TELECHOICE - POSTPAID MOBILE BROADBAND SERVICE PRICING TABLE

SECTION 2 - CURRENT OFFER PRICING PLANS FOR CUSTOMERS

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1 ABOUT THIS SECTION

- (a) This is Section 2 of the *pricing table* for the *TeleChoice* Postpaid Mobile Broadband *service*.
- (b) This section contains the *pricing plans* that we currently offer to new customers for activations after the 1st day of June 2016.
- (c) If you cannot find the name of your pricing plan in this section, you should refer to Sections 3 and 4 of the pricing table as they contains pricing plans that we do not currently offer to new customers. You can also call us for more information.
- (d) You may also need to refer to the following:
 - (i) Section 1 of this *pricing table* for general information on the calculation of charges for use of the *service* and other call charges not covered by *your pricing plan*,
 - (ii) Appendix I for a list of countries and the per minute call rate for international calls originating from Australia, and
 - (iii) The Value Added Service Features Appendix A for the description and charges the range of value added service features available with the service.
- (e) The meaning of the words printed *in italics like this* is explained in the *dictionary*.

2 MOBILE BROADBAND M2M PLANS:

2.5 GB MOBILE BROADBAND M2M (PLAN REF: 185852), 4.0 GB MOBILE BROADBAND M2M (PLAN REF 185853), 6.5 GB MOBILE BROADBAND M2M (PLAN REF: 185854), 9.5 GB MOBILE BROADBAND M2M (PLAN REF 185855),

2.1 Eligibility

(a) The Mobile Broadband M2M Plans are available from 17 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) non-fixed length agreement; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Mobile Broadband M2M plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Mobile Broadband M2M plans you wish to connect to.

2.2 Minimum term

The Mobile Broadband M2M plans are non-fixed length agreements which are automatically renewed on a monthly basis.

2.3 What you have to pay us

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) 2.5 GB Mobile Broadband (Plan Ref: 185852);
 - (ii) 4.0 GB Mobile Broadband (Plan Ref: 185853);
 - (iii) 6.5 GB Mobile Broadband (Plan Ref: 185854);
 - (iv) 9.5 GB Mobile Broadband (Plan Ref: 185855);
- (c) Each month *you* must pay:
 - a minimum monthly payment (which includes a value of data). You must pay this minimum monthly payment even if you do not use data from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each

relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
- (d) Any monthly included value that you may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

2.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* Mobile Broadband M2M plan.
- (b) Table 2 below contains pricing details of the:
 - (i) 2.5 GB Mobile Broadband (Plan Ref: 185852);
 - (ii) 4.0 GB Mobile Broadband (Plan Ref: 185853);
 - (iii) 6.5 GB Mobile Broadband (Plan Ref: 185854);
 - (iv) 9.5 GB Mobile Broadband (Plan Ref: 185855);

Table 1

| Call Type | Available / Eligible Call |
|--|---------------------------|
| Standard National Voice Calls | No |
| Standard National Text - SMS | No |
| International Text – SMS: To standard overseas mobile numbers | No |
| Standard National MMS and Video MMS | No |
| International MMS and Video MMS To standard overseas mobile numbers | No |
| International Calls^ | No |
| 13 Numbers | No |
| 1800 Numbers | No |
| Telstra Directory Assistance: 1223 | No |
| Call Forwarding: To Standard National Numbers | No |
| Customer Service 1300 835 324 | No |
| Standard National & International Video Calls | No |
| International Roaming | No |

| Table 1 continued | | | | |
|--|---------------|--|--|--|
| Call Type | Eligible Call | | | |
| Mobile Internet content | No | | | |
| 12,19 Numbers | No | | | |
| Premium SMS (This service is not available on Live 24M Plans) | No | | | |
| Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans) | No | | | |
| Premium SMS (This service is not available on Live 24M Plans) | No | | | |
| Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans) | No | | | |
| Insurance | No | | | |
| Handset Payments | No | | | |
| Eligible Satellite Calls* (as nominated in Appendix I) | No | | | |
| Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge. | No | | | |

Table 2

| Plan | 2.5GB Mobile Broaband Plan Ref: 185852 | 4.0GB Mobile Broaband Plan Ref: 185853 | 6.5GB Mobile Broaband Plan Ref: 185853 | 9.5GB Mobile Broaband Plan Ref: 185853 |
|--|---|---|---|---|
| Minimum Monthly Spend | \$25 | \$28 | \$28 | \$28 |
| Monthly included mobile data allowance | 2.5GB (2,560MB) | 4GB (4,096MB) | 6.5GB (6,656MB) | 9.5GB (9,728MB) |
| Cost of included data per MB | \$0.009766 | \$0.006836 | \$0.005709 | \$0.004934 |
| Excess Data Rate charged per 1GB increments (1GB = 1024MB) | \$10.00 / 1GB or part thereof |

 $^{\rm A}$ Excludes unreasonable use. See Appendix B – Fair Use Policy. All rates apply to use from within Australia.

Table 3

International Direct Dial Calls are not available from the Mobile Broadband plans.

| Mobile International^ (including calls to Satellite numbers) | | | | |
|---|-----|--|--|--|
| Billing interval (s) | N/A | | | |
| Flagfall | N/A | | | |
| International Rates* /min | | | | |

* see Appendix I – Live Rate Plan Calling rates for a list

of countries and applicable rates.

▲ Excludes unreasonable use. See Appendix B – Fair Use Policy. All rates apply to use from within Australia.

2.5 Excess Data and Data Speed Controls

- (a) Excess Data
 - (i) TeleChoice Mobile Broadband Plans will provide excess data charged in 1 Gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

2.6 What happens if the service is cancelled early – Month to Month plans

- (a) If a month to month *service* is *cancelled you* will be required to pay *us:*
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date;* plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile device* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.