TeleChoice Critical Information Summary
TeleChoice Plans [OCT 2026]

These plans are for a post-paid mobile service. This gives you access to a mobile phone number and allows you to make and receive calls, send and receive messages and access mobile data all within Australia. The minimum contract term for each plan is 1 month.

PLAN	TELECHOICE LITE	TELECHOICE VALUE PLUS	TELECHOICE VALUE ADVANCE	TELECHOICE VALUE PREMIUM	TELECHOICE VALUE ULTIMATE
Minimum Monthly Charge	$29	$35	$42	$52	$59
Total Minimum Cost	$29	$35	$42	$52	$59
Monthly Call Allowance	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
Standard National SMS	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
Standard National MMS & VIDEO MMS	2000 per bill cycle*	2000 per bill cycle*	2000 per bill cycle*	2000 per bill cycle*	2000 per bill cycle*
International Calls	Unlimited^ to 20 Selected Countries	Unlimited^ to 20 Selected Countries	Unlimited^ to 20 Selected Countries	Unlimited^ to 20 Selected Countries	Unlimited^ to 20 Selected Countries
Limited International Calls – Limited IDD Minutes	Limited^ to 20 Selected Countries (60 Minutes)	Limited^ to 20 Selected Countries (120 Minutes)	Limited^ to 20 Selected Countries (180 Minutes)	Limited^ to 20 Selected Countries (240 Minutes)	Limited^ to 20 Selected Countries (240 Minutes)
Monthly Data Allowance	15GB	45GB	75GB	120GB	160GB
Data Gifting	Data Gifting Up to 8GB /mo	Data Gifting Up to 23GB /mo	Data Gifting Up to 38GB /mo	Data Gifting Up to to 60GB /mo	Data Gifting Up to to 80GB /mo
Data Bank - Allowance	1000GB	1000GB	1000GB	1000GB	1000GB
All for use in Australia only. Calls, SMS and voicemails to standard Australian numbers.					
*Standard VIDEO MMS Charges apply once included limit is exceeded					

Information about the service

Description of the service: Your plan is for a post-paid mobile service. This gives you access to a mobile phone number and allows you to make and receive calls, send and receive messages and access mobile data all within Australia.

Minimum contract term: 1 month for the mobile service.

Mandatory goods: You need a 4G/5G compatible handset to use this service. The device needs to support 4G 1800MHz, 4G 700MHz with banding (2600Mhz and 2100Mhz), 5G n5 (850MHz), n7 (2600MHz), n78 (3.6GHz) and n258 (26GHz) banding so that you can get the best service possible.

What's included in your monthly call allowance

Your monthly call allowance can be used for standard national calls, texts and MMS to Standard Australian landline and mobile numbers, MMS and SMS as outlined in the table above, voicemail retrieval, 1223 directory assist as well as most 13xx and 1800 numbers. Your monthly data allowance can be used to access the internet from your 3G/4G compatible handset.

What's excluded from your monthly call allowance International Calls, International MMS, National video calls, national video MMS, calls to 1234, 12 455 and 12 456 numbers or content charges (including third party charges) are excluded. Charges for these calls, SMS and MMS can be found at www.telechoice.com.au/?/pricing-plans

Excluded functions: Calls or SMS to premium numbers (e.g. 19xx numbers) are not available.

Monthly data allowance The monthly data allowance in respect of each plan is set out in the table above. Your unused monthly data expires at the end of each billing cycle. If you exceed your monthly data allowance, we will automatically add 1GB to your service at a charge to you of $10 ($0.0098 per MB) 1GB (Gigabyte) = 1,024MB (Megabytes). A maximum of ten (10) 1GB data blocks may be added to a service per billing cycle.

Information about pricing Please see the table above for the price of each plan. If you exceed the included allowances of your plan or use your service for things that are excluded from your plan, you will pay more than the minimum monthly charge. There is no limit on the maximum total charge. The maximum charge depends upon your usage and any excess usage.

Data Gifting is available on these plan. You can gift up to 50% of your Included monthly Mobile Data allowance in 1GB increments, as long as you have at least 128MB of data and the recipient is a TeleChoice Mobile customer. Data, once gifted, cannot be re-gifted to any other plan. Gifted data will be utilised before Included Data and any unused data will rollover into Data Bank. Users cannot gift from their Data Bank, Excess Data Bolt-on's or from, Bonus Data. For further details visit https://www.telechoice.com.au/site/data-banking

Data Bank – Allowance

Unused Data will rollover into your Data Bank. The limit of your Data Bank Allowance, in respect of each plan, is set out in the table above. Any Data over that limit will not rollover and will be forfeited. Data Bank Data will only be used once you have exceeded your monthly Data allowance. If you exceeded the Data allowance and exhausted your Data Bank balance, you will not be able to use Data until the start of next month on your Plan, unless you purchase an optional Data Bolt-On. If you move your plan to a higher rate plan, your accumulated Data in your Data Bank will be retained. If you move to a lower plan or a plan that does not support the Data Bank facility, any accumulated Data in Your Bank Allowance will be forfeited.

International calls **FLEET VALUE GLOBAL, FLEET VALUE PLUS, FLEET VALUE ADVANCE & FLEET VALUE PREMIUM plans include Unlimited Calls to these 20 Selected Countries:** Bangladesh, Brazil, China, Canada, Colombia, Denmark, Greece, Hong Kong, India, Ireland, Japan, Malaysia, New Zealand, Norway, Singapore, South Korea, Thailand, United Kingdom, USA, Vietnam.

Limited International calls **FLEET VALUE GLOBAL, FLEET VALUE PLUS, FLEET VALUE ADVANCE & FLEET VALUE PREMIUM PREMIUM plans include Limited International Calls to these 20 Selected Countries** – Limited IDD Minutes can be used to call these countries, please refer to table for included IDD minutes per bill cycle month: Cambodia, Chile, Cyprus, Czechia, Egypt, France, Germany, Indonesia, Italy, Lebanon, Mauritius, Nepal, Nigeria, Pakistan, Philippines, Romania, Spain, Sri Lanka, Taiwan, Turkey.

Call rates All our charges for calls, SMS, MMS, video MMS, voicemail retrieval, 13/1300 numbers, 1223 Directory Assist etc can be found at Other calls, SMS and MMS can be found at www.telechoice.com.au?/pricing-plans

PLAN	TELECHOICE LITE	TELECHOICE VALUE PLUS	TELECHOICE VALUE ADVANCE	TELECHOICE VALUE PREMIUM	TELECHOICE VALUE 9LTIMATE
Cost of using 1MB of Data	$0.001888	$0.000760	$0.000547	$0.000423	$0.000360

Early termination fee You can cancel your plan at any time. All you need to do is pay all outstanding charges on your account. Any included call and data value will be forfeited on termination and cannot be transferred.
Special promotions and value adds This summary excludes any special promotions or value adds that may be associated with your contract of may be added by you after your contract commences.
Using mobile data in Australia Mobile data charges are based on the amount of mobile data you use when accessing the internet on your compatible device. To estimate the amount of data you will use, visit www.telechoice.com.au/?/how-much-data-do-you-really-use
Annual Price Review Our mobile and data plans include an annual price review and may increase in line with CPI in July each year. CPI measures household inflation and is released by the Australian Bureau of Statistics. We'll use the CPI for full year to March quarter and any increase will be rounded to the nearest dollar and occurs within your July billing cycle. We'll let you know before any changes take effect.

Other Information

Billing

The billing cycle of your TeleChoice account ends on the same date each month (e.g. 3 May, 3 June, 3 July) and your account will be billed to include: a)any excess use during the previous billing cycle; and b)the monthly plan access fee in advance.
You will receive your bill via email. A $2.20 (inc. GST) service charge will be applied per month if you request to receive a paper bill. You can see your bills online via the TeleChoice member's area at www.telechoice.com.au/members.

Usage Information

You will automatically receive an SMS alert on reaching 100% of your bonus data, and call inclusions,call and IDD Bolt On inclusions.
You will then receive SMS/email alerts when you reach 50%, 85% and 100% of your included monthly call and base data allowances.
You can monitor your service usage by logging into your account online at www.telechoice.com.au/members
For full details of the TeleChoice usage alerts visit www.telechoice.com.au/?/Managing-your-usage

Using your service overseas

International Roaming is currently available on the LIVE Plans in selected countries. Refer to telechoice.com.au/?/international-roaming. Charges for international roaming are higher than standard call costs and data usage may also be more expensive.

Customer Support

For more information go to www.telechoice.com.au or Call us: 9am - 9pm AEST (Mon-Fri) 9am - 6pm AEST (Sat-Sun) on 1300 83 53 24 (within Australia),+61 2 8069 2638 (from overseas).

Telecommunications Industry Ombudsman

If you have any concerns or complaint(s), contact us and we will attempt to resolve the matter as quickly as possible. If you are dissatisfied with our handling of the complaint, you have the right to contact the Telecommunications Industry Ombudsman (TIO). The TIO can be contacted on 1800 062 058.

^ **Important Information**: Our Fair Use Policy applies to all unlimited plans and unlimited components of plans. For details of our Fair Use Policy see https://www.telechoice.com.au/uploads/cis/a_06_Appendices/Appendix_B_-_Fair_Use_Policy.pd
This is only a summary. This plan with full terms and conditions can be found at www.telechoice.com.au/terms-conditions This information is correct as at OCTOBER 8TH 2026 and is subject to change where we are permitted to do so by law. Visit www.telechoice.com.au for updated information about our plans and services. Business Service Brokers Pty Ltd trading as TeleChoice ABN 44 236 745 235.