

TELECHOICE - POSTPAID MOBILE SERVICE

PRICING TABLE

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1 ABOUT THIS SECTION

- (a) This is Section 4 of the *pricing table* for the *TeleChoice* Postpaid service.
- (b) This section contains the *pricing plans* that have been offered to customers for mobile activations prior to the 1st day of June 2016. These pricing plans are not available for connections (that is they are closed to new customers and to existing customers who want to change pricing plan) unless we agree otherwise.
- (c) The pricing plans that we offer to new customers are contained in Section 2 of this *pricing table*. The pricing plans we offer to customers as special offers can be found in Section 3 of this pricing table. If *you* cannot find the name of your *pricing plan* in this section, *you* should refer to Section 2 or Section 3 for *your pricing plan* or *you* can call us for more information.
- (d) *You* may also need to refer to the following:
 - (i) Section 1 of this *pricing table* for general information on the calculation of charges for use of the *service* and other call charges not covered by *your pricing plan*,
 - (ii) Appendix I for a list of countries and the per minute call rate for international calls originating from Australia, and
 - (iii) The *Value Added Service Features* Appendix A for the description and charges the range of *value added service features* available with the *service*.
- (e) The meaning of the words printed *in italics like this* is explained in the *dictionary*.

1.2 IMPORTANT UPDATE INTERNATIONAL CALL INCLUSIONS/BARRING

- (a) Effective from Thursday 30 January 2020, the archived plans detailed in Table A below, will no longer be able to call the following international destinations.
 - (i) Afghanistan,
 - (ii) Congo Democratic Republic,
 - (iii) Cuba
 - (iv) Ethiopia
 - (v) Fiji
 - (vi) Ghana
 - (vii) Iran
 - (viii) Kenya
 - (ix) Liberia
 - (x) Pakistan

- (xi) Philippines
- (xii) Sierra Leone
- (xiii) Sri Lanka
- (xiv) Uganda
- (xv) Zimbabwe

TABLE A

LIVE 25.20 - 12M 3.5GB SPD 10% - Plan Ref: 202573	LIVE 28 - M2M 3GB Student Plan UD - Plan Ref: 194400	Live Starter 40 - M2M - Plan Ref: 177171
LIVE 25.20 - M2M 3.0GB SPD 10% - Plan Ref: 202574	LIVE 28 - 12M 4.0GB - Plan Ref: 209543	Live Global 40 - 24M - Plan Ref: 177197
LIVE Global 27 - 24M 1GB - Plan Ref: 179884	LIVE 28 - 24M 4.0GB - Plan Ref: 209547	LIVE 40 - 12M - Plan Ref: 177768
Live 27 12M - Plan Ref: 179886	LIVE 29 - 12M 3.5GB - Plan Ref: 185990	Promo LIVE 40 Plan - 12 Month (WME MIGRATE) 3GB - Plan Ref: 179896
LIVE Starter 28 - M2M 1GB - Plan Ref: 179888	LIVE 29 - 24M 3.5GB - Plan Ref: 185994	Live Starter 45 - M2M 4GB - Plan Ref: 177781
LIVE 28 - 12M 1.5GB - Plan Ref: 179889	Live Global 30 Plan - 3GB - Plan Ref: 177803	[LIVE] Global Freedom of Speech 49 - 24M - Plan Ref: 177722
LIVE 28 - M2M 1GB - Plan Ref: 179890	LIVE 30 - M2M 3GB - Plan Ref: 185986	[LIVE] Freedom of Speech \$49 - 24M - Plan Ref: 177723
LIVE 28 - 24M - Plan Ref: 180029	LIVE 30 - M2M 3GB Student Plan UD - Plan Ref: 194401	[LIVE] KM Global Freedom of Speech 49 - 12M - Plan Ref: 177724
LIVE 28 - 12M - 2.5GB Data - Plan Ref: 182907	Live Global 35 - 24M - Plan Ref: 177165	[LIVE] TC Flexi Unlimited 49 - 24M - Plan Ref: 177725
LIVE 28 - 24M - 2.5GB Data - Plan Ref: 182909	Live Global 35 - 24M - Plan Ref: 177196	[LIVE] Biz Freedom of Speech 49 - 24M Promo - Plan Ref: 177727
LIVE 28 - M2M 3GB - Plan Ref: 185871	LIVE 35 - 12M - Plan Ref: 177767	LIVE 49 Mobile Handset Plan 3GB - Plan Ref: 178522
LIVE 28 - 12M 3.5GB - Plan Ref: 185875	Live Global 35 Plan - Plan Ref: 177774	Live Global 55 - 24M - Plan Ref: 177167
LIVE 28 - 24M 3.5GB - Plan Ref: 185878	LIVE 35 - 24M Handset Plan 1.5GB - Plan Ref: 179892	Live Starter 55 - M2M - Plan Ref: 177172
LIVE 28 - M2M 3GB - Plan Ref: 187199	LIVE 35 - 24M Handset Plan 3.5GB - Plan Ref: 185881	Promo Live Global 55 - 12M - Plan Ref: 177174
LIVE 28 - 12M 3.5GB - Plan Ref: 187202	LIVE 35 - 24M HRO Plan 3.5GB [Refurb HRO] - Plan Ref: 197551	Live Global 55 - 24M - Plan Ref: 177198
LIVE 28 - 24M 3.5GB - Plan Ref: 187203	LIVE 35 - 24M 4.0GB HRO - Plan Ref: 209560	Live Global 55 - 24M - Plan Ref: 177199
LIVE 28 - 12M 3.5GB Student Plan - Plan Ref: 187272	LIVE 37 - 24M Handset Plan 3.5GB - Plan Ref: 186002	LIVE 55 Mobile Handset Plan \$3000 4GB - Plan Ref: 178523
LIVE 28 - M2M 3GB Student Plan - Plan Ref: 194093	Promo Live Global 39 - 12M - Plan Ref: 177173	LIVE Global Freedom of Speech - \$59 12M - Plan Ref: 177728
LIVE 28 - 12M 3.5GB Student Plan UD - Plan Ref: 194397	Live Global 40 - 24M - Plan Ref: 177166	

2 TELECHOICE FLEXI LIGHT PLANS: TC FLEXI LIGHT 15 – 24M, TC FLEXI LIGHT 18 – 12M & TC FLEXI LIGHT 20 – M2M (TCFLEXI LIGHT+ & TC FLEXI LIGHT+ MAX)

2.1 Eligibility

- (a) The TeleChoice Flexi Light Plans are available from 1 April 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the TeleChoice Flexi Light Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the TeleChoice Flexi Light Plan you wish to connect to.

2.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

2.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
- (i) TC Flexi Light 15 Plan – 24M,
 - (ii) TC Flexi Light 18 Plan – 12M and
 - (iii) TC Flexi Light 20 Plan – M2M plans
- (c) Table 2 sets out the additional products available in the TC Flexi Light Plans:
- (i) TC Flexi Light+ 20 Plan – 24M,
 - (ii) TC Flexi Light+ 23 Plan – 12M;
 - (iii) TC Flexi Light+ 25 Plan – M2M;
 - (iv) TC Flexi Light+ Max 23 – 24M;
 - (v) TC Flexi Light+ Max 26 – 12M;and
 - (vi) TC Flexi Light+ Max 28 – M2M plans

- (d) Each month *you* must pay:
- (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (e) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

2.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* TeleChoice Flexi Light Plan
- (b) Table 2 below contains pricing details of the:
- (i) TC Flexi 15 Light Plan – 24M,
 - (ii) TC Flexi Light 18 Plan – 12M &
 - (iii) TC Flexi Light 20 – M2M plans
- (c) Table 3 below contains details of international calling rates for the
- (i) TC Flexi 15 Light Plan – 24M,
 - (ii) TC Flexi Light 18 Plan – 12M &
 - (iii) TC Flexi Light 20 – M2M plans

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No

Table 1 continued	
Call Type	Eligible Call
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	TC Flexi Light 15 Plan - 24M	TC Flexi Light 18 Plan – 12M	TC Flexi Light 20 Plan – M2M
Minimum Monthly Spend – 24 month plan	\$15	-	-
Minimum Monthly Spend – 12 month plan	-	\$18	-
Minimum Monthly Spend – Non fixed term Contract	-	-	\$20
Monthly included value	\$225	\$225	\$225
Monthly included <i>On-Net</i> value	\$225	\$225	\$225
Monthly included mobile data allowance	225MB	225MB	225MB
Minimum total cost over 24 months – 24 month plan	\$360	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$216	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$20
Table 2 continued	TC Flexi Light 15 Plan - 24M	TC Flexi Light 18 Plan – 12M	TC Flexi Light 20 Plan – M2M

Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.95	\$0.95	\$0.95
On-Net calls / per 60 sec*	\$0.95	\$0.95	\$0.95
Standard video call rate / per 60 sec including On-Net [^]	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Standard / On-Net Flagfall	\$0.40	\$0.40	\$0.40
Video Flagfall	\$0.40	\$0.40	\$0.40
Standard & On-Net SMS	\$0.22	\$0.22	\$0.22
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
13 Numbers per 60 sec (except Customer Service)	\$0.95	\$0.95	\$0.95
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.95	\$0.95	\$0.95
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

2.5 What happens if the *service is cancelled early* – 12 and 24 month plans

- (a) If the *service is cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and

including, the *cancellation date*; plus

- (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

2.6 What happens if the *service* is *cancelled early* – month-to-month plans

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**3 TELECHOICE FLEXI HEAVY PLANS:
TC FLEXI HEAVY 25 – 24M, TC FLEXI HEAVY 30 – 12M,
TC FLEXI HEAVY 35 – M2M, TC FLEXI HEAVY + 30 – 24M,
TC FLEXI HEAVY + 35 – 12M & TC FLEXI HEAVY + 40 – M2M**

3.1 Eligibility

- (a) The TeleChoice Flexi Heavy Plans are available from 1 April 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to a TeleChoice Flexi Heavy Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the TeleChoice Flexi Heavy or Heavy + Plan *you* wish to connect to.

3.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

3.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) TC Flexi Heavy 25 – 24M,
 - (ii) TC Flexi Heavy 30 - 12M,
 - (iii) TC Flexi Heavy 35 – M2M,
 - (iv) TC Flexi Heavy + 30 – 24M,
 - (v) TC Flexi Heavy + 35 – 12M and
 - (vi) TC Flexi Heavy + 40 – M2M plans
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

3.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your TeleChoice Flexi Heavy Plan
- (b) Table 2 below contains pricing details of the:
 - (i) TC Flexi Heavy 25 – 24M,
 - (ii) TC Flexi Heavy 30 - 12M,
 - (iii) TC Flexi Heavy 35 – M2M,
 - (iv) TC Flexi Heavy + 30 – 24M,
 - (v) TC Flexi Heavy + 35 – 12M and
 - (vi) TC Flexi Heavy + 40 – M2M plans
- (c) Table 3 below contains details of international calling rates for the
 - (i) TC Flexi Heavy 25 – 24M,
 - (ii) TC Flexi Heavy 30 - 12M,
 - (iii) TC Flexi Heavy 35 – M2M,
 - (iv) TC Flexi Heavy + 30 – 24M,
 - (v) TC Flexi Heavy + 35 – 12M and
 - (vi) TC Flexi Heavy + 40 – M2M plans

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	TC Flexi Heavy 25 Plan – 24M	TC Flexi Heavy 30 Plan – 12M	TC Flexi Heavy 35 Plan – M2M	TC Flexi Heavy + 30 Plan – 24M	TC Flexi Heavy + 35 Plan – 12M	TC Flexi Heavy + 40 Plan – M2M
Minimum Monthly Spend – 24 month plan	\$25	-	-	\$30	-	-
Minimum Monthly Spend – 12 month plan	-	\$30	-	-	\$35	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$35	-	-	\$40
Monthly included value	\$550	\$550	\$550	\$700	\$700	\$700
Monthly included <i>On-Net</i> * value	\$550	\$550	\$550	\$700	\$700	\$700
Monthly included mobile data allowance	1GB	1GB	1GB	1.5GB	1.5GB	1.5GB
Minimum total cost over 24 months – 24 month plan	\$600	n/a	n/a	\$720	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$360	n/a	n/a	\$420	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$35	n/a	n/a	\$40
Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs

Table 2 continued	TC Flexi Heavy 25 Plan – 24M	TC Flexi Heavy 30 Plan – 12M	TC Flexi Heavy 35 Plan – M2M	TC Flexi Heavy + 30 Plan – 24M	TC Flexi Heavy + 35 Plan – 12M	TC Flexi Heavy + 40 Plan – M2M
Standard call rate / per 60 sec	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
On-Net* voice calls / per 60 sec	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
Standard video call rate / per 60 sec including On-Net*	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Standard / On-Net* Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard & On-Net* SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
13 Numbers per 60 sec (except Customer Service)	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

3.5 What happens if the *service* is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

3.6 What happens if the **service is cancelled early – month-to-month plan**

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**4 TELECHOICE FLEXI HEAVY MAX & UNLIMITED^ PLANS:
TC FLEXI HEAVY + MAX 40 – 24M, TC FLEXI HEAVY+ MAX 45 – 12M,
TC FLEXI HEAVY + MAX 50 - M2M, TC FLEXI UNLIMITED^ 49 – 24M,
TC FLEXI UNLIMITED 59 – 12M & TC FLEXI UNLIMITED^ 69 – M2M**

4.1 Eligibility

- (a) The TeleChoice Flexi Heavy Max & Unlimited^ Plans are available from 1 April 2013 to approved new and existing customers connecting to the *service* on the following terms:
- If *you* are an existing customer and your current agreement for the service is a:
- (i) non-fixed length agreement; or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.
- you* may only transfer to the Flexi Heavy Max or Unlimited^ Plans with our prior approval.
- When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the TeleChoice Flexi Heavy Max or Unlimited^ Plan *you* wish to connect to.

4.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

4.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
- (i) TC Flexi Heavy + Max 40 – 24M,
 - (ii) TC Flexi Heavy + Max 45 - 12M,
 - (iii) TC Flexi Heavy + Max 50 – M2M,
 - (iv) TC Flexi Unlimited^ 49 – 24M,
 - (v) TC Flexi Unlimited^ 59 – 12M and
 - (vi) TC Flexi Unlimited^ 69 – M2M.
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each

- relevant service as set out in the *pricing tables* for each relevant service;
- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

4.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your TeleChoice Flexi Heavy Max or Unlimited^ Plans.
- (b) Table 2 below contains pricing details of the:
- (i) TC Flexi Heavy + Max 40 – 24M,
 - (ii) TC Flexi Heavy + Max 45 - 12M,
 - (iii) TC Flexi Heavy + Max 50 – M2M,
 - (iv) TC Flexi Unlimited^ 49 – 24M,
 - (v) TC Flexi Unlimited^ 59 – 12M and
 - (vi) TC Flexi Unlimited^ 69 – M2M plans.
- (c) Table 3 below contains details of international calling rates for the:
- (i) TC Flexi Heavy + Max 40 – 24M,
 - (ii) TC Flexi Heavy + Max 45 - 12M,
 - (iii) TC Flexi Heavy + Max 50 – M2M,
 - (iv) TC Flexi Unlimited^ 49 – 24M,
 - (v) TC Flexi Unlimited^ 59 – 12M and
 - (vi) TC Flexi Unlimited^ 69 – M2M plans.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	TC Flexi Heavy + Max 40 Plan – 24M	TC Flexi Heavy + Max 45 Plan – 12M	TC Flexi Heavy + Max 50 Plan – M2M	TC Flexi Unlimited^ 49 Plan – 24M	TC Flexi Unlimited^ 59 Plan – 12M	TC Flexi Unlimited^ 69 Plan – M2M
Minimum Monthly Spend – 24 month plan	\$40	-	-	\$49	-	-
Minimum Monthly Spend – 12 month plan	-	\$45	-	-	\$59	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$50	-	-	\$69
Monthly included value	\$700	\$700	\$700	Unlimited^ Standard Talk, Text & MMS	Unlimited^ Standard Talk, Text & MMS	Unlimited^ Standard Talk, Text & MMS^
Monthly included <i>On-Net</i> value	Unlimited^ Talk, Text & MMS	Unlimited^ Talk, Text & MMS	Unlimited^ Talk, Text & MMS	Unlimited^ Talk, Text & MMS	Unlimited^ Talk, Text & MMS	Unlimited^ Talk, Text & MMS
Monthly included mobile data allowance	2GB	2GB	2GB	3GB	3GB	3GB
Minimum total cost over 24 months – 24 month plan	\$960	n/a	n/a	\$1176	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$540	n/a	n/a	\$708	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$50	n/a	n/a	\$69

Table 2 continued	TC Flexi Heavy + Max 40 Plan – 24M	TC Flexi Heavy + Max 45 Plan – 12M	TC Flexi Heavy + Max 50 Plan – M2M	TC Flexi Unlimited^ 49 Plan – 24M	TC Flexi Unlimited^ 59 Plan – 12M	TC Flexi Unlimited^ 69 Plan – M2M
Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
On-Net voice calls / per 60 sec*	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
Standard video call rate / per 60 sec including On-Net*	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Standard / On-Net Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard & On-Net SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
13 Numbers per 60 sec (except Customer Service)	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed	\$0.25 untimed	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

4.5 What happens if the *service is cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

4.6 What happens if the *service* is *cancelled* early – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

5 TELECHOICE REVOLUTION STARTER PLANS: REVOLUTION STARTER 15 – 24M, REVOLUTION STARTER 18 – 12M & REVOLUTION STARTER 20 – (REVOLUTION STARTER PLUS & REVOLUTIONS STARTER PREMIUM PLANS)

5.1 Eligibility

- (a) The TeleChoice Revolution Starter Plans are available from 1 May 2013 to approved new and existing customers connecting to the *service* on the following terms:
- If *you* are an existing customer and *your* current agreement for the service is a:
- (i) *non-fixed length agreement*; or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.
- you* may only transfer to the TeleChoice Revolution Starter Plans with *our* prior approval.
- When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Revolution Starter Plan you wish to connect to.

5.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

5.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Revolution Starter 15 Plan – 24M,
 - (ii) Revolution Starter 18 Plan – 12M and
 - (iii) Revolution Starter 20 Plan – M2M plans.
- (c) Table 2 sets out the additional products available in the Revolution Starter Plans:
- (i) Revolution Starter Plus 20 – 24M;
 - (ii) Revolution Starter Plus 23 – 12M;
 - (iii) Revolution Starter Plus 25 – M2M;
 - (iv) Revolution Starter Premium 23 – 24M;
 - (v) Revolution Starter Premium 26 – 12M;
 - (vi) Revolution Starter Premium 28 – M2M.
- (d) Each month *you* must pay:

- (i) a *minimum monthly payment* (which includes a value of included calls). You must pay this *minimum monthly payment* even if you do not make calls from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services you use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment you have purchased from us;
 - (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant service.
- (e) Any monthly included value that you may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

5.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an ‘eligible call’ which counts towards the plan and *minimum monthly charge* of your Revolution Starter Plan
- (b) Table 2 below contains pricing details of the:
 - (i) Revolution Starter 15 – 24M Plan,
 - (ii) Revolution Starter 18 – 12M Plan,
 - (iii) Revolution Starter 20 – M2M Plan &
 - (iv) the additional products as specified in 5.3 (c) above.
- (c) Table 3 below contains details of international calling rates for the
 - (i) Revolution Starter 15 – 24M Plan,
 - (ii) Revolution Starter 18 – 12M Plan,
 - (iii) Revolution Starter 20 – M2M Plan &
 - (iv) the additional products as specified in 5.3 (c) above.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
Table 1 continued	

Call Type	Eligible Call
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Revolution Starter 15 - 24M	Revolution Starter 18 - 12M	Revolution Starter 20 - M2M
Minimum Monthly Spend – 24 month plan	\$15	-	-
Minimum Monthly Spend – 12 month plan	-	\$18	-
Minimum Monthly Spend – Non fixed term Contract	-	-	\$20
Monthly included value	\$225	\$225	\$225
Monthly included <i>On-Net</i> value*	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	225MB	225MB	225MB
Minimum total cost over 24 months – 24 month plan	\$360	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$216	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$20
Table 2 continued	Revolution Starter 15 Plan - 24M	Revolution Starter 18 Plan – 12M	Revolution Starter 20 Plan – M2M

Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.95	\$0.95	\$0.95
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS	\$0.22	\$0.22	\$0.22
International SMS	\$0.55	\$0.55	\$0.55
Standard National MMS	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall (per call)	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.95	\$0.95	\$0.95
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.95	\$0.95	\$0.95
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Optional SMS Bolt-On \$5^ (Additional min. cost \$5 per month, \$120 24 month terms & \$60 12 month terms)	Unlimited^ SMS	Unlimited^ SMS	Unlimited^ SMS
Also known As	Revolution Starter Plus 20 – 24M	Revolution Starter Plus 23 – 12M	Revolution Starter Plus 25 – M2M
Optional Max Bolt-On \$8^ (Additional min cost \$8 per month, \$192 on 24month terms, & \$96 on 12 month terms)	Additional \$75 included value	Additional \$75 included value	Additional \$75 included value
	Unlimited^ SMS	Unlimited^ SMS	Unlimited^ SMS
	Additional 225MB of data	Additional 225MB of data	Additional 225MB of data
Also known As	Revolution Starter Premium 23-24M	Revolution Starter Premium 26-12M	Revolution Starter Premium 28 M2M

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International	
Billing interval (s)	60 secs

Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

5.5 What happens if the *service* is ***cancelled early*** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

5.6 What happens if the *service* is ***cancelled early*** – month-to-month plans

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**6 TELECHOICE PEOPLES VOICE PLANS:
PEOPLES VOICE 25 – 24M, PEOPLES VOICE 30 – 12M,
PEOPLES VOICE 35- M2M, PEOPLES VOICE PLUS 30 – 24M,
PEOPLES VOICE PLUS 35 – 12M & PEOPLES VOICE PLUS 40 – M2M**

6.1 Eligibility

- (a) The TeleChoice Peoples Voice Plans are available from 1 May 2013 to approved new and existing customers connecting to the *service* on the following terms:
- If *you* are an existing customer and *your current agreement for the service is a* may only transfer to the Peoples Voice Plans with *our* approval and if *your current agreement for the service is a*:
- (i) *non-fixed length agreement*; or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.
- you* may only transfer to the Peoples Voice Plans with *our* prior approval.
- When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the TeleChoice Peoples Voice Plan you wish to connect to.

6.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

6.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Peoples Voice 25 – 24M,
 - (ii) Peoples Voice 30 - 12M,
 - (iii) Peoples Voice 35 – M2M,
 - (iv) Peoples Voice Plus 30 – 24M,
 - (v) Peoples Voice Plus 35 – 12M and
 - (vi) Peoples Voice Plus 40 – M2M.
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;

- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

6.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an ‘eligible call’ which counts towards the plan and minimum monthly charge of your TeleChoice Peoples Voice Plan.
- (b) Table 2 below contains pricing details of the:
- (i) Peoples Voice 25 – 24M,
 - (ii) Peoples Voice 30 - 12M,
 - (iii) Peoples Voice 35 – M2M,
 - (iv) Peoples Voice Plus 30 – 24M,
 - (v) Peoples Voice Plus 35 – 12M and
 - (vi) Peoples Voice Plus 40 – M2M.
- (c) Table 3 below contains details of international calling rates for the
- (i) Peoples Voice 25 – 24M,
 - (ii) Peoples Voice 30 - 12M,
 - (iii) Peoples Voice 35 – M2M,
 - (iv) Peoples Voice Plus 30 – 24M,
 - (v) Peoples Voice Plus 35 – 12M and
 - (vi) Peoples Voice Plus 40 – M2M

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
Table 1 continued	

Call Type	Eligible Call
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Peoples Voice 25 – 24M	Peoples Voice 30 – 12M	Peoples Voice 35 – M2M	Peoples Voice Plus 30 – 24M	Peoples Voice Plus 35 – 12M	Peoples Voice Plus 40 – M2M
Minimum Monthly Spend – 24 month plan	\$25	-	-	\$30	-	-
Minimum Monthly Spend – 12 month plan	-	\$30	-	-	\$35	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$35	-	-	\$40
Monthly included value	\$550	\$550	\$550	\$700	\$700	\$700
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls					
Monthly included mobile data allowance	1GB	1GB	1GB	1.5GB	1.5GB	1.5GB
Minimum total cost over 24 months – 24 month plan	\$600	n/a	n/a	\$720	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$360	n/a	n/a	\$420	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$35	n/a	n/a	\$40
Table 2 continued	Peoples Voice 25 – 24M	Peoples Voice 30 – 12M	Peoples Voice 35 – M2M	Peoples Voice Plus 30 – 24M	Peoples Voice Plus 35 – 12M	Peoples Voice Plus 40 – M2M

Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

6.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below;

- plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

6.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

7 PEOPLES VOICE PREMIUM PLANS: PEOPLES VOICE PREMIUM 40 – 24M, PEOPLES VOICE PREMIUM 45– 12M, PEOPLES VOICE PREMIUM 50 – M2M

7.1 Eligibility

- (a) The TeleChoice Peoples Voice Premium are available from 1 May 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Peoples Voice Premium Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Peoples Voice Premium Plan you wish to connect to.

7.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

7.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A -Value Added Service Features).
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Peoples Voice Premium 40 – 24M,
 - (ii) Peoples Voice Premium 45 - 12M,
 - (iii) Peoples Voice Premium 50 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

7.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your TeleChoice Peoples Voice or Freedom of Speech Unlimited Plans.
- (b) Table 2 below contains pricing details of the:
 - (i) Peoples Voice Premium 40 – 24M,
 - (ii) Peoples Voice Premium 45 - 12M, and
 - (iii) Peoples Voice Premium 50 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Peoples Voice Premium 40 – 24M,
 - (ii) Peoples Voice Premium 45 - 12M, and
 - (iii) Peoples Voice Premium 50 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No

Table 1 continued	
Call Type	Eligible Call
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Peoples Voice Premium 40 – 24M	Peoples Voice Premium 45 – 12M	Peoples Voice Premium 50– M2M
Minimum Monthly Spend – 24 month plan	\$40	-	-
Minimum Monthly Spend – 12 month plan	-	\$45	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$50
Monthly included value	\$700	\$700	\$700
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$960	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$540	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$50
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.95	\$0.95	\$0.95
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40

Table 2 continued	Peoples Voice Premium 40 – 24M	Peoples Voice Premium 45 – 12M	Peoples Voice Premium 50– M2M
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.95	\$0.95	\$0.95
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.95	\$0.95	\$0.95
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

7.5 What happens if the *service* is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

7.6 What happens if the **service is cancelled early – month-to-month plan**

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

8 **KM GLOBAL LIBERTY + PLAN: KM GLOBAL LIBERTY LEADER + 28 – 24M,**

8.1 **Eligibility**

- (a) The KM Global Liberty Leader Plan is available from 20 August 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the KM Global Liberty Leader Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the KM Global Liberty Leader Plan *you* wish to connect to.

8.2 **Minimum term**

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

8.3 **What *you* have to pay *us***

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) KM Global Liberty Leader 28 – 24M,
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

8.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your KM Global Liberty Leader Plan.
- (b) Table 2 below contains pricing details of the:
- (i) KM Global Liberty Leader 28 – 24M,
- (c) Table 3 below contains details of international calling rates for the:
- (i) KM Global Liberty Leader 28 – 24M,

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Table 1 continued	Table 1 continued

Call Type	Eligible Call
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia,

Table 2

Plan	KM Global Liberty Leader + 28 – 24M
Minimum Monthly Spend – 24 month plan	\$28
Monthly included value	\$650
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	2GB
Minimum total cost over 24 months – 24 month plan	\$672
Billing interval(s)	60 secs
Standard call rate / per 60 sec	\$0.97
Standard Flagfall / per call	\$0.40
Standard National SMS^	Unlimited^
International SMS	\$0.55
Standard national MMS	\$0.55
International MMS – size limited to 300KB	\$0.75
National Video MMS	\$0.75
International Video MMS – size limited to 300KB	\$0.75
Standard video call rate / per 60 sec	\$1.80
International video call rate / per 60 sec	\$2.99
Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97
Table 2 continued	KM Global Liberty Leader 28 – 24M

13 Numbers Flagfall (except Customer Service)	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call
1800 Numbers per 30 sec	\$0.97
1800 Numbers Flagfall	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International[^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

8.5 What happens if the service is *cancelled early* – 24 month plan

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$ \$360 for a 24 month fixed term contract.

**9 KM GLOBAL 12M PROMO PLANS:
KM GLOBAL LIBERTY STARTER 20 – 12M,
KM GLOBAL LIBERTY LEADER 25 – 12M,
KM GLOBAL LIBERTY LEADER+ 28 – 12M
KM GLOBAL FREEDOM OF SPEECH 49 - 12M**

9.1 Eligibility

- (a) The KM Global 12M Promo Plans are available from 3 September 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the KM Global 12M Promo Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the KM Global 12M Promo Plan *you* wish to connect to.

9.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

9.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) KM Global Liberty Starter 20 – 12M;
 - (ii) KM Global Liberty Leader 25 – 12M;
 - (iii) KM Global Liberty Leader+ 28 – 12M; and
 - (iv) KM Global Freedom of Speech 49 - 12M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

9.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your KM Global 12M Promo Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) KM Global Liberty Starter 20 – 12M;
 - (ii) KM Global Liberty Leader 25 – 12M;
 - (iii) KM Global Liberty Leader+ 28 – 12M;and
 - (iv) KM Global Freedom of Speech 49 - 12M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) KM Global Liberty Starter 20 – 12M;
 - (ii) KM Global Liberty Leader 25 – 12M;
 - (iii) KM Global Liberty Leader+ 28 – 12M;and
 - (iv) KM Global Freedom of Speech 49 - 12M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No

Table 1 continued	Table 1 continued
Call Type	Eligible Call
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia. See Table 2 below for international inclusions.

Table 2

Plan	KM Global Liberty Starter 20 – 12M	KM Global Liberty Leader 25 – 12M	KM Global Liberty Leader+ 28 – 12M	KM Global Freedom of Speech 49 - 12M
Minimum Monthly Spend – 24 month plan	\$20	\$25	\$28	\$49
Monthly included value	\$500	\$650	\$650	Unlimited^ Standard Talk, Text & MMS
International Call value^	From included value	From included value	From included value	\$80
Monthly included On-Net value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	1GB	1.5GB	2GB	3GB
Minimum total cost over 24 months – 24 month plan	\$240	\$300	\$336	\$588
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55

Table 2 continued	KM Global Liberty Starter 20 – 12M	KM Global Liberty Leader 25 – 12M	KM Global Liberty Leader+ 28 – 12M	KM Global Freedom of Speech 49 - 12M
Standard national MMS	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25
Promotional Data Rate [#] \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

[#] Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International [^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

9.5 What happens if the service is *cancelled early* – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or

12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
- (ii) the *Early Termination fee* set out in paragraph (c) below; plus
- (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.

(b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
- (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

(c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$ \$180 for a 12 month fixed term contract.

10 BIZ FREEDOM OF SPEECH PROMO PLAN: BIZ FREEDOM OF SPEECH 49 – 24M PROMO

10.1 Eligibility

- (a) The Biz Freedom of Speech Promo Plan is available from 3 September 2013 to approved new and existing customers connecting to the *service* on the following terms:

To be eligible for this plan you or your business must provide us with a registered and active ABN, ARBN or ACN.

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Biz Freedom of Speech Promo Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Biz Freedom of Speech Promo Plan you wish to connect to.

10.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

10.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Biz Freedom of Speech 49 – 24M Promo Plan.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each

relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

10.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Biz Freedom of Speech Promo Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Biz Freedom of Speech 49 – 24M Promo Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Biz Freedom of Speech 49 – 24M Promo Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Biz Freedom of Speech 49 – 24M Promo
Minimum Monthly Spend – 24 month plan	\$49
Monthly included value	Unlimited^ Standard National Calls, Texts and MMS
Monthly included mobile data allowance	3GB
Minimum total cost over 24 months – 24 month plan	\$1176
Billing interval(s)	60 secs
Standard Call Rates for Unlimited^ Call and Messaging inclusions	
Standard call rate / per 60 sec	\$0.97
Standard Flagfall / per call	\$0.40
Standard National SMS^	\$0.22
Standard national MMS including On-net*	\$0.55
Standard National Voicemail Retrieval / per 60 sec	\$0.97
13 Numbers per 60 sec (except Customer Service)	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40

Table 2 continued	Biz Freedom of Speech 49 – 24M
Customer Service Calls 1300 TELECHOICE	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97
1800 Numbers Flagfall	\$0.40
Standard Call Rates Not include in plan inclusions	
International SMS	\$0.55
International MMS – size limited to 300KB	\$0.75
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$0.75
Standard video call rate / per 60 sec	\$1.80
International video call rate / per 60 sec	\$2.99
Video Flagfall	\$0.40
Data and Excess Data Rate \$/MB (charged by 10kb increments)	\$0.25
Promotional Data Rate# \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

*see Appendix I Standard Rate Plan International Calling rates for a list of countries and applicable rates.

10.5 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

11 i28 GLOBAL PLAN: i28 GLOBAL PLAN – 24M

11.1 Eligibility

- (a) The i28 Global Plan is available from 19 September 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the KM Global Liberty Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the i28 Global Plan.

11.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

11.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) i28 Global – 24M plan,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

11.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your i28 Global plan.
- (b) Table 2 below contains pricing details of the:
- (i) i28 Global – 24M plan,
- (c) Table 3 below contains details of international calling rates for the:
- (i) i28 Global – 24Mplan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Table 1 continued	Table 1 continued
Call Type	Eligible Call

Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia,

Table 2

Plan	i28 Global – 24M plan
Minimum Monthly Spend – 24 month plan	\$28
Monthly included value	\$650
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	2GB
Minimum total cost over 24 months – 24 month plan	\$672
Billing interval(s)	60 secs
Standard call rate / per 60 sec	\$0.97
Standard Flagfall / per call	\$0.40
Standard National SMS^	Unlimited^
International SMS	\$0.55
Standard national MMS	\$0.55
International MMS – size limited to 300KB	\$0.75
National Video MMS	\$0.75
International Video MMS – size limited to 300KB	\$0.75
Standard video call rate / per 60 sec	\$1.80
International video call rate / per 60 sec	\$2.99
Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40
Table 2 continued	i28 Global – 24M plan
Customer Service Calls 1300 TELECHOICE	\$0.25 per call
1800 Numbers per 30 sec	\$0.97

1800 Numbers Flagfall	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25
Promotional Data Rate[#] \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

[#] Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International[^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia and standard international calls from Australia.

11.5 What happens if the service is *cancelled early* – 24 month plan

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$ \$360 for a 24 month fixed term contract.

**12 BOMBERS GLOBAL 24M PLANS:
BOMBERS GLOBAL STARTER 20 – 24M,
BOMBERS GLOBAL LEADER 25 – 24M
BOMBERS GLOBAL LEGEND 35 – 24M
BOMBERS GLOBAL FREEDOM 49 - 24M**

12.1 Eligibility

- (a) The Bombers Global 24M Plans are available from 14 October 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Bombers Global 24M Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Bombers Global 24M Plan *you* wish to connect to.

12.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

12.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Bombers Global Starter 20 – 24M;
 - (ii) Bombers Global Leader 25 – 24M;
 - (iii) Bombers Global Legend 35 – 24M; and
 - (iv) Bombers Global Freedom 49 - 24M,
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

12.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Bombers Global 24M Promo Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Bombers Global Starter 20 – 24M;
 - (ii) Bombers Global Leader 25 – 24M;
 - (iii) Bombers Global Legend 35 – 24M;and
 - (iv) Bombers Global Freedom 49 - 24M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Bombers Global Starter 20 – 24M;
 - (ii) Bombers Global Leader 25 – 24M;
 - (iii) Bombers Global Legend 35 – 24M;and
 - (iv) Bombers Global Freedom 49 - 24M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No

Table 1 continued	Table 1 continued
Call Type	Eligible Call
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia. See Table 2 below for international inclusions.

Table 2

Plan	Bombers Global Starter 20 – 24M	Bombers Global Leader 25 – 24M	Bombers Global Legend 35 – 24M	Bombers Global Freedom 49 – 24M
Minimum Monthly Spend – 24 month plan	\$20	\$25	\$35	\$49
Monthly included value	\$500	\$650	\$700	Unlimited^ Standard Talk, Text & MMS
International Call value^	From included value	From included value	From included value	\$80
Monthly included On-Net value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	1GB	1.5GB	2GB	3GB
Minimum total cost over 24 months – 24 month plan	\$480	\$600	\$840	\$1,176
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS	\$0.55	\$0.55	\$0.55	\$0.55

Table 2 continued	Bombers Global Starter 20 – 24M	Bombers Global Leader 25 – 24M	Bombers Global Legend 35 – 24M	Bombers Global Freedom 49 – 24M
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25
Promotional Data Rate* \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International [^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

12.5 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and

- (ii) including, the *cancellation date*; plus the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
 - (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
 - (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$ \$360 for a 24 month fixed term contract.

13 BOMBERS GLOBAL 24M PROMO PLANS: BOMBERS GLOBAL TEXTER 15 – 24M, BOMBERS GLOBAL FIGHTER 30 – 24M, BOMBERS GLOBAL HERO 40 – 24M

13.1 Eligibility

- (a) The Bombers Global 24M Promo Plans are available from 14 April 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to these Bombers Global 24M Promo Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Bombers Global 24M Promo Plan *you* wish to connect to.

13.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

13.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Bombers Global Texter 15 – 24M
 - (ii) Bombers Global Fighter 30 – 24M;
 - (iii) Bombers Global Hero 40 – 24M;
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

13.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Bombers Global 24M Promo Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Bombers Global Texter 15 – 24M
 - (ii) Bombers Global Fighter 30 – 24M;
 - (iii) Bombers Global Hero 40 – 24M;
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Bombers Global Texter 15 – 24M
 - (ii) Bombers Global Fighter 30 – 24M;
 - (iii) Bombers Global Hero 40 – 24M;

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No

Table 1 continued	Table 1 continued
Call Type	Eligible Call
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia. See Table 2 below for international inclusions.

Table 2

Plan	Bombers Global Texter 15 – 24M	Bombers Global Fighter 30 – 24M	Bombers Global Hero 40 – 24M
Minimum Monthly Spend – 24 month plan	\$15	\$30	\$40
Monthly included value	\$200	\$650	\$1,000
International Call value^	From included value	From included value	From included value
Monthly included On-Net value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	200MB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$360	\$720	\$960
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75

Table 2 continued	Bombers Global Texter 15 – 24M	Bombers Global Fighter 30 – 24M	Bombers Global Hero 40 – 24M
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate* \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

13.5 What happens if the *service* is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay

us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay *us*:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$ \$360 for a 24 month fixed term contract.

**14 REBEL PLANS:
REBEL STARTER 10 – 24M,
REBEL STARTER 13 – 12M &
REBEL STARTER 15 – M2M**

14.1 Eligibility

- (a) The Rebel Starter Plans are available from 1 June 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Rebel Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Rebel Plan you wish to connect to.

14.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

14.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Rebel Starter 10 – 24M,
 - (ii) Rebel Starter 13 – 12M and
 - (iii) Rebel Starter 15 – M2M plans
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

14.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Rebel Plan
- (b) Table 2 below contains pricing details of the:
 - (i) Rebel Starter 10 – 24M Plan,
 - (ii) Rebel Starter 13 – 12M Plan; and
 - (iii) Rebel Starter 15 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Rebel Starter 10 – 24M,
 - (ii) Rebel Starter 13 – 12M,
 - (iii) Rebel Starter 15 – M2M,

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Rebel Starter 10 - 24M	Rebel Starter 13 - 12M	Rebel Starter 15 - M2M
Minimum Monthly Spend – 24 month plan	\$10	-	-
Minimum Monthly Spend – 12 month plan	-	\$13	-
Minimum Monthly Spend – Non fixed term Contract	-	-	\$15
Monthly included value	\$200	\$200	\$200
Monthly included <i>On-Net</i> value*	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	200MB	200MB	200MB
Minimum total cost over 24 months – 24 month plan	\$240	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$156	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$15
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS	\$0.22	\$0.22	\$0.22
International SMS	\$0.55	\$0.55	\$0.55
Standard National MMS	\$0.55	\$0.55	\$0.55

Table 2 continued	Rebel Starter 10 - 24M	Rebel Starter 13 - 12M	Rebel Starter 15 - M2M
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall (per call)	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

14.5 What happens if the *service is cancelled early* – 12 and 24 month plans

- (a) If the *service is cancelled* before the expiry of the *minimum term* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service is cancelled* before the expiry of the

minimum term under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

14.6 What happens if the *service* is *cancelled early* – month-to-month plans

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

15 GLOBAL LIBERTY PROMO PLAN: GLOBAL LIBERTY STARTER 40 – 24M PROMO PLAN

15.1 Eligibility

- (a) The Global Liberty Starter Promo Plans are available from 14 April 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Starter Promo Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Global Liberty Plan you wish to connect to.

15.2 Minimum term

You must agree to either a *fixed length agreement* with a 24 month *minimum term*.

15.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Starter 40 – 24M Promo Plan,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

15.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Global Liberty Starter Plan Promo Plan.
- (b) Table 2 below contains pricing details of the:
- (i) Global Liberty Starter 40 – 24M Promo Plan,
- (c) Table 3 below contains details of international calling rates for the:
- (i) Global Liberty Starter 20 – 24M Promo Plan,

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No

Table 1 continued	Table 1 continued
Call Type	Eligible Call
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Starter 40 – 24M Promo Plan
Minimum Monthly Spend – 24 month plan	\$40
Monthly included value	\$500
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	1GB
Minimum total cost over 24 months – 24 month plan	\$960
Billing interval(s)	60 secs
Standard call rate / per 60 sec	\$0.97
Standard Flagfall / per call	\$0.40
Standard National SMS^	Unlimited^
International SMS	\$0.55
Standard national MMS	\$0.55
International MMS – size limited to 300KB	\$0.75
National Video MMS	\$0.75
International Video MMS – size limited to 300KB	\$0.75
Standard video call rate / per 60 sec	\$1.80
International video call rate / per 60 sec	\$2.99
Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call

Table 2 continued	Global Liberty Starter 40 – 24M Promo Plan
Customer Service Calls 1300 TELECHOICE	\$0.25 per call
1800 Numbers per 30 sec	\$0.97
1800 Numbers Flagfall	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25
Promotional Data Rate [#] \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

[#] Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International [^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

15.5 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$35 per month for the remaining months of the fixed term contract. The maximum termination fee is \$840 for a 24 month fixed term contract
- (d) Any change of Rate Plan from the Global Liberty Starter 40 - 24M Promo Plan to another TeleChoice Plan, regardless of it is higher plan or for the same contract length, will be considered as a contract cancellation and will incur the standard Early Termination Fee.

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**16 REBEL STARTER PLANS:
REBEL STARTER 12.50 – 24M, REBEL STARTER 15.50 – 12M &
REBEL STARTER 17.50 M2M**

16.1 Eligibility

- (a) The Rebel Starter Plans are available from 1 April 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Rebel Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Rebel Plan you wish to connect to.

16.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

16.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Rebel Starter 12.50 – 24M,
 - (ii) Rebel Starter 15.50 – 12M and
 - (iii) Rebel Starter 17.50 – M2M plans
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service*

at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

16.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Rebel Plan
- (b) Table 2 below contains pricing details of the:
- (i) Rebel Starter 12.50 – 24M Plan,
 - (ii) Rebel Starter 15.50 – 12M Plan; and
 - (iii) Rebel Starter 17.50 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
- (i) Rebel Starter 12.50 – 24M Plan,
 - (ii) Rebel Starter 15.50 – 12M Plan; and
 - (iii) Rebel Starter 17.50 – M2M Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Table 1 continued	

Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Rebel Starter 12.50 - 24M	Rebel Starter 15.50 - 12M	Rebel Starter 17.50 - M2M
Minimum Monthly Spend – 24 month plan	\$12.50	-	-
Minimum Monthly Spend – 12 month plan	-	\$15.50	-
Minimum Monthly Spend – Non fixed term Contract	-	-	\$17.50
Monthly included value	\$200	\$200	\$200
Monthly included <i>On-Net</i> value*	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	200MB	200MB	200MB
Minimum total cost over 24 months – 24 month plan	\$300	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$186	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$17.50
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS	\$0.22	\$0.22	\$0.22
International SMS	\$0.55	\$0.55	\$0.55
Standard National MMS	\$0.55	\$0.55	\$0.55
Table 2 continued	Rebel Starter 12.50 - 24M	Rebel Starter 15.50 - 12M	Rebel Starter 17.50 - M2M
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75

National Video MMS	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall (per call)	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate* \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

16.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment*

payment plan (if any).

- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

16.6 What happens if the *service* is *cancelled* early – month-to-month plans

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

17 REBEL TEXTER AND REBEL LEADER PLANS:
REBEL TEXTER: 15 – 24M; REBEL TEXTER: 18 – 12M;
REBEL TEXTER: 20 – M2M; REBEL LEADER: 18 – 24M;
REBEL LEADER: 21 – 12M & REBEL LEADER: 23 – M2M

17.1 Eligibility

- (a) The Rebel Texter & Rebel Leader Plans are available from 1 June 2013 to approved new and existing customers connecting to the *service* on the following terms:
- If *you* are an existing customer and *your* current agreement for the service is a:
- (i) *non-fixed length agreement*; or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.
- You* may only transfer to the Rebel Plans with our prior approval.
- When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Rebel Plan *you* wish to connect to.

17.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

17.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
- (i) Rebel Texter 15 – 24M;
 - (ii) Rebel Texter 18 – 12M;
 - (iii) Rebel Texter 20 – M2M;
 - (iv) Rebel Leader 18 – 24M;
 - (v) Rebel Leader 21 – 12M;
 - (vi) Rebel Leader 23 – M2M.
- (c) Each month *you* must pay:
- (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

17.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* Rebel Plan
- (b) Table 2 below contains pricing details of the:
 - (i) Rebel Texter 15 – 24M,
 - (ii) Rebel Texter 18 – 12M,
 - (iii) Rebel Texter 20 M2M,
 - (iv) Rebel Leader 18 – 24M,
 - (v) Rebel Leader 21 -12M;and
 - (vi) Rebel Leader 23 M2M Plans.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Rebel Texter 15 – 24M,
 - (ii) Rebel Texter 18 – 12M,
 - (iii) Rebel Texter 20 M2M,
 - (iv) Rebel Leader 18 – 24M,
 - (v) Rebel Leader 21 -12M;and
 - (vi) Rebel Leader 23 M2M Plans.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Rebel Texter 15 - 24M	Rebel Texter 18 - 12M	Rebel Texter 20 - M2M	Rebel Leader 18 - 24M	Rebel Leader 21 - 12M	Rebel Leader 23 - M2M
Minimum Monthly Spend – 24 month plan	\$15	-	-	\$18	-	-
Minimum Monthly Spend – 12 month plan	-	\$18	-	-	\$21	-
Minimum Monthly Spend – Non fixed term Contract	-	-	\$20	-	-	\$23
Monthly included value	\$200	\$200	\$200	\$200	\$200	\$200
Monthly included On-Net value*	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls					
Monthly included mobile data allowance	200MB	200MB	200MB	400MB	400MB	400MB
Minimum total cost over 24 months – 24 month plan	\$360	n/a	n/a	\$432	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$216	n/a	n/a	\$252	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$216	n/a	n/a	\$252	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$20	n/a	n/a	\$23
Table 2 continued	Rebel Texter 15	Rebel Texter 18	Rebel Texter 20	Rebel Leader 18	Rebel Leader 21	Rebel Leader 23

	- 24M	- 12M	- M2M	- 24M	- 12M	- M2M
Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS (standard rate)	Unlimited^ SMS					
	\$0.22	\$0.22	\$0.22	\$0.22	\$0.22	\$0.22
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard National MMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall (per call)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Promotional Data Rate* \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

17.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the service is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the service is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

17.6 What happens if the service is *cancelled early* – month-to-month plans

- (a) If the service is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**18 LIBERTY PLANS:
LIBERTY STARTER 20 – 24M, LIBERTY STARTER 25 – 12M,
LIBERTY STARTER 30 – M2M, LIBERTY LEADER 25 – 24M,
LIBERTY LEADER 30 – 12M & LIBERTY LEADER 35 – M2M**

18.1 Eligibility

- (a) The Liberty Starter and Liberty Leader Plans are available from 1 June 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Liberty Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Liberty Plan *you* wish to connect to.

18.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

18.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Liberty Starter 20 – 24M,
 - (ii) Liberty Starter 25 - 12M,
 - (iii) Liberty Starter 30 – M2M,
 - (iv) Liberty Leader 25 – 24M,
 - (v) Liberty Leader 30 – 12M, and
 - (vi) Liberty Leader 35 – M2M.
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each

- relevant service as set out in the *pricing tables* for each relevant service;
- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

18.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Starter Plan or Liberty Leader Plan.
- (b) Table 2 below contains pricing details of the:
- (i) Liberty Starter 20 – 24M,
 - (ii) Liberty Starter 25 - 12M,
 - (iii) Liberty Starter 30 – M2M,
 - (iv) Liberty Leader 25 – 24M,
 - (v) Liberty Leader 30 – 12M and
 - (vi) Liberty Leader 35 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
- (i) Liberty Starter 20 – 24M,
 - (ii) Liberty Starter 25 - 12M,
 - (iii) Liberty Starter 30 – M2M,
 - (iv) Liberty Leader 25 – 24M,
 - (v) Liberty Leader 30 – 12M and
 - (vi) Liberty Leader 35 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
Table 1 continued	Table 1 continued
Call Type	Eligible Call

13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Liberty Starter 20 – 24M	Liberty Starter 25 – 12M	Liberty Starter 30 – M2M	Liberty Leader 25 – 24M	Liberty Leader 30 – 12M	Liberty Leader 35 – M2M
Minimum Monthly Spend – 24 month plan	\$20	-	-	\$25	-	-
Minimum Monthly Spend – 12 month plan	-	\$25	-	-	\$30	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$30	-	-	\$35
Monthly included value	\$500	\$500	\$500	\$650	\$650	\$650
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls					
Monthly included mobile data allowance	1GB	1GB	1GB	1.5GB	1.5GB	1.5GB
Minimum total cost over 24 months – 24 month plan	\$480	n/a	n/a	\$600	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$300	n/a	n/a	\$360	n/a
Table 2 continued	Liberty Starter 20 – 24M	Liberty Starter 25 – 12M	Liberty Starter 30 – M2M	Liberty Leader 25 – 24M	Liberty Leader 30 – 12M	Liberty Leader 35 – M2M
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$30	n/a	n/a	\$35

Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Promotional Data Rate# \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

18.5 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

18.6 What happens if the **service is cancelled early** – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**19 LIBERTY LEGEND PLANS:
LIBERTY LEGEND 35 – 24M,
LIBERTY LEGEND 40 – 12M, &
LIBERTY LEGEND 45 - M2M**

19.1 Eligibility

- (a) The Liberty Legend Plans are available from 1 June 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Liberty Legend Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Liberty Legend Plan you wish to connect to.

19.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

19.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Liberty Legend 35 – 24M,
 - (ii) Liberty Legend 40 - 12M, and
 - (iii) Liberty Legend 45 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

19.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Legend Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Liberty Legend 35 – 24M Plan,
 - (ii) Liberty Legend 40 - 12M Plan, and
 - (iii) Liberty Legend 45 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Liberty Legend 35 – 24M Plan,
 - (ii) Liberty Legend 40 - 12M Plan, and
 - (iii) Liberty Legend 45 – M2M Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Liberty Legend 35 – 24M	Liberty Legend 40 – 12M	Liberty Legend 45 – M2M
Minimum Monthly Spend – 24 month plan	\$35	-	-
Minimum Monthly Spend – 12 month plan	-	\$40	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$45
Monthly included value	\$700	\$700	\$700
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$840	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$480	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$45
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75

Table 2 continued	Liberty Legend 35 – 24M	Liberty Legend 40 – 12M	Liberty Legend 45 – M2M
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate* \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

19.5 What happens if the service is *cancelled* early – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on

your mobile phone under the equipment payment plan.

- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

19.6 What happens if the *service* is *cancelled* early – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

20 LIBERTY HERO PLANS: LIBERTY HERO 40 – 24M, LIBERTY HERO 45 – 12M, & LIBERTY HERO 50 - M2M

20.1 Eligibility

- (a) The Liberty Hero Plans are available from 1 April 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Liberty Hero Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Liberty Hero Plan you wish to connect to.

20.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

20.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Liberty Hero 40 – 24M,
 - (ii) Liberty Hero 45 - 12M, and
 - (iii) Liberty Hero 50 – M2M,
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

20.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Hero Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Liberty Hero 40 – 24M,
 - (ii) Liberty Hero 45 - 12M, and
 - (iii) Liberty Hero 50 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Liberty Hero 40 – 24M,
 - (ii) Liberty Hero 45 - 12M, and
 - (iii) Liberty Hero 50 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Liberty Hero 40 – 24M	Liberty Hero 45 – 12M	Liberty Hero 50 – M2M
Minimum Monthly Spend – 24 month plan	\$40	-	-
Minimum Monthly Spend – 12 month plan	-	\$45	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$50
Monthly included value	\$1,000	\$1,000	\$1,000
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$960	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$540	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$50
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75

Table 2 continued	Liberty Hero 40 – 24M	Liberty Hero 45 – 12M	Liberty Hero 50 – M2M
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate [#] \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

[#] Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

20.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on your mobile phone under the *equipment*

payment plan.

- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

20.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

21 FREEDOM OF SPEECH PLANS: FREEDOM OF SPEECH 49 – 24M, FREEDOM OF SPEECH 59 – 12M & FREEDOM OF SPEECH 69 – M2M

21.1 Eligibility

- (a) The TeleChoice Freedom of Speech Plans are available from 1 May 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Freedom of Speech Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Freedom of Speech Plan you wish to connect to.

21.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

21.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A -Value Added Service Features).
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Freedom of Speech 49 – 24M,
 - (ii) Freedom of Speech 59 – 12M and
 - (iii) Freedom of Speech 69 – M2M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

21.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your TeleChoice Peoples Voice or Freedom of Speech Unlimited Plans.
- (b) Table 2 below contains pricing details of the:
 - (i) Freedom of Speech 49 – 24M,
 - (ii) Freedom of Speech 59 – 12M and
 - (iii) Freedom of Speech 69 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Freedom of Speech 49 – 24M,
 - (ii) Freedom of Speech 59 – 12M and
 - (iii) Freedom of Speech 69 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No

Table 1 continued	
Call Type	Eligible Call
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Freedom of Speech 49 – 24M	Freedom of Speech 59 – 12M	Freedom of Speech 69 – M2M
Minimum Monthly Spend – 24 month plan	\$49	-	-
Minimum Monthly Spend – 12 month plan	-	\$59	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$69
Monthly included value	Unlimited^ Standard Talk, Text & MMS		
Monthly included <i>On-Net</i> value	Unlimited^ Standard Talk, Text & MMS		
Monthly included mobile data allowance	3GB	3GB	3GB
Minimum total cost over 24 months – 24 month plan	\$1176	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$708	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$69
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.95	\$0.95	\$0.95
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40

Table 2 continued	Freedom of Speech 49 – 24M	Freedom of Speech 59 – 12M	Freedom of Speech 69 – M2M
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.95	\$0.95	\$0.95
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 untimed	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.95	\$0.95	\$0.95
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate# \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

21.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the service is *cancelled* before the expiry of the

minimum term, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

21.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

22 GLOBAL REBEL PLANS:
GLOBAL REBEL TEXTER 15 – 24M, GLOBAL REBEL TEXTER 18 – 12M,
GLOBAL REBEL TEXTER 20 – 12M, GLOBAL REBEL LEADER 18 – 24M,
GLOBAL REBEL LEADER 21 – 12M & GLOBAL REBEL LEADER 23 – M2M

22.1 Eligibility

- (a) The Global Rebel Texter & Global Rebel Leader Plans are available from 1 August 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Global Rebel Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Global Rebel Plan you wish to connect to.

22.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

22.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Global Rebel Texter 15 – 24M;
 - (ii) Global Rebel Texter 18 – 12M;
 - (iii) Global Rebel Texter 20 – M2M;
 - (iv) Global Rebel Leader 18 – 24M;
 - (v) Global Rebel Leader 21 – 12M;
 - (vi) Global Rebel Leader 23 – M2M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

22.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* Rebel Plan
- (b) Table 2 below contains pricing details of the:
 - (i) Rebel Texter 15 – 24M,
 - (ii) Rebel Texter 18 – 12M,
 - (iii) Rebel Texter 20 – M2M,
 - (iv) Rebel Leader 18 – 24M,
 - (v) Rebel Leader 21 -12M;and
 - (vi) Rebel Leader 23 – M2M Plans.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Table 1 continued	

Call Type	Eligible Call
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Rebel Texter 15 – 24M	Global Rebel Texter 18 – 12M	Global Rebel Texter 20 – M2M	Global Rebel Leader 18 – 24M	Global Rebel Leader 21 – 12M	Global Rebel Leader 23 – M2M
Minimum Monthly Spend – 24 month plan	\$15	-	-	\$18	-	-
Minimum Monthly Spend – 12 month plan	-	\$18	-	-	\$21	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$20	-	-	\$23
Monthly included value	\$200	\$200	\$200	\$250	\$250	\$250
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls					
Monthly included mobile data allowance	200Mb	200Mb	200Mb	400Mb	400Mb	400Mb
Minimum total cost over 24 months – 24 month plan	\$360	n/a	n/a	\$432	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$216	n/a	n/a	\$252	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$20	n/a	n/a	\$23
Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 seconds	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Table 2 continued	Global Rebel Texter 15	Global Rebel Texter 18	Global Rebel Texter 20	Global Rebel Leader 18	Global Rebel Leader 21	Global Rebel Leader 23

	– 24M	– 12M	– M2M	– 24M	– 12M	– M2M
Standard national MMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Promotional Data Rate [#] \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10			

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International [^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

22.5 What happens if the *service is cancelled early* – 12 and 24 month plans

- (a) If the *service is cancelled* before the expiry of the *minimum term* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in

paragraph (c) below; plus

- (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

22.6 What happens if the *service* is *cancelled early* – month-to-month plans

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

23 GLOBAL LIBERTY PLANS:
GLOBAL LIBERTY STARTER 20 – 24M, GLOBAL LIBERTY STARTER 25 – 12M,
GLOBAL LIBERTY STARTER 30 – M2M, GLOBAL LIBERTY LEADER 25 – 24M,
GLOBAL LIBERTY LEADER 30 – 12M & GLOBAL LIBERTY LEADER 35 – M2M

23.1 Eligibility

- (a) The Global Liberty Starter and Global Liberty Leader Plans are available from 1 August 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Global Liberty Plan you wish to connect to.

23.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

23.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Global Liberty Starter 20 – 24M,
 - (ii) Global Liberty Starter 25 – 12M,
 - (iii) Global Liberty Starter 30 – M2M,
 - (iv) Global Liberty Leader 25 – 24M,
 - (v) Global Liberty Leader 30 – 12M, and
 - (vi) Global Liberty Leader 35 – M2M.
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;

- (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

23.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Global Liberty Starter Plan or Global Liberty Leader Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Starter 20 – 24M,
 - (ii) Global Liberty Starter 25 - 12M,
 - (iii) Global Liberty Starter 30 – M2M,
 - (iv) Global Liberty Leader 25 – 24M,
 - (v) Global Liberty Leader 30 – 12M and
 - (vi) Global Liberty Leader 35 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Starter 20 – 24M,
 - (ii) Global Liberty Starter 25 - 12M,
 - (iii) Global Liberty Starter 30 – M2M,
 - (iv) Global Liberty Leader 25 – 24M,
 - (v) Global Liberty Leader 30 – 12M and
 - (vi) Global Liberty Leader 35 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls [^]	Yes
Table 1 continued	Table 1 continued

Call Type	Eligible Call
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Starter 20 – 24M	Global Liberty Starter 25 – 12M	Global Liberty Starter 30 – M2M	Global Liberty Leader 25 – 24M	Global Liberty Leader 30 – 12M	Global Liberty Leader 35 – M2M
Minimum Monthly Spend – 24 month plan	\$20	-	-	\$25	-	-
Minimum Monthly Spend – 12 month plan	-	\$25	-	-	\$30	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$30	-	-	\$35
Monthly included value	\$500	\$500	\$500	\$650	\$650	\$650
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls					
Monthly included mobile data allowance	1GB	1GB	1GB	1.5GB	1.5GB	1.5GB
Minimum total cost over 24 months – 24 month plan	\$480	n/a	n/a	\$600	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$300	n/a	n/a	\$360	n/a
Table 2 continued	Global Liberty Starter 20	Global Liberty Starter 25	Global Liberty Starter 30	Global Liberty Leader 25	Global Liberty Leader 30	Global Liberty Leader 35

	– 24M	– 12M	– M2M	– 24M	– 12M	– M2M
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$30	n/a	n/a	\$35
Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Promotional Data Rate# \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International [^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

23.5 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

23.6 What happens if the **service is cancelled early** – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

24 GLOBAL LIBERTY FIGHTER PLANS: GLOBAL LIBERTY FIGHTER 30 – 24M, GLOBAL LIBERTY FIGHTER 35 – 12M & GLOBAL LIBERTY FIGHTER 40 - M2M

24.1 Eligibility

- (a) The Global Liberty Fighter Plans are available from 21 April 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Fighter Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Liberty Fighter Plan you wish to connect to.

24.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

24.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Fighter 30 – 24M,
 - (ii) Global Liberty Fighter 35 - 12M, and
 - (iii) Global Liberty Fighter 40 – M2M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

24.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Fighter Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Fighter 30 – 24M,
 - (ii) Global Liberty Fighter 35 - 12M, and
 - (iii) Global Liberty Fighter 40 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Fighter 30 – 24M,
 - (ii) Global Liberty Fighter 35 - 12M, and
 - (iii) Global Liberty Fighter 40 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Fighter 30 – 24M	Global Liberty Fighter 35 – 12M	Global Liberty Fighter 40 – M2M
Minimum Monthly Spend – 24 month plan	\$30	-	-
Minimum Monthly Spend – 12 month plan	-	\$35	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$40
Monthly included value	\$650	\$650	\$650
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$720	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$420	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$40
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75

Table 2 continued	Global Liberty Fighter 30 – 24M	Global Liberty Fighter 35 – 12M	Global Liberty Fighter 40 – M2M
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate# \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

24.5 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

24.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**25 GLOBAL LIBERTY LEGEND PLANS:
GLOBAL LIBERTY LEGEND 35 – 24M, GLOBAL LIBERTY LEGEND 40 – 12M
& GLOBAL LIBERTY LEGEND 45 - M2M**

25.1 Eligibility

- (a) The Global Liberty Legend Plans are available from 1 August 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Legend Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Liberty Legend Plan you wish to connect to.

25.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

25.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Legend 35 – 24M,
 - (ii) Global Liberty Legend 40 - 12M, and
 - (iii) Global Liberty Legend 45 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

25.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Legend Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Legend 35 – 24M Plan,
 - (ii) Global Liberty Legend 40 - 12M Plan, and
 - (iii) Global Liberty Legend 45 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Legend 35 – 24M Plan,
 - (ii) Global Liberty Legend 40 - 12M Plan, and
 - (iii) Global Liberty Legend 45 – M2M Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Other special numbers (e.g. Premium or cost per service numbers)	
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Legend 35 – 24M	Global Liberty Legend 40 – 12M	Global Liberty Legend 45 – M2M
Minimum Monthly Spend – 24 month plan	\$35	-	-
Minimum Monthly Spend – 12 month plan	-	\$40	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$45
Monthly included value	\$700	\$700	\$700
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$840	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$480	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$45
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55

Table 2 continued	Global Liberty Legend 35 – 24M	Global Liberty Legend 40 – 12M	Global Liberty Legend 45 – M2M
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate# \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

25.5 What happens if the service is *cancelled* early – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

25.6 What happens if the *service* is *cancelled* early – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**26 GLOBAL LIBERTY HERO PLANS:
GLOBAL LIBERTY HERO 40 – 24M, GLOBAL LIBERTY HERO 45 – 12M
& GLOBAL LIBERTY HERO 50 - M2M**

26.1 Eligibility

- (a) The Global Liberty Hero Plans are available from 1 April 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Hero Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Liberty Hero Plan *you* wish to connect to.

26.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

26.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Hero 40 – 24M,
 - (ii) Global Liberty Hero 45 - 12M, and
 - (iii) Global Liberty Hero 50 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

26.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Hero Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Hero 40 – 24M,
 - (ii) Global Liberty Hero 45 - 12M, and
 - (iii) Global Liberty Hero 50 – M2M,
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Hero 40 – 24M,
 - (ii) Global Liberty Hero 45 - 12M, and
 - (iii) Global Liberty Hero 50 – M2M,

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Insurance	No
Telstra Directory Assistance 1223	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Hero 40 – 24M	Global Liberty Hero 45 – 12M	Global Liberty Hero 50 – M2M
Minimum Monthly Spend – 24 month plan	\$40	-	-
Minimum Monthly Spend – 12 month plan	-	\$45	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$50
Monthly included value	\$1,000	\$1,000	\$1,000
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$960	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$540	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$50
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75

Table 2 continued	Global Liberty Hero 40 – 24M	Global Liberty Hero 45 – 12M	Global Liberty Hero 50 – M2M
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate# \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

26.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph

- (iii) (c) below; plus
the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

26.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**27 GLOBAL FREEDOM OF SPEECH:
GLOBAL FREEDOM OF SPEECH 49 – 24M,
GLOBAL FREEDOM OF SPEECH 59 – 12M
& GLOBAL FREEDOM OF SPEECH 69 - M2M**

27.1 Eligibility

- (a) The Global Freedom of Speech Plans are available from 1 August 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Freedom of Speech Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Freedom of Speech Plan you wish to connect to.

27.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

27.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Freedom of Speech 49 – 24M,
 - (ii) Global Freedom of Speech 59 – 12M, and
 - (iii) Global Freedom of Speech 69 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

27.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Legend Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Freedom of Speech 49 – 24M Plan,
 - (ii) Global Freedom of Speech 59 – 12M Plan, and
 - (iii) Global Freedom of Speech 69 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Freedom of Speech 49 – 24M Plan,
 - (ii) Global Freedom of Speech 59 – 12M Plan, and
 - (iii) Global Freedom of Speech 69 – M2M Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes
National and International Video MMS	No
International Calls ^{^#}	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Global Freedom of Speech 49 – 24M	Global Freedom of Speech 59 – 12M	Global Freedom of Speech 69 – M2M
Minimum Monthly Spend – 24 month plan	\$49	-	-
Minimum Monthly Spend – 12 month plan	-	\$59	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$69
Monthly included value	Unlimited^ Standard Talk, Text & MMS		
Monthly included <i>On-Net</i> value	Unlimited^ Standard Talk, Text & MMS		
#Monthly included International Direct Dial^ Calls	\$80	\$80	\$80
Monthly included mobile data allowance	3GB	3GB	3GB
Minimum total cost over 24 months – 24 month plan	\$1176	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	708	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$69
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55

Table 2 continued	Global Freedom of Speech 49 – 24M	Global Freedom of Speech 59 – 12M	Global Freedom of Speech 69 – M2M
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25
Promotional Data Rate [#] \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

[#] Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International [^]	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

27.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay

us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

27.6 What happens if the *service* is *cancelled* early – month-to-month plan

- (a) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*.

**28 BIZ LIBERTY & BIZ FREEDOM OF SPEECH PLANS:
BIZ LIBERTY LEADER 25 – 24M,
BIZ LIBERTY LEADER 30 – 12M,
BIZ FREEDOM OF SPEECH 59 – 24M
BIZ FREEDOM OF SPEECH 69 – 12 M**

28.1 Eligibility

- (a) The Biz Liberty Leader and Biz Freedom of Speech Plans are available from 1 August 2013 to approved new and existing customers connecting to the *service* on the following terms:

To be eligible for this plan you or your business must provide us with a registered and active ABN, ARBN or ACN.

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Biz Liberty and Biz Freedom of Speech Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Biz Liberty Leader and Biz Freedom of Speech Plan you wish to connect to.

28.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

28.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Biz Liberty Leader 25 – 24M,
 - (ii) Biz Liberty Leader 30 – 24M
 - (iii) Biz Freedom of Speech 59 – 24M, and
 - (iv) Biz Freedom of Speech 69 – 12M, plans.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the

relevant *services* to reach the total value of included value for each *service*;

- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

28.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Biz Liberty Leader or Biz Freedom of Speech plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Biz Liberty Leader 25 – 24M,
 - (ii) Biz Liberty Leader 30 – 24M
 - (iii) Biz Freedom of Speech 59 – 24M, and
 - (iv) Biz Freedom of Speech 69 – 12M, plans
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Biz Liberty Leader 25 – 24M,
 - (ii) Biz Liberty Leader 30 – 24M
 - (iii) Biz Freedom of Speech 59 – 24M, and
 - (iv) Biz Freedom of Speech 69 – 12M, plans

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging	Yes

Table 1 continued	
Call Type	Eligible Call
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Biz Liberty Leader 25 – 24M	Biz Liberty Leader 30 – 12M	Biz Freedom of Speech 59 – 24M	Biz Freedom of Speech 69 – 12M
Minimum Monthly Spend – 24 month plan	\$25	-	\$59	-
Minimum Monthly Spend – 12 month plan	-	\$30	-	\$69
Monthly included value	\$650	\$650	Unlimited^	Unlimited^
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls			
Monthly included mobile data allowance	1.5GB	1.5GB	3GB	3GB
Minimum total cost over 24 months – 24 month plan	\$600	n/a	\$1416	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$360	n/a	\$828
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Table 2 continued	Biz Liberty Leader 25	Biz Liberty Leader 30	Biz Freedom	Biz Freedom

	– 24M	– 12M	of Speech 59 – 24M	of Speech 69 – 12M
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS[^]	Unlimited [^]	Unlimited [^]	Unlimited [^]	Unlimited [^]
International SMS	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
Standard National Voicemail Retrieval	Unlimited [^]	Unlimited [^]	Unlimited [^]	Unlimited [^]
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25	\$0.25
Promotional Data Rate[#] \$/MB (charged by 10kb increments) for new activations dated between 1 June 2014 and 31 July 2014	\$0.10	\$0.10	\$0.10	\$0.10

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

[#] Promotional data rate is available only at the time of activation. Eligible Customers moving from these rate plans or recontracting services after 31 July 2014 will forfeit the promotional rate.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

*see Appendix I Standard Rate Plan International Calling rates for a list of countries and applicable rates.

28.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**29 LIVE STARTER PLANS:
LIVE STARTER 25 – M2M, LIVE STARTER 30 – M2M,
LIVE STARTER 35 – M2M, LIVE STARTER 45 – M2M**

29.1 Eligibility

- (a) The Live Starter Plans are available from 19 January 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Live Starter Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Live Starter Plan you wish to connect to.

- (b) These Live Starter Plans have been removed from Sale on 9 April 2015
- (c) Services activated between 19 January 2015 and 9 April 2015 on these plans will be transferred to the new plan range as per Table A below:

Table A:

Original Plan	Transferring to the following Plans Effective from the next billing cycle after 3 June 2015:
Live Starter 25 M2M Plan Ref: 175649	Live Starter 22 M2M Plan Ref: 177168
Live Starter 30 M2M Plan Ref: 175650	Live Starter 30 M2M Plan Ref: 177169
Live Starter 35 M2M Plan Ref: 175651	Live Starter 35 M2M Plan Ref: 177170
Live Starter 45 M2M Plan Ref: 175652	Live Starter 40 M2M Plan Ref: 177171

29.2 Minimum term

The Live Starter Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

29.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Live Starter 25 – M2M;
 - (ii) Live Starter 30 – M2M;

- (iii) Live Starter 35 – M2M;
 - (iv) Live Starter 45 – M2M;
- (c) Each month *you* must pay:
- (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

29.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an ‘eligible call’ which counts towards the plan and *minimum monthly charge* of *your* Live Starter Plan
- (b) Table 2 below contains pricing details of the:
- (i) Live Starter 25 – M2M;
 - (ii) Live Starter 30 – M2M;
 - (iii) Live Starter 35 – M2M;
 - (iv) Live Starter 45 – M2M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
Table 1 continued	

Call Type	Eligible Call
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Starter 25 M2M Plan Ref: 175649	Live Starter 30 M2M Plan Ref: 175650	Live Starter 35 M2M Plan Ref: 175651	Live Starter 45 M2M Plan Ref: 175652
Minimum Monthly Spend	\$25	\$30	\$35	\$45
Monthly included value	\$300	\$350	\$500	\$2000
Monthly included <i>On-Net</i> [*] value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls [#]			
Monthly included mobile data allowance	300MB	500MB	1GB	1.5GB
Minimum monthly cost Non Fixed Term contract	\$25	\$30	\$35	\$45
Billing interval(s)	60 secs	60 secs	60 secs	60 secs

Table 2 continued	Live Starter 25 M2M Plan Ref: 175649	Live Starter 30 M2M Plan Ref: 175650	Live Starter 35 M2M Plan Ref: 175651	Live Starter 45 M2M Plan Ref: 175652
Call Connection / Flagfall per call *	\$0.40	\$0.40	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national MMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national Video MMS	\$0.75	\$0.75	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.99	\$0.99	\$0.99	\$0.99
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05	\$0.05	\$0.05	\$0.05

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

29.5 Data Speed Controls

- (a) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>

29.6 What happens if the *service* is *cancelled early* – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle

30 LIVE STARTER PLANS: LIVE STARTER 55 – M2M,

30.1 Eligibility

- (a) The Live Starter 55 Plan is available from 19 January 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Live Starter 55 Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Live Starter 55 Plan.

- (b) This Live Starter 55 Plan has been removed from Sale on 9 April 2015
- (c) Services activated between 19 January 2015 and 9 April 2015 on this plan will be transferred to the new plan range as per Table A below:

Table A:

Original Plan	Transferring to the following Plan Effective from the next billing cycle after 3 June 2015:
Live Starter 55 – M2M Plan Ref: 175653	Live Starter 55 – M2M Ref: 177172

30.2 Minimum term

The Live Starter 55 Plan is a non-fixed length agreement which is automatically renewed on a monthly basis.

30.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Live Starter 55 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the

- relevant *services* to reach the total value of included value for each *service*;
- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

30.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Live Starter 55 Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Live Starter 55 – M2M Plan,
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Live Starter 55 – M2M Plan,

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	No
International Calls	No
13 Numbers	Yes
1800 Numbers	Yes
Table 1 continued	

Call Type	Eligible Call
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
Satellite Calls	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Starter 55 – M2M
Minimum Monthly Spend	\$55
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> [*] value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included mobile data allowance	3GB
Minimum monthly cost Non Fixed Term contract	\$55
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard national MMS including On-Net*	Unlimited^
Table 2 continued	Live Starter 55 – M2M

International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	Unlimited^
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec	\$1.50
International video call rate per 60 sec	\$2.00
Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

30.5 Data Speed Controls

- (a) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>

30.6 What happens if the service is *cancelled early* – Month to Month plans

- (a) If a month to month service is *cancelled* you will be required to pay *us*:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle

31 **LIVE GLOBAL PLANS: LIVE GLOBAL 19 – 24M, LIVE GLOBAL 29 – 24M, LIVE GLOBAL 35 – 24M, LIVE GLOBAL 39 – 24M**

31.1 **Eligibility**

- (a) The Live Global Plans are available from 19 January 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Live Global Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Live Global Plan you wish to connect to.

- (b) These Live Global Plans have been removed from Sale on 3 June 2015
- (c) Services activated between 19 January 2015 and 3 June 2015 on these plans will be transferred to the new plan range as per Table A below:

Table A:

Original Plan	Transferring to the following Plans Effective from the next billing cycle after 3 June 2015:
Live Global 19 24M Plan Ref: 175644	Live Global 18 24M Plan Ref: 177135
Live Global 29 24M Plan Ref: 175645	Live Global 27 24M Plan Ref: 177138
Live Global 35 24M Plan Ref: 175646	Live Global 35 24M Plan Ref: 177165
Live Global 39 24M Plan Ref: 175647	Live Global 35 24M Plan Ref: 177165

31.2 **Minimum term**

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

31.3 **What *you* have to pay *us***

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Live Global 19 – 24M;
 - (ii) Live Global 29 – 24M;

- (iii) Live Global 35 – 24M;
 - (iv) Live Global 39 – 24M;
- (c) Each month *you* must pay:
- (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

31.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an ‘eligible call’ which counts towards the plan and *minimum monthly charge* of *your* Live Global Plan
- (b) Table 2 below contains pricing details of the:
- (i) Live Global 19 – 24M;
 - (ii) Live Global 29 – 24M;
 - (iii) Live Global 35 – 24M;
 - (iv) Live Global 39 – 24M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes

Table 1 continued	
Call Type	Eligible Call
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Global 19 24M Plan Ref: 175644	Live Global 29 24M Plan Ref: 175645	Live Global 35 24M Plan Ref: 175646	Live Global 39 24M Plan Ref: 175647
Minimum Monthly Spend – 24 month plan	\$19	\$29	\$35	\$39
Monthly included value	\$300	\$500	\$1000	\$2000
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#			
Monthly included mobile data allowance	300MB	1GB	2GB	3GB
Minimum total cost over 24 months	\$456	\$696	\$840	\$936
Table 2 continued	Live Global 19	Live Global 29	Live Global 35	Live Global 39

	24M Plan Ref: 175644	24M Plan Ref: 175645	24M Plan Ref: 175646	24M Plan Ref: 175647
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national MMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national Video MMS	\$0.75	\$0.75	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.99	\$0.99	\$0.99	\$0.99
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05 / MB or part thereof	\$0.05 / MB or part thereof	\$0.05 / MB or part thereof	\$0.05 / MB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

31.5 Excess Data and Data Speed Controls

- (a) Before 1 July 2015:
- (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB
 - (ii) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>
- (b) From 1 July 2015
- (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted
 - (B) Your 1GB excess data block (and subsequent 1GB excess data Blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

31.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, *you* will be required to pay *us*:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

32 LIVE GLOBAL 49 PLAN: LIVE GLOBAL 49 – 24M,

32.1 Eligibility

- (a) The Live Global 49 Plan is available from 19 January 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Live Global 49 Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Live Global 49 Plan.

- (b) The Live Global 49 Plan has been removed from Sale on 3 June 2015
- (c) Services activated between 19 January 2015 and 3 June 2015 on this plan will be transferred to the new plan range as per Table A below:

Table A:

Original Plan	Transferring to the following Plan Effective from the next billing cycle after 3 June 2015:
Live Global 49 – 24M Plan Ref: 175648	Live Global 55 – 24M Ref: 177199

32.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

32.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Live Global 49 – 24M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the

- relevant *services* to reach the total value of included value for each *service*;
- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

32.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Live Global 49 Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Live Global 49 – 24M Plan,
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Live Global 49 – 24M Plan,

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS and Video MMS	Yes
International MMS and Video MMS to standard overseas mobile numbers	No
International Direct Dial and Satellite Calls [#] - 30 minutes included (measured in 60 second blocks or part thereof)	Yes 30 Minutes included
13 Numbers	Yes
Table 1 continued	

Call Type	Eligible Call
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Live Global 49 – 24M Ref: 175648
Minimum Monthly Spend – 24 month plan	\$49
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>* value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls	30 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	3GB
Minimum total cost over 24 months – 24 month plan	\$1176
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard national MMS including <i>On-Net</i>*	Unlimited^
Table 2 continued	Live Global 49 – 24M Ref: 175648

International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.00
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05 / MB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

32.5 Excess Data and Data Speed Controls

- (a) Before 1 July 2015:
- (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB
 - (ii) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy

available at:

<http://www.telechoice.com.au/legal/usage-notification-policy>

- (b) From 1 July 2015
 - (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted
 - (B) Your 1GB excess data block (and subsequent 1GB excess data Blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

32.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

33 LIVE FLEXI PLANS: LIVE FLEXI 25 – M2M, LIVE FLEXI 35 – M2M, LIVE FLEXI 40 – M2M, LIVE FLEXI 45 – M2M

33.1 Eligibility

- (a) The Live Flexi Plans are available from 9 April 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Live Flexi Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Live Flexi Plan you wish to connect to.

- (b) These Live Flexi Plans have been removed from Sale on 3 June 2015
- (c) Services activated between 9 April 2015 and 3 June 2015 on these plans will be transferred to the new plan range as per Table A below:

Table A:

Original Plan	Transferring to the following Plans Effective from the next billing cycle after 3 June 2015:
Live Flexi 25 M2M Plan Ref: 176948	Live Starter 22 M2M Plan Ref: 177168
Live Flexi 35 M2M Plan Ref: 176949	Live Starter 30 M2M Plan Ref: 177169
Live Flexi 40 M2M Plan Ref: 176950	Live Starter 40 M2M Plan Ref: 177171
Live Global 45 M2M Plan Ref: 176951	Live Starter 40 M2M Plan Ref: 177171

33.2 Minimum term

The Live Flexi Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

33.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Live Flexi 25 – M2M;
 - (ii) Live Flexi 35 – M2M;
 - (iii) Live Flexi 40 – M2M;

- (iv) Live Flexi 45 – M2M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

33.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* Live Flexi Plan
- (b) Table 2 below contains pricing details of the:
 - (i) Live Flexi 25 – M2M;
 - (ii) Live Flexi 35 – M2M;
 - (iii) Live Flexi 40 – M2M;
 - (iv) Live Flexi 45 – M2M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
Table 1 continued	

Call Type	Eligible Call
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Flexi 25 M2M Plan Ref: 176948	Live Flexi 35 M2M Plan Ref: 176949	Live Flexi 40 M2M Plan Ref: 176950	Live Flexi 45 M2M Plan Ref: 176951
Minimum Monthly Spend – 24 month plan	\$25	\$35	\$40	\$45
Monthly included value	\$300	\$500	\$1000	\$2000
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#			
Monthly included mobile data allowance	300MB	1GB	2GB	3GB
Minimum monthly cost Non Fixed Term contract	\$25	\$35	\$40	\$45
Table 2 continued	Live Flexi 25 M2M Plan Ref: 176948	Live Flexi 35 M2M Plan Ref: 176949	Live Flexi 40 M2M Plan Ref: 176950	Live Flexi 45 M2M Plan Ref: 176951

Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national MMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national Video MMS	\$0.75	\$0.75	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.99	\$0.99	\$0.99	\$0.99
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99	\$0.99	\$0.99
Standard National video call rate / per 60 sec ~	\$1.50	\$1.50	\$1.50	\$1.50
International video call rate / per 60 sec ~	\$2.00	\$2.00	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05 / MB or part thereof	\$0.05 / MB or part thereof	\$0.05 / MB or part thereof	\$0.05 / MB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs

Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

33.5 Excess Data and Data Speed Controls

- (a) Before 1 July 2015:
 - (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB
 - (ii) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>
- (b) From 1 July 2015
 - (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted
 - (B) Your 1GB excess data block (and subsequent 1GB excess data Blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

33.6 What happens if the **service is cancelled early** – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus

- (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

34 LIVE FLEXI 55 PLAN: LIVE FLEXI 55 – M2M,

34.1 Eligibility

- (a) The Live Flexi 55 Plan is available from 9 April 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Live Flexi 55 Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Live Flexi 55 Plan.

- (b) The Live Flexi 55 Plan has been removed from Sale on 3 June 2015
- (c) Services activated between 9 April 2015 and 3 June 2015 on this plan will be transferred to the new plan range as per Table A below:

Table A:

Original Plan	Transferring to the following Plan Effective from the next billing cycle after 3 June 2015:
Live Flexi 55 – M2M Plan Ref: 176952	Live Starter 55 – M2M Ref: 177172

34.2 Minimum term

The Live Flexi 55 Plan is a non-fixed length agreements which is automatically renewed on a monthly basis.

34.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Live Flexi 55 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the

- relevant *services* to reach the total value of included value for each *service*;
- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

34.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Live Flexi 55 Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Live Flexi 55 – M2M Plan,
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Live Flexi 55 – M2M Plan,

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS and Video MMS	Yes
International MMS and Video MMS to standard overseas mobile numbers	No
International Direct Dial and Satellite Calls [#] - 30 minutes included (measured in 60 second blocks or part thereof)	Yes 30 minutes included
13 Numbers	Yes
Table 1 continued	

Call Type	Eligible Call
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Live Flexi 55 – M2M Ref: 176952
Minimum Monthly Spend – 24 month plan	\$55
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> [#] value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls	30 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	3GB
Minimum monthly cost Non Fixed Term contract	\$55
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Table 2 continued	Live Flexi 55 – M2M

	Ref: 176952
Standard national MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	Unlimited^
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05 / MB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

34.5 Excess Data and Data Speed Controls

(a) Before 1 July 2015:

- (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB
 - (ii) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>
- (b) From 1 July 2015
- (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted
 - (B) Your 1GB excess data block (and subsequent 1GB excess data Blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

34.6 What happens if the **service is cancelled early** – Month to Month plans

- (a) If a month to month *service is cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

35 LIVE GLOBAL 12M PLANS: LIVE GLOBAL 49 – 12M,

35.1 Eligibility

- (a) The Live Global 49 12M Plan is available from 1 April 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Live Global 49 12M Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Live Global 49 12M Plan.

- (b) The Live Global 49 Plan 12M has been removed from Sale on 3 June 2015
- (c) Services activated between 1 April 2015 and 3 June 2015 on this plan will be transferred to the new plan range as per Table A below:

Table A:

Original Plan	Transferring to the following Plan Effective from the next billing cycle after 3 June 2015:
Live Global 49 – 12M Plan Ref: 176892	Live Global 55 – 12M Ref: 177174

35.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

35.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Live Global 49 – 12M,
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly*

charge even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;

- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

35.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Live Global 49 12M Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Live Global 49 – 12M Plan,
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Live Global 49 – 12M Plan,

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls [#] - 30 minutes included (measured in 60 second blocks or part thereof)	Yes
13 Numbers	Yes
Table 1 continued	
Call Type	Eligible Call

1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Live Global 49 – 12M Ref: 176892
Minimum Monthly Spend – 24 month plan	\$49
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>* value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls	30 Minutes
Monthly included mobile data allowance	3GB
Minimum total cost over 12 months – 12 month plan	\$588
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Table 2 continued	Live Global 49 – 12M Ref: 176892
Standard national MMS including On-Net*	Unlimited^

International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	Unlimited^
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec	\$1.50
International video call rate per 60 sec	\$2.00
Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

35.5 Data Speed Controls

- (a) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>

35.6 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract..

**36 REBEL STARTER PLANS:
REBEL STARTER 12.50 – 24M, REBEL STARTER 15.50 – 12M &
REBEL STARTER 17.50 M2M**

36.1 Eligibility

- (a) The Rebel Starter Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Rebel Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Rebel Plan you wish to connect to.

36.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

36.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Rebel Starter 12.50 – 24M,
 - (ii) Rebel Starter 15.50 – 12M and
 - (iii) Rebel Starter 17.50 – M2M plans
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service*

at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

36.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Rebel Plan
- (b) Table 2 below contains pricing details of the:
- (i) Rebel Starter 12.50 – 24M Plan,
 - (ii) Rebel Starter 15.50 – 12M Plan; and
 - (iii) Rebel Starter 17.50 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
- (i) Rebel Starter 12.50 – 24M Plan,
 - (ii) Rebel Starter 15.50 – 12M Plan; and
 - (iii) Rebel Starter 17.50 – M2M Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Table 1 continued	

Call Type	Eligible Call
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Rebel Starter 12.50 - 24M Ref: 173765	Rebel Starter 15.50 - 12M Ref: 173778	Rebel Starter 17.50 - M2M Ref: 173779
Minimum Monthly Spend – 24 month plan	\$12.50	-	-
Minimum Monthly Spend – 12 month plan	-	\$15.50	-
Minimum Monthly Spend – Non fixed term Contract	-	-	\$17.50
Monthly included value	\$200	\$200	\$200
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	200MB	200MB	200MB
Minimum total cost over 24 months – 24 month plan	\$300	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$186	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$17.50
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS	\$0.22	\$0.22	\$0.22

Table 2 continued	Rebel Starter 12.50 - 24M Ref: 173765	Rebel Starter 15.50 – 12M Ref: 173778	Rebel Starter 17.50 – M2M Ref: 173779
International SMS	\$0.55	\$0.55	\$0.55
Standard National MMS including On-Net	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall (per call)	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International [^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

36.5 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus

- (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, *you* will be required to pay *us*:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

36.6 What happens if the *service* is *cancelled early* – month-to-month plans

- (a) If a month to month *service* is *cancelled* *you* will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is cancelled by *you*, *you* forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of *your* billing cycle.

37 GLOBAL REBEL PLANS:
GLOBAL REBEL TEXTER 15 – 24M, GLOBAL REBEL TEXTER 18 – 12M,
GLOBAL REBEL TEXTER 20 – 12M, GLOBAL REBEL LEADER 18 – 24M,
GLOBAL REBEL LEADER 21 – 12M & GLOBAL REBEL LEADER 23 – M2M

37.1 Eligibility

- (a) The Global Rebel Texter & Global Rebel Leader Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Global Rebel Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Global Rebel Plan you wish to connect to.

37.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

37.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Global Rebel Texter 15 – 24M;
 - (ii) Global Rebel Texter 18 – 12M;
 - (iii) Global Rebel Texter 20 – M2M;
 - (iv) Global Rebel Leader 18 – 24M;
 - (v) Global Rebel Leader 21 – 12M;
 - (vi) Global Rebel Leader 23 – M2M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

37.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* Rebel Plan
- (b) Table 2 below contains pricing details of the:
 - (i) Rebel Texter 15 – 24M,
 - (ii) Rebel Texter 18 – 12M,
 - (iii) Rebel Texter 20 – M2M,
 - (iv) Rebel Leader 18 – 24M,
 - (v) Rebel Leader 21 -12M;and
 - (vi) Rebel Leader 23 – M2M Plans.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
Table 1 continued	

Call Type	Eligible Call
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Rebel Texter 15 – 24M Ref: 173780	Global Rebel Texter 18 – 12M Ref: 173781	Global Rebel Texter 20 – M2M Ref: 173784	Global Rebel Leader 18 – 24M Ref: 173786	Global Rebel Leader 21 – 12M Ref: 173787	Global Rebel Leader 23 – M2M Ref: 173788
Minimum Monthly Spend – 24 month plan	\$15	-	-	\$18	-	-
Minimum Monthly Spend – 12 month plan	-	\$18	-	-	\$21	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$20	-	-	\$23
Monthly included value	\$200	\$200	\$200	\$250	\$250	\$250
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls					
Monthly included mobile data allowance	200Mb	200Mb	200Mb	400Mb	400Mb	400Mb
Minimum total cost over 24 months – 24 month plan	\$360	n/a	n/a	\$432	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$216	n/a	n/a	\$252	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$20	n/a	n/a	\$23
Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 seconds	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
Table 2 continued	Global Rebel Texter 15	Global Rebel Texter 18	Global Rebel Texter 20	Global Rebel Leader 18	Global Rebel Leader 21	Global Rebel Leader 23

	– 24M Ref: 173780	– 12M Ref: 173781	– M2M Ref: 173784	– 24M Ref: 173786	– 12M Ref: 173787	– M2M Ref: 173788
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS including On-Net*	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

37.5 What happens if the *service is cancelled early* – 12 and 24 month plans

- (a) If the *service is cancelled* before the expiry of the *minimum term* you will be required to pay us:
- (i) any usage charges incurred up to, and

including, the *cancellation date*; plus

- (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

37.6 What happens if the *service* is *cancelled early* – month-to-month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
- (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

38 GLOBAL LIBERTY PLANS:
GLOBAL LIBERTY STARTER 20 – 24M, GLOBAL LIBERTY STARTER 25 – 12M,
GLOBAL LIBERTY STARTER 30 – M2M, GLOBAL LIBERTY LEADER 25 – 24M,
GLOBAL LIBERTY LEADER 30 – 12M & GLOBAL LIBERTY LEADER 35 – M2M

38.1 Eligibility

- (a) The Global Liberty Starter and Global Liberty Leader Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Global Liberty Plan you wish to connect to.

38.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

38.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) Global Liberty Starter 20 – 24M,
 - (ii) Global Liberty Starter 25 – 12M,
 - (iii) Global Liberty Starter 30 – M2M,
 - (iv) Global Liberty Leader 25 – 24M,
 - (v) Global Liberty Leader 30 – 12M, and
 - (vi) Global Liberty Leader 35 – M2M.
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;

- (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

38.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Global Liberty Starter Plan or Global Liberty Leader Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Starter 20 – 24M,
 - (ii) Global Liberty Starter 25 - 12M,
 - (iii) Global Liberty Starter 30 – M2M,
 - (iv) Global Liberty Leader 25 – 24M,
 - (v) Global Liberty Leader 30 – 12M and
 - (vi) Global Liberty Leader 35 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Starter 20 – 24M,
 - (ii) Global Liberty Starter 25 - 12M,
 - (iii) Global Liberty Starter 30 – M2M,
 - (iv) Global Liberty Leader 25 – 24M,
 - (v) Global Liberty Leader 30 – 12M and
 - (vi) Global Liberty Leader 35 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls [^]	Yes

Table 1 continued	Table 1 continued
Call Type	Eligible Call
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Starter 20 – 24M Ref: 173789	Global Liberty Starter 25 – 12M Ref: 173790	Global Liberty Starter 30 – M2M Ref: 173792	Global Liberty Leader 25 – 24M Ref: 173794	Global Liberty Leader 30 – 12M Ref: 173795	Global Liberty Leader 35 – M2M Ref: 173796
Minimum Monthly Spend – 24 month plan	\$20	-	-	\$25	-	-
Minimum Monthly Spend – 12 month plan	-	\$25	-	-	\$30	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$30	-	-	\$35
Monthly included value	\$500	\$500	\$500	\$650	\$650	\$650
Monthly included <i>On-Net</i> [*] value	Unlimited ^A TeleChoice Mobile to TeleChoice Mobile Calls					
Monthly included mobile data allowance	1GB	1GB	1GB	1.5GB	1.5GB	1.5GB
Minimum total cost over 24 months – 24 month plan	\$480	n/a	n/a	\$600	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$300	n/a	n/a	\$360	n/a

Table 2 continued	Global Liberty Starter 20 – 24M Ref: 173789	Global Liberty Starter 25 – 12M Ref: 173790	Global Liberty Starter 30 – M2M Ref: 173792	Global Liberty Leader 25 – 24M Ref: 173794	Global Liberty Leader 30 – 12M Ref: 173795	Global Liberty Leader 35 – M2M Ref: 173796
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$30	n/a	n/a	\$35
Billing interval(s)	60 secs	60 secs	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS including On-Net*	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

38.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the service is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the service is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

38.6 What happens if the service is *cancelled early* – month-to-month plan

- (a) If a month to month service is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**39 GLOBAL LIBERTY FIGHTER PLANS:
GLOBAL LIBERTY FIGHTER 30 – 24M,
GLOBAL LIBERTY FIGHTER 35 – 12M &
GLOBAL LIBERTY FIGHTER 40 - M2M**

39.1 Eligibility

- (a) The Global Liberty Fighter Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Fighter Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Liberty Fighter Plan you wish to connect to.

39.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

39.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Fighter 30 – 24M,
 - (ii) Global Liberty Fighter 35 - 12M, and
 - (iii) Global Liberty Fighter 40 – M2M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

39.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Fighter Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Fighter 30 – 24M,
 - (ii) Global Liberty Fighter 35 - 12M, and
 - (iii) Global Liberty Fighter 40 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Fighter 30 – 24M,
 - (ii) Global Liberty Fighter 35 - 12M, and
 - (iii) Global Liberty Fighter 40 – M2M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Fighter 30 – 24M Ref: 173799	Global Liberty Fighter 35 – 12M Ref: 173800	Global Liberty Fighter 40 – M2M Ref: 173802
Minimum Monthly Spend – 24 month plan	\$30	-	-
Minimum Monthly Spend – 12 month plan	-	\$35	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$40
Monthly included value	\$650	\$650	\$650
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$720	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$420	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$40
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-Net*	\$0.55	\$0.55	\$0.55

Table 2 continued	Global Liberty Fighter 30 – 24M Ref: 173799	Global Liberty Fighter 35 – 12M Ref: 173800	Global Liberty Fighter 40 – M2M Ref: 173802
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.25	\$0.25	\$0.25

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

39.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus

- (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

39.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**40 GLOBAL LIBERTY LEGEND PLANS:
GLOBAL LIBERTY LEGEND 35 – 24M, GLOBAL LIBERTY LEGEND 40 – 12M
& GLOBAL LIBERTY LEGEND 45 - M2M**

40.1 Eligibility

- (a) The Global Liberty Legend Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Legend Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Liberty Legend Plan you wish to connect to.

40.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

40.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Legend 35 – 24M,
 - (ii) Global Liberty Legend 40 - 12M, and
 - (iii) Global Liberty Legend 45 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

40.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Legend Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Legend 35 – 24M Plan,
 - (ii) Global Liberty Legend 40 - 12M Plan, and
 - (iii) Global Liberty Legend 45 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Legend 35 – 24M Plan,
 - (ii) Global Liberty Legend 40 - 12M Plan, and
 - (iii) Global Liberty Legend 45 – M2M Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Legend 35 – 24M Ref: 173806	Global Liberty Legend 40 – 12M Ref: 173807	Global Liberty Legend 45 – M2M Ref: 173808
Minimum Monthly Spend – 24 month plan	\$35	-	-
Minimum Monthly Spend – 12 month plan	-	\$40	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$45
Monthly included value	\$700	\$700	\$700
Monthly included <i>On-Net</i> [*] value	Unlimited [^] TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$840	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$480	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$45
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS [^]	Unlimited [^]	Unlimited [^]	Unlimited [^]
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-Net [*]	\$0.55	\$0.55	\$0.55

Table 2 continued	Global Liberty Legend 35 – 24M Ref: 173806	Global Liberty Legend 40 – 12M Ref: 173807	Global Liberty Legend 45 – M2M Ref: 173808
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

40.5 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus

- (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

40.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**41 GLOBAL LIBERTY HERO PLANS:
GLOBAL LIBERTY HERO 40 – 24M, GLOBAL LIBERTY HERO 45 – 12M
& GLOBAL LIBERTY HERO 50 - M2M**

41.1 Eligibility

- (a) The Global Liberty Hero Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Hero Plans with *our* prior approval

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Liberty Hero Plan *you* wish to connect to.

41.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

41.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Hero 40 – 24M,
 - (ii) Global Liberty Hero 45 - 12M, and
 - (iii) Global Liberty Hero 50 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

41.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Hero Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Liberty Hero 40 – 24M,
 - (ii) Global Liberty Hero 45 - 12M, and
 - (iii) Global Liberty Hero 50 – M2M,
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Liberty Hero 40 – 24M,
 - (ii) Global Liberty Hero 45 - 12M, and
 - (iii) Global Liberty Hero 50 – M2M,

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
Telstra Directory Assistance 1223	No
Insurance	No
12, 18, 19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Hero 40 – 24M Ref: 173812	Global Liberty Hero 45 – 12M Ref: 173813	Global Liberty Hero 50 – M2M Ref: 173814
Minimum Monthly Spend – 24 month plan	\$40	-	-
Minimum Monthly Spend – 12 month plan	-	\$45	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$50
Monthly included value	\$1,000	\$1,000	\$1,000
Monthly included <i>On-Net</i> [*] value	Unlimited [^] TeleChoice Mobile to TeleChoice Mobile Calls		
Monthly included mobile data allowance	2GB	2GB	2GB
Minimum total cost over 24 months – 24 month plan	\$960	n/a	n/a
Minimum total cost over 12 months – 12 month plan	n/a	\$540	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$50
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS [^]	Unlimited [^]	Unlimited [^]	Unlimited [^]
International SMS	\$0.55	\$0.55	\$0.55

Table 2 continued	Global Liberty Hero 40 – 24M Ref: 173812	Global Liberty Hero 45 – 12M Ref: 173813	Global Liberty Hero 50 – M2M Ref: 173814
Standard national MMS including On-Net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

41.5 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph

- (iii) (c) below; plus
the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

41.6 What happens if the **service** is **cancelled early** – month-to-month plan

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**42 GLOBAL FREEDOM OF SPEECH:
GLOBAL FREEDOM OF SPEECH 49 – 24M,
GLOBAL FREEDOM OF SPEECH 59 – 12M
& GLOBAL FREEDOM OF SPEECH 69 - M2M**

42.1 Eligibility

- (a) The Global Freedom of Speech Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Freedom of Speech Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Global Freedom of Speech Plan you wish to connect to.

42.2 Minimum term

You must agree to either a *non-fixed length agreement* or a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

42.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Freedom of Speech 49 – 24M,
 - (ii) Global Freedom of Speech 59 – 12M, and
 - (iii) Global Freedom of Speech 69 – M2M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

42.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Liberty Legend Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Global Freedom of Speech 49 – 24M Plan,
 - (ii) Global Freedom of Speech 59 – 12M Plan, and
 - (iii) Global Freedom of Speech 69 – M2M Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Global Freedom of Speech 49 – 24M Plan,
 - (ii) Global Freedom of Speech 59 – 12M Plan, and
 - (iii) Global Freedom of Speech 69 – M2M Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls ^{^#}	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers)	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Global Freedom of Speech 49 – 24M Ref: 173815	Global Freedom of Speech 59 – 12M Ref: 173816	Global Freedom of Speech 69 – M2M Ref: 173817
Minimum Monthly Spend – 24 month plan	\$49	-	-
Minimum Monthly Spend – 12 month plan	-	\$59	-
Minimum Monthly Spend – Non Fixed Term Contract	-	-	\$69
Monthly included value	Unlimited^ Standard Talk and SMS Text Messages		
Monthly included <i>On-Net</i> [#] value	Unlimited^ Standard Talk and SMS Text Messages		
[#] Monthly included International Direct Dial^ Calls	\$80	\$80	\$80
Monthly included mobile data allowance	3GB	3GB	3GB
Minimum total cost over 24 months – 24 month plan	\$1176	n/a	n/a
Minimum total cost over 12months – 12 month plan	n/a	708	n/a
Minimum monthly Cost per month – month to month plan	n/a	n/a	\$69
Billing interval(s)	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^

Table 2 continued	Global Freedom of Speech 49 – 24M Ref: 173815	Global Freedom of Speech 59 – 12M Ref: 173816	Global Freedom of Speech 69 – M2M Ref: 173817
International SMS	\$0.55	\$0.55	\$0.55
Standard national MMS including On-Net*	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

42.5 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract..

42.6 What happens if the *service* is *cancelled early* – month-to-month plan

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**43 LIVE STARTER PLANS:
LIVE STARTER 22 – M2M (PLAN REF: 177168),
LIVE STARTER 30 – M2M (PLAN REF: 177169),**

43.1 Eligibility

- (a) The Live Starter Plans are available from 3 June 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Live Starter Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Live Starter Plan you wish to connect to.

43.2 Minimum term

The Live Starter Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

43.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Live Starter 22 – M2M;
 - (ii) Live Starter 30 – M2M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

43.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Live Starter Plan
- (b) Table 2 below contains pricing details of the:
 - (i) Live Starter 22 – M2M;
 - (ii) Live Starter 30 – M2M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on Live M2M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live M2M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Starter 22 M2M Plan Ref: 177168	Live Starter 30 M2M Plan Ref: 177169
Minimum Monthly Spend – 24 month plan	\$22	\$30
Monthly included value	\$300	\$500
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#	
Monthly included mobile data allowance	300MB	1GB
Minimum monthly cost Non Fixed Term contract	\$22	\$30
Billing interval(s)	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50
Standard national MMS	\$0.50	\$0.50
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50

Table 2 continued	Live Starter 22 M2M Plan Ref: 177168	Live Starter 30 M2M Plan Ref: 177169
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99
Standard National video call rate / per 60 sec ~	\$1.50	\$1.50
International video call rate / per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
Before 1 July 2015 Data Rate \$/MB or part thereof (charged by 1024 KB increments)	\$0.05 / MB or part thereof (\$51.20 / GB)	\$0.05 / MB or part thereof (\$51.20 / GB)
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

43.5 Excess Data and Data Speed Controls

(a) Before 1 July 2015:

- (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB.
 - (ii) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>.
- (b) From 1 July 2015:
- (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

43.6 What happens if the **service is *cancelled early*** – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**44 LIVE GLOBAL 27 PLAN:
LIVE GLOBAL 27 – 24M (PLAN REF: 177138),**

44.1 Eligibility

- (a) The Live Global 27 Plan is available from 3 June 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Live Global 27 Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Live Global Plan *you* wish to connect to.

44.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

44.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Live Global 27 – 24M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out

below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

44.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Live Global Plan
- (b) Table 2 below contains pricing details of the:
- (i) Live Global 27 – 24M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes

Table 1 continued	
Call Type	Eligible Call
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Global 27 24M Plan Ref: 177138
Minimum Monthly Spend – 24 month plan	\$27
Monthly included value	\$500
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#
Monthly included mobile data allowance	1GB
Minimum total cost over 24 months	\$648
Billing interval(s)	60 secs
Call Connection / Flagfall per call *	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS^	Unlimited^
International SMS	\$0.50
Standard national MMS Effective 18-Dec-2015 MMS rate of \$0.00 applies	\$0.50
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99

Table 2 continued	Live Global 27 24M Plan Ref: 177138
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Before 1 July 2015 Data Rate \$/MB or part thereof (charged by 1024 KB increments)	\$0.05 / MB or part thereof (\$51.20 / GB)
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

** Monthly data inclusion for your services connected to the LIVE Global 18 Plan increases to 512MB from your first billing cycle after 18 December 2015.

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

44.5 Excess Data and Data Speed Controls

- (a) Before 1 July 2015:
- Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB.
 - TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our

data shaping controls please see our Usage Notification Policy available at:

<http://www.telechoice.com.au/legal/usage-notification-policy>.

- (b) From 1 July 2015:
 - (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

44.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

**45 LIVE 38 – 12M PLAN (BONUS DATA):
LIVE 38 - 12M (PLAN REF: 179957)**

45.1 Eligibility

- (a) The LIVE 38 – 12M (Bonus Data) Plan is available from 18 December 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE 38 – 12M (Bonus Data) Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 38 – 12M (Bonus Data) Plan.

45.2 Minimum term

You must agree to a fixed length agreement with a 12 month minimum term.

45.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 38 – 12M (Plan ref: 179957)
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

45.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 38 – 12M.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 38 – 12M (Plan ref: 179957).
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE 38 – 12M (Plan ref: 179957).

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - 100 minutes included calls to selected destinations Destinations identified in Appendix I (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes

Table 1 continued	
Call Type	Eligible Call
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live 38 – 12M (Bonus Data) Ref: 179957
Minimum Monthly Spend – 12 month plan	\$38
Monthly included value	Unlimited^ Standard National: Talk, SMS Text and MMS Messages
Monthly included mobile data allowance	3GB
Bonus Monthly included data allowance	1GB
Promotional monthly Data allowance Promotional data allowance is available for the contract term of 12 months	4GB
Minimum total cost over 12 months - 12 month plan	\$456
Billing interval(s)	60 secs

Table 2 continued	Live 38 – 12M (Bonus Data) Ref: 179957
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard National MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries, selected countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

45.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

45.6 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

46 LIVE 48 – 12M & 24M PLAN (BONUS DATA):
LIVE 48 - 12M (PLAN REF: 180096)
LIVE 48 – 24M (PLAN REF: 180097)

46.1 Eligibility

- (a) The LIVE 48 – 12M (Bonus Data) Plan and the LIVE 48 – 24M (Bonus Data) Plan are available from 12 January 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE 48 – 12M (Bonus Data) Plan or LIVE 48 – 24M (Bonus Data) Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 48 – 12M (Bonus Data) Plan or LIVE 48 – 12M (Bonus Data) Plan.

46.2 Minimum term

You must agree to a fixed length agreement with a 12 month or 24 month minimum term.

46.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 48 – 12M (Plan ref: 180096)
 - (ii) LIVE 48 – 24M (Plan ref: 180097)
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

46.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 48 – (Bonus Data) Plan 12M or 24M
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE 48 – 12M (Plan ref: 180096)
 - (ii) LIVE 48 – 24M (Plan ref: 180097)
- (c) Table 3 below contains details of international calling rates for the:
 - (i) LIVE 48 – 12M (Plan ref: 180096)
 - (ii) LIVE 48 – 24M (Plan ref: 180097)

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes

Table 1 continued	
Call Type	Eligible Call
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Live 48 – 12M (Bonus Data) Ref: 180096	Live 48 – 24M (Bonus Data) Ref: 180097
Minimum Monthly Spend – 12 month plan	\$48	\$48
Monthly included value	Unlimited [^] Standard National: Talk, SMS Text and MMS Messages	
Monthly included mobile data allowance	5GB	5GB
Promotional monthly Data allowance Promotional data allowance is available for the contract term	4GB	4GB

Table 2 continued	Live 48 – 12M (Bonus Data) Ref: 180096	Live 48 – 24M (Bonus Data) Ref: 180097
Minimum total cost over 12 months - 12 month plan	\$576	Not applicable
Minimum total cost over 12 months - 12 month plan	Not applicable	\$1,152
Billing interval(s)	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard National MMS including On-Net*	Unlimited^	Unlimited^
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries, selected countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

46.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

46.6 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing

- on:
- (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

47 LIVE 70 – 12M MOBILE HANDSET PLANS:
LIVE 70 – 12M PLAN REF: 180035

47.1 Eligibility

- (a) The LIVE 70 -12M Mobile Handset Plan is available from 18 December 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 70 – 12M Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 70 – 12M Mobile Handset Plan.

47.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

47.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 70 – 12M Plan Ref: 180035
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

47.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
- (i) LIVE 70 – 12M Plan Ref: 180035
- (b) Table 2 below contains pricing details of the;
- (i) LIVE 70 – 12M Plan Ref: 180035
- (c) Table 3 below contains details of international calling rates for the;
- (i) LIVE 70 – 12M Plan Ref: 180035

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 70 – 12M Plan Ref: 180035
Minimum Monthly Spend – 24 month plan	\$70
Equipment Establishment Fee	\$29
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> [*] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial [^] Calls to selected countries	100 Minutes
	(measured in 60 second blocks or part thereof)
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I
Monthly included mobile data allowance	5GB
Monthly Bonus Data Allowance	4GB
Minimum total cost over 24 months – 24 month plan	\$869
Billing interval(s)	60 secs
Standard National SMS [^]	Unlimited [^]
International SMS	\$0.50 each
Standard national MMS including On-Net [*]	Unlimited [^]

Table 2 continued	LIVE 70 – 12M Plan Ref: 180035
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates, for a list of countries, selected countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

47.5 Excess Data and Data Speed Controls

- TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- 1GB excess data blocks will be made available once:

- (i) Your Plan's included data allowance has been exhausted;
- (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

47.6 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 70 – 12M Plan Ref: 180035
Monthly Early Termination Rate	\$50
Maximum Early Termination Fee	\$600

47.7 Rate Plan Change Fees

- (a) Rate Plan changes are not allowed within the 12 month contract term. If you cancel your LIVE 70 Plan or move to another plan before your minimum term has ended, you must pay an early termination fee (ETF) which could include any remaining payments for your phone if you have chosen a repayment option

47.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 70 – 12M Handset Plan and must be provided at the time of application.
- (b) Approved automated payment methods include
- (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

48 LIVE 28 - 2.5GB DATA PLANS:
LIVE 28 – 12M – 2.5GB (PLAN REF: 182907),
LIVE 28 – 24M – 2.5GB (PLAN REF: 182909),

48.1 Eligibility

- (a) The LIVE 28 – 2.5GB Data Plans are available from 11 February 2016 to approved new and recontracting customers connecting to the service on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to a LIVE 28 – 2.5GB Data Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE 28 – 2.5GB Data Plan *you* wish to connect to.

48.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month or 24 month *minimum term*.

48.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the service at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 28 – 12M – 2.5GB (Plan Ref: 182907);
 - (ii) LIVE 28 – 12M – 2.5GB (Plan Ref: 182909);
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant service

at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

48.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE 28 – 2.5GB Plan
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 28 – 12M – 2.5GB (Plan Ref: 182907);
 - (ii) LIVE 28 – 12M – 2.5GB (Plan Ref: 182909);
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE 28 - 12M – 2.5GB (Plan Ref: 182907)
 - (ii) LIVE 28 - 24M – 2.5GB (Plan Ref: 182909)

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Table 1 continued	

Call Type	Eligible Call
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 28 12M 2.5GB Data Plan Ref: 182907	LIVE 28 24M 2.5GB Data Plan Ref: 182909
Minimum Monthly Spend – 12 & 24 month plan	\$28	\$28
Monthly included value	\$1000	\$1000
Off peak 7pm to 7am Standard National Calling offer	\$0.00 7pm to 7am - 7 days a weeks	\$0.00 7pm to 7am - 7 days a weeks
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#	
Monthly included mobile data allowance	1GB	1GB
Monthly Bonus Data Allowance	0.5GB	0.5GB
Promotional monthly Data allowance	1GB	1GB
Minimum total cost over 12 / 24 months	\$336 over 12 months (12M Plan)	\$672 over 24 months (24M Plan)
Table 2 continued	LIVE 28 12M 2.5GB Data Plan	LIVE 28 24M 2.5GB Data Plan

	Ref: 182907	Ref: 182909
Billing interval(s)	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50
Standard National MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice LIVE mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **LIVE Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

48.5 Excess Data and Data Speed Controls

- (a) Excess Data Usage:
 - (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

48.6 What happens if the **service is cancelled early** – 12 & 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the

minimum term under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
- (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

48.7 Rate Plan changes from LIVE 28– 2.5GB Data Plans

- (a) In addition to any ETF, you agree that we may charge you a Plan Change Fee if you move from your LIVE 28 – 2.5GB Data Plan to another plan before your minimum term has ended. The Plan Change Fee will be notified to you at that time and will be calculated as a nominal sum multiplied by the number of months or part thereof otherwise remaining on your fixed term contract.

49 LIVE 65 9GB - MOBILE HANDSET PLANS:
LIVE 65 – 24M – HANDSET PLAN 9GB PLAN REF: 180098

49.1 Eligibility

- (a) The LIVE 55 6GB and LIVE 65 9GB Mobile Handset Plans are available from 11 February 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 55 6GB or LIVE 65 9GB Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 55 6GB and LIVE 65 9GB Mobile Handset Plans.

49.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

49.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320
 - (ii) LIVE 65 – 24M – Handset Plan 9Gb Ref: 180098
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

49.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
- (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320
 - (ii) LIVE 65 – 24M – Handset Plan 9Gb Ref: 180098
- (b) Table 2 below contains pricing details of the;
- (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320
 - (ii) LIVE 65 – 24M – Handset Plan 9Gb Ref: 180098
- (c) Table 3 below contains details of international calling rates for the;
- (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320
 - (ii) LIVE 65 – 24M – Handset Plan 9Gb Ref: 180098

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 65 – 24M Handset Plan 9Gb Ref: 180098
Minimum Monthly Spend – 24 month plan	\$65
Equipment Establishment Fee	\$29
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>[#] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#]Monthly included International Direct Dial[^] Calls to selected countries	200 Minutes
	(measured in 60 second blocks or part thereof)
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I
Monthly included mobile data allowance	5GB
Monthly Bonus Data Allowance	N/A
Promotional bonus data	4GB
Minimum total cost over 24 months – 24 month plan	\$1,589

Table 2 continued	LIVE 65 – 24M Handset Plan 9Gb Ref: 180098
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard national MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

49.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

49.6 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.

- (ii) The maximum ETF is detailed on Table 4.
- (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 65 – 24M Handset Plan 9Gb Ref: 180098
Monthly Early Termination Rate	\$30
Maximum Early Termination Fee	\$720

49.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LIVE Mobile Handset Plans will incur a fee as set out in Table 5 below:
 - (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another LIVE Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to a another TeleChoice Plan, other than a LIVE Mobile Handset Plan the contract will be subject to the provisions of Early Termination as described at Section 8.6 above.

Table 5

		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523 LIVE 55 – 24M Plan Ref: 179903 Ref: 183320	LIVE 70 Mobile Handset Plan 24M Ref: 178524 LIVE65 – 24M Plan Ref: 179904 Ref: 180098
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.						
Originating Plan	LIVE 25 Mobile Handset Plan - 24M Ref: 178520	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 35 Mobile Handset Plan - 24M Ref: 178521	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 49 Mobile Handset Plan 24M Ref: 178522	\$168	\$144	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 55 Mobile Handset Plan 24M Ref: 178523	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523	LIVE 70 Mobile Handset Plan 24M Ref: 178524
	LIVE 55 – 24M Plan Ref: 179903	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 65 – 24M Plan Ref: 179904	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 70 Mobile Handset Plan 24M Ref: 178524	\$192	\$168	\$24	N/A	N/A

49.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 55 – 6GB - 24M or a LIVE 65 – 9Gb – 24M Plan and must be provided at the time of application for the LIVE 55 – 6GB - 24M or a LIVE 65 – 9Gb – 24M Plan.
- (b) Approved automated payment methods include
- (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

50 LIVE 75 – 12M - MOBILE HANDSET 9GB:
LIVE 75 – 12M – MOBILE HANDSET 9GB PLAN REF: 182880

50.1 Eligibility

- (a) The LIVE 75 -12M Mobile Handset 9GB Plan is available from 11 February 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 75 -12M Mobile Handset 9GB Plan Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 75 -12M Mobile Handset 9GB Plan.

50.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

50.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 75 – 12M – Mobile Handset 9Gb Plan Ref: 1832880
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

50.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
 - (i) LIVE 75 – 12M – Mobile Handset 9Gb Plan Ref: 1832880
- (b) Table 2 below contains pricing details of the;
 - (i) LIVE 75 – 12M – Mobile Handset 9Gb Plan Ref: 1832880
- (c) Table 3 below contains details of international calling rates for the;
 - (i) LIVE 75 – 12M – Mobile Handset 9Gb Plan Ref: 1832880

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No

Table 1 continued	
Call Type	Eligible Call
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 75 – 12M Mobile Handset 9Gb Ref: 182880
Minimum Monthly Spend – 24 month plan	\$75
Equipment Establishment Fee	\$29
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>* value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls to selected countries	200 Minutes
	(measured in 60 second blocks or part thereof)
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes
	#Included International call allowance is available for calls to selected countries as listed in Appendix I
Monthly included mobile data allowance	5GB
Promotional bonus data	4Gb
Minimum total cost over 24 months – 24 month plan	\$929
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^

Table 2 continued	LIVE 75 – 12M Mobile Handset 9Gb Ref: 182880
International SMS	\$0.50 each
Standard national MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

50.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads

and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

50.6 What happens if the **service is *cancelled early*** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 75 – 12M Mobile Handset 9Gb Ref: 182880
Monthly Early Termination Rate	\$50
Maximum Early Termination Fee	\$600

50.7 Rate Plan Change Fees

- (a) Rate Plan Changes are not allowed during the 12 month term.

50.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 75 – 12M – Mobile Handset 9Gb Plan and must be provided at the time of application for the LIVE 75 – 12M – Mobile Handset 9Gb Plan.
- (b) Approved automated payment methods include
- (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

51 LIVE 38 – 6GB DATA PLAN
LIVE 38 - 12M – 6GB (PLAN REF: 182908)
LIVE 38 - 24M – 6GB (PLAN REF: 182910)

51.1 Eligibility

- (a) The LIVE 38 – 6GB Plans are available from 11 February 2016 to approved new and recontracting customers connecting to the service on the following terms:

If *you* are an existing customer and *your* current *agreement* for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to a LIVE 38 – 6GB Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 38 – 6GB Plan.

51.2 Minimum term

You must agree to a fixed length agreement with a 12 or 24 month minimum term.

51.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the service at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 38 - 12M – 6GB (Plan Ref: 182908)
 - (ii) LIVE 38 - 24M – 6GB (Plan Ref: 182910)
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant service at the rates set out

below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

51.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 38 – 6GB Data Plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 38 - 12M – 6GB (Plan Ref: 182908)
 - (ii) LIVE 38 - 24M – 6GB (Plan Ref: 182910)
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE 38 - 12M – 6GB (Plan Ref: 182908)
 - (ii) LIVE 38 - 24M – 6GB (Plan Ref: 182910)

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - 100 minutes included calls to selected destinations Destinations identified in Appendix I (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live 38 – 12M 6GB Plan Ref: 182908	Live 38 – 24M 6GB Plan Ref: 182910
Minimum Monthly Spend – 12 month plan	\$38	\$38
Monthly included value	Unlimited^ Standard National: Talk, SMS Text and MMS Messages	Unlimited^ Standard National: Talk, SMS Text and MMS Messages
Monthly included mobile data allowance	3GB	3GB
Bonus Monthly included data allowance	1GB	1GB
Promotional monthly Data allowance	2GB	2GB
Minimum total cost over 12 / 24 months	\$456 over 12 months	\$912 over 24 months
Billing interval(s)	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard National MMS including On-Net*	Unlimited^	Unlimited^

Table 2 continued	Live 38 – 12M 6GB Data Ref: 182908	Live 38 – 24M 6GB Data Ref: 182910
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries, selected countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

51.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

51.6 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

51.7 Rate Plan changes from LIVE 38 – 6GB Data Plans

- (a) In addition to any ETF, you agree that we may charge you a Plan Change Fee if you move from your LIVE 38 - 6GB Data Plan to another plan before your minimum term has ended. The Plan Change Fee will be notified to you at that time and will be

calculated as a nominal sum multiplied by the number of months or part thereof otherwise remaining on your fixed term contract.

52 LIVE 55 6GB –MOBILE HANDSET PLANS:
LIVE 55 – 24M – HANDSET PLAN 6GB PLAN REF: 183320

52.1 Eligibility

- (a) The LIVE 55 6GB Mobile Handset Plan is available from 11 February 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 55 6GB Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 55 6GB Mobile Handset Plans.

52.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

52.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

52.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
- (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320
- (b) Table 2 below contains pricing details of the;
- (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320
- (c) Table 3 below contains details of international calling rates for the;
- (i) LIVE 55 – 24M – Handset Plan 6Gb Ref: 183320

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 55 – 24M Handset Plan 6Gb Ref: 183320
Minimum Monthly Spend – 24 month plan	\$55
Equipment Establishment Fee	\$29
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>[*] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#]Monthly included International Direct Dial[^] Calls to selected countries	100 Minutes
	(measured in 60 second blocks or part thereof)
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes
	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I
Monthly included mobile data allowance	3GB
Monthly Bonus Data Allowance	1GB
Promotional bonus data	2GB
Minimum total cost over 24 months – 24 month plan	\$1,349
Billing interval(s)	60 secs
Standard National SMS[^]	Unlimited [^]
International SMS	\$0.50 each
Standard national MMS including On-Net[*]	Unlimited [^]

Table 2 continued	LIVE 55 – 24M Handset Plan 6Gb Ref: 183320
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

52.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;

- (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

52.6 What happens if the **service is cancelled early – 24 month plans**

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 55 – 24M Handset Plan 6Gb Ref: 183320
Monthly Early Termination Rate	\$30
Maximum Early Termination Fee	\$720

52.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LIVE Mobile Handset Plans will incur a fee as set out in Table 5 below:
- (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another LIVE Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to a another TeleChoice Plan, other than a LIVE Mobile Handset Plan the contract will be subject to the provisions of Early Termination as described at Section 8.6 above.

Table 5

		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523 LIVE 55 – 24M Plan Ref: 179903 Ref: 183320	LIVE 70 Mobile Handset Plan 24M Ref: 178524 LIVE65 – 24M Plan Ref: 179904 Ref: 180098
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.						
Originating Plan	LIVE 25 Mobile Handset Plan - 24M Ref: 178520	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 35 Mobile Handset Plan - 24M Ref: 178521	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 49 Mobile Handset Plan 24M Ref: 178522	\$168	\$144	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 55 Mobile Handset Plan 24M Ref: 178523	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523	LIVE 70 Mobile Handset Plan 24M Ref: 178524
	LIVE 55 – 24M Plan Ref: 179903	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 65 – 24M Plan Ref: 179904	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 70 Mobile Handset Plan 24M Ref: 178524	\$192	\$168	\$24	N/A	N/A

52.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 55 – 6GB - 24M Plan and must be provided at the time of application for the LIVE 55 – 6GB – 24M Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

**53 LIVE GLOBAL PLANS:
LIVE GLOBAL 18 – 24M (PLAN REF: 177135),
LIVE 18 – 12M (PLAN REF: 177765),
LIVE 18 – 24M (PLAN REF: 180028),**

53.1 Eligibility

- (a) The LIVE Global plans are available from 3 June 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE Global plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE Global plan you wish to connect to.

53.2 Minimum term

You must agree to a fixed length agreement with a 12 or 24 month minimum term.

53.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE Global 18 – 24M (Plan Ref: 177135);
 - (ii) LIVE 18 – 12M (Plan Ref: 177765);
 - (iii) LIVE 18 – 24M (Plan Ref: 180028).
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

53.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge of your LIVE Global Plan*
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE Global 18 – 24M (Plan Ref: 177135);
 - (ii) LIVE 18 – 12M (Plan Ref: 177765);
 - (iii) LIVE 18 – 24M (Plan Ref: 180028).

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls [^]	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE Global 18 - 24M Plan Ref: 177135	LIVE 18 - 12M Plan Ref: 177765	LIVE 18 - 24M Plan Ref: 180028
Minimum Monthly Spend	\$18	\$18	\$18
Monthly included value	\$300	\$300	\$300
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#		
Monthly included mobile data allowance	300MB ++	0.5GB	0.5GB
Minimum total cost over 24 months	\$432	\$216	\$432
Billing interval(s)	60 secs	60 secs	60 secs
Call Connection / Flagfall per call ‡	\$0.40	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50	\$0.50
Standard national MMS	\$0.50	Unlimited^	Unlimited^
Effective from 1st billing cycle after 18-Dec-2015 MMS rate of \$0.00 applies	Unlimited^	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50

Table 2 continued	LIVE Global 18 - 24M Plan Ref: 177135	LIVE 18 - 12M Plan Ref: 177765	LIVE 18 - 24M Plan Ref: 180028
International Video MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40	\$0.40
Before 1 July 2015: Excess Data Rate charged per MB or part thereof 1024KB = 1MB	\$0.05 / MB or part thereof (\$51.20 / GB)	N/A	N/A
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

‡ Monthly data inclusion for services connected to the LIVE Global 18 Plan increases to 512MB from the first billing cycle after 18 December 2015.

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

53.5 Excess Data and Data Speed Controls

- (a) Before 1 July 2015:
 - (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB.
 - (ii) TeleChoice Live Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>.
- (b) From 1 July 2015:
 - (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

53.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract and \$180 for a 12 month fixed term contract.

**54 LIVE STARTER PLANS:
LIVE STARTER 19 – M2M (PLAN REF: 177778),**

54.1 Eligibility

- (a) The Live Starter Plans are available from 17 August 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Live Starter Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Live Starter Plan you wish to connect to.

54.2 Minimum term

The Live Starter Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

54.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Live Starter 19 – M2M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out

below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

54.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Live Starter Plan
- (b) Table 2 below contains pricing details of the:
- (i) Live Starter 19 – M2M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live M2M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live M2M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Starter 19 M2M Plan Ref: 177778
Minimum Monthly Spend – 24 month plan	\$19
Monthly included value	\$300
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#
Monthly included mobile data allowance	300MB ++
Minimum monthly cost Non Fixed Term contract	\$19
Billing interval(s)	60 secs
Call Connection / Flagfall per call *	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS^	Unlimited^
International SMS	\$0.50
Standard national MMS	\$0.50
Standard national MMS effective from 1 st billing cycle after 18-Dec-2015	\$0.00
Standard national Video MMS	\$0.75
Table 2 continued	Live Starter 19 M2M Plan Ref: 177778

International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec ~	\$1.50
International video call rate / per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
Excess Data charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

** Monthly data inclusion for your services connected to the LIVE Starter 19 Plan increases to 512MB from your first billing cycle after 18 December 2015.

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

54.5 Excess Data and Data Speed Controls

(a) Excess Data:

- (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (ii) 1GB excess data blocks will be made available once:
 - (A) Your included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

54.6 What happens if the **service is cancelled early** – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

- 55 LIVE MOBILE HANDSET PLANS:**
LIVE 25 MOBILE HANDSET PLAN – 24M PLAN REF: 178520,
LIVE 35 MOBILE HANDSET PLAN - 24M PLAN REF: 178521,
LIVE 49 MOBILE HANDSET PLAN – 24M PLAN REF: 178522,
LIVE 55 MOBILE HANDSET PLAN - 24M PLAN REF: 178523

55.1 Eligibility

- (a) The LIVE Mobile Handset Plans are available from 29 October 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

You may only transfer to the LIVE Mobile Handset Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE Mobile Handset Plan you wish to connect to.

55.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

55.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 25 Mobile Handset Plan – 24M;
 - (ii) LIVE 35 Mobile Handset Plan – 24M;
 - (iii) LIVE 49 Mobile Handset Plan – 24M; and
 - (iv) LIVE 55 Mobile Handset Plan – 24M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

55.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* LIVE Mobile Handset Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE 25 Mobile Handset Plan – 24M;
 - (ii) LIVE 35 Mobile Handset Plan – 24M;
 - (iii) LIVE 49 Mobile Handset Plan – 24M; and
 - (iv) LIVE 55 Mobile Handset Plan – 24M.

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls [^]	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 24M Plans)	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Telstra Mobile Satellite	No
Optus MobileSat	No
Satellite Calls	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523
Minimum Monthly Spend – 24 month plan	\$25	\$35	\$49	\$55
Equipment Establishment Fee	\$29	\$29	\$29	\$29
Monthly included value	\$300	\$500	\$2000	\$3000
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls^			
Monthly included mobile data allowance	300MB	1GB	3GB	4GB
Minimum total cost over 24 months	\$629	\$869	\$1205	\$1349
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national MMS	\$0.50	\$0.50	\$0.50	\$0.50
Effective from 1st billing cycle after 18-Dec-2015	\$0.00	\$0.00	\$0.00	\$0.00
Standard national Video MMS	\$0.75	\$0.75	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99	\$0.99	\$0.99

Table 2 continued	LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523
Customer Service Calls	\$0.00	\$0.00	\$0.00	\$0.00
1300 TeleChoice (no flagfall)	per call	per call	per call	per call
1800 Numbers per 60 sec	\$0.00	\$0.00	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50	\$1.50	\$1.50	\$1.50
	per call	per call	per call	per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

55.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.

- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

55.6 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
- (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The Maximum Early Termination Fee is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 25 Mobile Handset Plan	LIVE 35 Mobile Handset Plan	LIVE 49 Mobile Handset Plan	LIVE 55 Mobile Handset Plan
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	24M Ref: 178520	24M Ref: 178521	24M Ref: 178522	24M Ref: 178523
Monthly Early Termination Rate	\$20	\$25	\$30	\$30
Maximum Early Termination Fee	\$480	\$600	\$720	\$720

55.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LIVE Mobile Handset Plans will incur a fee as set out in Table 5 below:
- (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another LIVE Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to a another TeleChoice Plan, other than a LIVE Mobile Handset Plan the contract will be subject to the provisions of Early Termination as described at Section 7.6 above.

Table 5

		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523 LIVE 55 – 24M Plan Ref: 179903	LIVE 70 Mobile Handset Plan 24M Ref: 178524 LIVE65 – 24M Plan Ref: 179904
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.						
Originating Plan	LIVE 25 Mobile Handset Plan - 24M Ref: 178520	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 35 Mobile Handset Plan - 24M Ref: 178521	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 49 Mobile Handset Plan 24M Ref: 178522	\$168	\$144	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 55 Mobile Handset Plan 24M Ref: 178523	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 55 – 24M Plan Ref: 179903	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 65 – 24M Plan Ref: 179904	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 70 Mobile Handset Plan 24M Ref: 178524	\$192	\$168	\$24	N/A	N/A

55.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE Mobile Handset Plan and must be provided at the time of application for a LIVE Mobile Handset Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

56 LIVE 70 MOBILE HANDSET PLAN:
LIVE 70 MOBILE HANDSET PLAN – 24M PLAN REF: 178524

56.1 Eligibility

- (a) The LIVE 70 Mobile Handset Plan is available from 29 October 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 70 Mobile Handset Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 70 Mobile Handset Plan.

56.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

56.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the LIVE 70 Mobile Handset Plan – 24M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

56.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Live 70 Mobile Handset Plan.
- (b) Table 2 below contains pricing details of the LIVE 70 Mobile Handset Plan – 24M.
- (c) Table 3 below contains details of international calling rates for the LIVE 70 Mobile Handset Plan – 24M.

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial and Satellite Calls# - 100 minutes included (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No
Table 1 continued	
Call Type	Eligible Call

Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Live 70 Mobile Handset Plan – 24M Ref: 178524
Minimum Monthly Spend – 24 month plan	\$70
Equipment Establishment Fee	\$29
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> [*] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#] Monthly included International Direct Dial [^] Calls	100 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	4GB Plus 2GB Bonus Allowance
Minimum total cost over 24 months – 24 month plan	\$1,709
Billing interval(s)	60 secs
Standard National SMS [^]	Unlimited [^]
International SMS	\$0.50 each
Standard national MMS including On-Net [*]	Unlimited [^]
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net [*]	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited [^]
Call Forwarding to Standard National Numbers	Unlimited [^]
Table 2 continued	Live 70 Mobile Handset Plan – 24M Ref: 178524
Standard National video call rate per 60 sec ~	\$1.50

International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited [^]
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited [^]
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International [^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

56.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

56.6 What happens if the service is *cancelled* early – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
- (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	Live 70 Mobile Handset Plan – 24M Ref: 178524
Monthly Early Termination Rate	\$30
Maximum Early Termination Fee	\$720

56.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LIVE Mobile Handset Plans will incur a fee as set out in Table 5 below:

- (i) Rate plan changes are subject to TeleChoice approval.
- (ii) You may be entitled to move to another LIVE Mobile Handset plan with a higher or lower monthly access fee.
- (iii) If you move to a another TeleChoice Plan, other than a LIVE Mobile Handset Plan the contract will be subject to the provisions of Early Termination as described at Section 8.6 above.

Table 5

		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523	LIVE 70 Mobile Handset Plan 24M Ref: 178524
					LIVE 55 – 24M Plan Ref: 179903	LIVE65 – 24M Plan Ref: 179904
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.						
Originating Plan	LIVE 25 Mobile Handset Plan - 24M Ref: 178520	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 35 Mobile Handset Plan - 24M Ref: 178521	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 49 Mobile Handset Plan 24M Ref: 178522	\$168	\$144	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 55 Mobile Handset Plan 24M Ref: 178523	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 55 – 24M Plan Ref: 179903	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 65 – 24M Plan Ref: 179904	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 70 Mobile Handset Plan 24M Ref: 178524	\$192	\$168	\$24	N/A	N/A

56.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 70 Mobile Handset Plan and must be provided at the time of application for a LIVE 70 Mobile Handset Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available

- (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

**57 LIVE PLANS 12M & 24M:
LIVE 28 – 12M (PLAN REF: 179889),
LIVE 28 – 24M (PLAN REF: 180029),**

57.1 Eligibility

- (a) The LIVE 12M and LIVE 24M Plans are available from 18 December 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE 12M or LIVE 24M Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE 12M or LIVE 24M Plan *you* wish to connect to.

57.2 Minimum term

You must agree to a *fixed length agreement* with a 12 or 24 month *minimum term*.

57.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 28 – 12M;
 - (ii) LIVE 28 – 24M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service*

at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

57.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE Plan
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 28 – 12M;
 - (ii) LIVE 28 – 24M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 28 12M Plan Ref: 179889	LIVE 28 24M Plan Ref: 180029
Minimum Monthly Spend – 12 & 24 month plan	\$28	\$28
Monthly included value	\$1000	\$1000
Off peak 7pm to 7am Standard National Calling offer	\$0.00 7pm to 7am - 7 days a weeks	\$0.00 7pm to 7am - 7 days a weeks
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#	
Monthly included mobile data allowance	1GB	1GB
Monthly Bonus Data Allowance	0.5GB	0.5GB
Minimum total cost over 12 months – 12M Plans	\$336	Not Applicable
Minimum total cost over 24 months - 24M Plans	Not Applicable	\$672
Billing interval(s)	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40

Table 2 continued	LIVE 28 12M Plan Ref: 179889	LIVE 28 24M Plan Ref: 180029
Standard call rate per 60 seconds	\$0.99	\$0.99
Standard National SMS[^]	Unlimited [^]	Unlimited [^]
International SMS	\$0.50	\$0.50
Standard National MMS	Unlimited [^]	Unlimited [^]
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice LIVE mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **LIVE Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy. All rates apply to use from within Australia.

57.5 Excess Data and Data Speed Controls

- (a) Excess Data Usage:
 - (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

57.6 What happens if the **service is cancelled early** – 12 & 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the

minimum term under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**58 LIVE28 - M2M PLAN:
LIVE 28 – M2M (PLAN REF: 179890)**

58.1 Eligibility

- (a) The Live 28 –M2M plan is available from 18 December 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Live 28- M2M Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Live 28 – M2M plan.

58.2 Minimum term

The Live 28 M2M Plan is a non-fixed length agreement which is automatically renewed on a monthly basis.

58.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Live 28 – M2M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

58.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Live Starter Plan
- (b) Table 2 below contains pricing details of the:
- (i) Live Starter 28 – M2M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live M2M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live M2M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live Starter 28 M2M Plan Ref: 179890
Minimum Monthly Spend – 24 month plan	\$28
Monthly included value	\$1,000
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#
Monthly included mobile data allowance	1GB
Minimum monthly cost Non Fixed Term contract	\$28
Billing interval(s)	60 secs
Call Connection / Flagfall per call *	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS^	Unlimited^
International SMS	\$0.50
Standard national MMS	\$0.50
Standard national MMS effective from 1st billing cycle after 18-Dec-2015	\$0.50
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99

Table 2 continued	Live Starter 28 M2M Plan Ref: 179890
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec ~	\$1.50
International video call rate / per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
Excess Data charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

58.5 Excess Data and Data Speed Controls

(a) Excess Data:

- (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).

- (ii) 1GB excess data blocks will be made available once:
 - (A) Your included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

58.6 What happens if the *service* is *cancelled early* – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

59 LIVE 38 & 48 12M 24M PLAN
LIVE 38 – 12M (PLAN REF: 179901),
LIVE 48 – 12M (PLAN REF: 179902)
LIVE 38 – 24M (PLAN REF: 180030),
LIVE 48 – 24M (PLAN REF: 180031)

59.1 Eligibility

- (a) The LIVE 12M & LIVE 24M Plans are available from 18 December 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to a LIVE 12M or LIVE 24M Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 12M or LIVE 24M Plan you wish to connect to.

59.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

59.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 38 – 12M,
 - (ii) LIVE 48 – 12M.
 - (iii) LIVE 38 – 24M
 - (iv) LIVE 48 – 24M
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

59.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 12M or LIVE 24M Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE 38 – 12M,
 - (ii) LIVE 48 – 12M.
 - (iii) LIVE 38 – 24M
 - (iv) LIVE 48 – 24M
- (c) Table 3 below contains details of international calling rates for the:
 - (i) LIVE 38 – 12M,
 - (ii) LIVE 48 – 12M.
 - (iii) LIVE 38 – 24M
 - (iv) LIVE 48 – 24M

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls [#] - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes

Table 1 continued	
Call Type	Eligible Call
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 38 –12M Ref: 179901	LIVE 48 – 12M Ref: 179902	LIVE 38 – 24M Ref: 180030	LIVE 48 – 24M Ref: 180031
Minimum Monthly Spend – 12 & 24 month plan	\$38	\$48	\$38	\$48
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages			
Monthly included <i>On-Net</i> [#] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages			
#Monthly included International Direct Dial [^] Calls to selected countries	100 Minutes	200 minutes	100 Minutes	200 minutes
	(measured in 60 second blocks or part thereof)			
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes	100 Minutes	100 Minutes	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I			

Table 2 continued	LIVE 38 –12M Ref: 179901	LIVE 48 – 12M Ref: 179902	LIVE 38 – 24M Ref: 180030	LIVE 48 – 24M Ref: 180031
Monthly included mobile data allowance	3GB	5GB	3GB	5GB
Monthly Bonus Data Allowance	1GB	2GB	1GB	2GB
Minimum total cost over 12 months – 12M Plans	\$456	\$576	Not Applicable	Not Applicable
Minimum total cost over 24 months - 24M Plans	Not Applicable	Not Applicable	\$912	\$1,152
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each	\$0.50 each	\$0.50 each
Standard national MMS including On-Net*	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^	Unlimited^	Unlimited^
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and selected countries and applicable call rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

59.5 Excess Data and Data Speed Controls

- (a) Excess Data Usage:
- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

59.6 What happens if the **service is cancelled early** – 12 or 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

60 LIVE 38 & 48 M2M PLAN
LIVE 38 – M2M (PLAN REF: 179899),
LIVE 48 – M2M (PLAN REF: 179900)

60.1 Eligibility

- (a) The LIVE M2M Plans are available from 18 December 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to a LIVE M2M with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE M2M Plan *you* wish to connect to.

60.2 Minimum term

The Live M2M plans are non-fixed length agreements which are automatically renewed on a monthly basis..

60.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 38 – M2M,
 - (ii) LIVE 48 – M2M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

60.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE M2M.
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE 38 – M2M,
 - (ii) LIVE 48 – M2M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) LIVE 38 – M2M,
 - (ii) LIVE 48 – M2M.

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 38 –M2M Ref: 179899	LIVE 48 – M2M Ref: 179900
Minimum Monthly Spend – 12 & 24 month plan	\$38	\$48
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages	
Monthly included <i>On-Net</i>* value	Unlimited^ Standard National Talk, SMS Text and MMS Messages	
#Monthly included International Direct Dial^ Calls to selected countries	100 Minutes	200 minutes
	(measured in 60 second blocks or part thereof)	
Monthly included mobile data allowance	3GB	5GB
Billing interval(s)	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard national MMS including On-Net*	Unlimited^	Unlimited^

Table 2 continued	LIVE 38 –12M Ref: 179901	LIVE 48 – 12M Ref: 179902
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and selected countries and applicable call rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

60.5 Excess Data and Data Speed Controls

(a) Excess Data Usage:

- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for

uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).

- (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

60.6 What happens if the *service* is *cancelled early* – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

61 LIVE 55 – LIVE 65 MOBILE HANDSET PLANS:

LIVE 55 – 24M PLAN REF: 179903

LIVE 65 – 24M PLAN REF: 179904

61.1 Eligibility

- (a) The LIVE 55 and LIVE 65 Mobile Handset Plans are available from 18 December 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining*.

you may only transfer to the LIVE 55 or LIVE 65 Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 55 and LIVE 65 Mobile Handset Plans.

61.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

61.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) LIVE 55 – 24M Plan Ref: 179903
 - (ii) LIVE 65 – 24M Plan Ref: 179904
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

61.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
 - (i) LIVE 55 – 24M Plan Ref: 179903
 - (ii) LIVE 65 – 24M Plan Ref: 179904
- (b) Table 2 below contains pricing details of the;
 - (i) LIVE 55 – 24M Plan Ref: 179903
 - (ii) LIVE 65 – 24M Plan Ref: 179904
- (c) Table 3 below contains details of international calling rates for the;
 - (i) LIVE 55 – 24M Plan Ref: 179903
 - (ii) LIVE 65 – 24M Plan Ref: 179904

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 55 – 24M Plan Ref: 179903	LIVE 65 – 24M Plan Ref: 179904
Minimum Monthly Spend – 24 month plan	\$55	\$65
Equipment Establishment Fee	\$29	\$29
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>[#] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#]Monthly included International Direct Dial[^] Calls to selected countries	100 Minutes	200 Minutes
	(measured in 60 second blocks or part thereof)	
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I	
Monthly included mobile data allowance	3GB	5GB
Monthly Bonus Data Allowance	1GB	2GB
Minimum total cost over 24 months – 24 month plan	\$1,349	\$1,589

Table 2 continued	LIVE 55 – 24M Plan Ref: 179903	LIVE 65 – 24M Plan Ref: 179904
Billing interval(s)	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard national MMS including On-Net*	Unlimited^	Unlimited^
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

61.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

61.6 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.

- (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 55 – 24M Plan Ref: 179903	LIVE 65 – 24M Plan Ref: 179904
Monthly Early Termination Rate	\$30	\$30
Maximum Early Termination Fee	\$720	\$720

61.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LIVE Mobile Handset Plans will incur a fee as set out in Table 5 below:
- (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another LIVE Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to a another TeleChoice Plan, other than a LIVE Mobile Handset Plan the contract will be subject to the provisions of Early Termination as described at Section 8.6 above.

Table 5

		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523 LIVE 55 – 24M Plan Ref: 179903	LIVE 70 Mobile Handset Plan 24M Ref: 178524 LIVE65 – 24M Plan Ref: 179904
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.						
Originating Plan	LIVE 25 Mobile Handset Plan - 24M Ref: 178520	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 35 Mobile Handset Plan - 24M Ref: 178521	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 49 Mobile Handset Plan 24M Ref: 178522	\$168	\$144	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 55 Mobile Handset Plan 24M Ref: 178523	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 55 – 24M Plan Ref: 179903	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 65 – 24M Plan Ref: 179904	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 70 Mobile Handset Plan 24M Ref: 178524	\$192	\$168	\$24	N/A	N/A

61.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 55 – 24M or a LIVE 65 – 24M Plan and must be provided at the time of application for the LIVE 55 – 24M or LIVE 65 – 24M Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

62 LIVE MOBILE HANDSET PLANS:
LIVE 35 MOBILE HANDSET PLAN - 24M PLAN REF: 179892,

62.1 Eligibility

- (a) The LIVE Mobile Handset Plans are available from 18 December 2015 to approved new and existing customers connecting to the service on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

You may only transfer to the LIVE 35 Mobile Handset Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE 35 Mobile Handset Plan you wish to connect to.

62.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

62.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the service at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 35 Mobile Handset Plan – 24M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

62.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE 35 Mobile Handset Plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 35 Mobile Handset Plan – 24M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 24M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Telstra Mobile Satellite	No
Optus MobileSat	No
Satellite Calls	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 35 Mobile Handset Plan 24M Ref: 179892
Minimum Monthly Spend – 24 month plan	\$35
Equipment Establishment Fee	\$29
Monthly included value	\$1,000
Monthly included <i>On-Net</i> [*] value	Unlimited [^] TeleChoice Mobile to TeleChoice Mobile Calls [#]
Off peak 7pm to 7am Standard National Calling offer	\$0.00 7pm to 7am - 7 days a weeks
Monthly Included Mobile Data Allowance	1GB
Monthly Bonus Data Allowance	0.5GB
Minimum total cost over 24 months	\$869
Billing interval(s)	60 secs
Call Connection / Flagfall per call [*]	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS [^]	Unlimited [^]
International SMS	\$0.50
Standard national MMS	\$0.00
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

^{*}Call Connection Fee / Flagfall applies to all Call types unless specified

^{*}On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

[#] **National TeleChoice Mobile to TeleChoice Mobile Calls:** Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

62.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

62.6 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The Maximum Early Termination Fee is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 35 Mobile Handset Plan 24M Ref: 179892
Monthly Early Termination Rate	\$25
Maximum Early Termination Fee	\$600

62.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LIVE Mobile Handset Plans will incur a fee as set out in Table 5 below:
 - (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another LIVE Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to a another TeleChoice Plan, other than a LIVE Mobile Handset Plan the contract will be subject to the provisions of Early Termination as described at Section 7.6 above.

Table 5

	Destination Plan					
	LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521 Ref: 179892	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523	LIVE 70 Mobile Handset Plan 24M Ref: 178524	
				LIVE 55 – 24M Plan Ref: 179903	LIVE65 – 24M Plan Ref: 179904	
Rate Plan change Administration Fee	\$25	\$25	\$25	\$25	\$25	
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.						
Originating Plan	LIVE 25 Mobile Handset Plan - 24M Ref: 178520	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 35 Mobile Handset Plan - 24M Ref: 178521	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 49 Mobile Handset Plan 24M Ref: 178522	\$168	\$144	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 55 Mobile Handset Plan 24M Ref: 178523	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 55 – 24M Plan Ref: 179903	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 65 – 24M Plan Ref: 179904	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 70 Mobile Handset Plan 24M Ref: 178524	\$192	\$168	\$24	N/A	N/A

62.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 35 Mobile Handset Plan and must be provided at the time of application for a LIVE 35 Mobile Handset Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

63 LIVE MOBILE HANDSET PLANS:
LIVE 50 MOBILE HANDSET PLAN – 12M PLAN REF: 185803,
LIVE 60 MOBILE HANDSET PLAN – 12M PLAN REF: 185798,

63.1 Eligibility

- (a) These LIVE Mobile Handset 12M Plans are available from 1 June 2016 to approved new and existing customers connecting to the service on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

You may only transfer to the LIVE Mobile Handset 12M Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE Mobile Handset 12M Plan you wish to connect to.

63.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

63.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the service at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 50 Mobile Handset Plan – 12M; and
 - (ii) LIVE 60 Mobile Handset Plan – 12M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

63.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE Mobile Handset 12M Plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 50 Mobile Handset Plan – 12M; and
 - (ii) LIVE 60 Mobile Handset Plan – 12M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 24M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Telstra Mobile Satellite	No
Optus MobileSat	No
Satellite Calls	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 50 Mobile Handset Plan 12M Ref: 185803	LIVE 60 Mobile Handset Plan 12M Ref: 185798
Minimum Monthly Spend – 24 month plan	\$50	\$60
Equipment Establishment Fee	\$29	\$29
Monthly included value	\$300	\$1000
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#	
Off peak 7pm to 7am Standard National Calling offer	Not Applicable	\$0.00 7pm to 7am 7 days a weeks
Monthly included mobile data allowance	300MB	1GB
Minimum total cost over 24 months	\$629	\$749
Billing interval(s)	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50
Standard national MMS	\$0.00	\$0.00
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increment (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International [^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

63.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

63.6 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and

- including, the *cancellation date*; plus
- (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
 - (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The Maximum Early Termination Fee is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 50 Mobile Handset Plan 12M Ref: 185803	LIVE 60 Mobile Handset Plan 12M Ref: 185798
Monthly Early Termination Rate	\$50	\$50
Maximum Early Termination Fee	\$600	\$600

63.7 Rate Plan Change Fees

- (a) Rate Plan Changes are not permitted from the LIVE 50 Mobile Handset 12M Plan or LIVE 60 Mobile Handset 12M Plan, changes will incur an ETF as detailed in 27.6 above.

63.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE Mobile Handset 12M Plan and must be provided at the time of application for a LIVE Mobile Handset 12M Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

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KM GLOBAL 12M PROMO PLANS:

KM GLOBAL LIBERTY STARTER 20 – 12M (PLAN REF: 173824),
KM GLOBAL LIBERTY LEADER 25 – 12M (PLAN REF: 173825),
KM GLOBAL LIBERTY LEADER+ 28 – 12M (PLAN REF: 173826),
KM GLOBAL FREEDOM OF SPEECH 49 - 12M (PLAN REF: 173827),

64.1 Eligibility

- (a) The KM Global 12M Promo Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the KM Global 12M Promo Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the KM Global 12M Promo Plan *you* wish to connect to.

64.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

64.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) KM Global Liberty Starter 20 – 12M;
 - (ii) KM Global Liberty Leader 25 – 12M;
 - (iii) KM Global Liberty Leader+ 28 – 12M; and
 - (iv) KM Global Freedom of Speech 49 - 12M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each

- relevant service as set out in the *pricing tables* for each relevant service;
- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

64.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your KM Global 12M Promo Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) KM Global Liberty Starter 20 – 12M;
 - (ii) KM Global Liberty Leader 25 – 12M;
 - (iii) KM Global Liberty Leader+ 28 – 12M;and
 - (iv) KM Global Freedom of Speech 49 - 12M.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) KM Global Liberty Starter 20 – 12M;
 - (ii) KM Global Liberty Leader 25 – 12M;
 - (iii) KM Global Liberty Leader+ 28 – 12M;and
 - (iv) KM Global Freedom of Speech 49 - 12M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No

Table 1 continued	Table 1 continued
Call Type	Eligible Call
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia. See Table 2 below for international inclusions.

Table 2

Plan	KM Global Liberty Starter 20 – 12M Ref: 173824	KM Global Liberty Leader 25 – 12M Ref: 173825	KM Global Liberty Leader+ 28 – 12M Ref: 173826	KM Global Freedom of Speech 49 - 12M Ref: 173827
Minimum Monthly Spend – 24 month plan	\$20	\$25	\$28	\$49
Monthly included value	\$500	\$650	\$650	Unlimited^ Standard Talk, & SMS Text messaging
International Call value^	From included value	From included value	From included value	\$80
Monthly included On-Net value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	1GB	1.5GB	2GB	3GB
Minimum total cost over 24 months – 24 month plan	\$240	\$300	\$336	\$588
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40

Table 2 continued	KM Global Liberty Starter 20 – 12M Ref: 173824	KM Global Liberty Leader 25 – 12M Ref: 173825	KM Global Liberty Leader+ 28 – 12M Ref: 173826	KM Global Freedom of Speech 49 - 12M Ref: 173827
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International^	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

64.5 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$ \$180 for a 12 month fixed term contract.

65 BIZ LIBERTY LEADER PLANS:
BIZ LIBERTY LEADER 25 – 24M (PLAN REF: 173818),
BIZ LIBERTY LEADER 30 – 12M (PLAN REF: 173819),

65.1 Eligibility

- (a) The Biz Liberty Leader Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

To be eligible for this plan you or your business must provide us with a registered and active ABN, ARBN or ACN.

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Biz Liberty Leader Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Biz Liberty Leader Plan you wish to connect to.

65.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month or a 24 month *minimum term*.

65.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Biz Liberty Leader 25 – 24M,
 - (ii) Biz Liberty Leader 30 – 24M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;

- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

65.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Biz Liberty Leader or Biz Freedom of Speech plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Biz Liberty Leader 25 – 24M,
 - (ii) Biz Liberty Leader 30 – 24M
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Biz Liberty Leader 25 – 24M,
 - (ii) Biz Liberty Leader 30 – 24M

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No

Table 1 continued	
Call Type	Eligible Call
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Biz Liberty Leader 25 – 24M Ref: 173818	Biz Liberty Leader 30 – 12M Ref: 173819
Minimum Monthly Spend – 24 month plan	\$25	-
Minimum Monthly Spend – 12 month plan	-	\$30
Monthly included call and SMS text messaging value	\$650	\$650
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls	
Monthly included mobile data allowance	1.5GB	1.5GB
Minimum total cost over 24 months – 24 month plan	\$600	n/a
Minimum total cost over 12months – 12 month plan	n/a	\$360
Billing interval(s)	60 secs	60 secs
Standard call rate / per 60 sec	\$0.97	\$0.97

Table 2 continued	Biz Liberty Leader 25 – 24M Ref: 173818	Biz Liberty Leader 30 – 12M Ref: 173819
Standard Flagfall / per call	\$0.40	\$0.40
Standard National SMS [^]	Unlimited [^]	Unlimited [^]
International SMS	\$0.55	\$0.55
Standard national MMS including On-net*	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75
Standard National Voicemail Retrieval	Unlimited [^]	Unlimited [^]
Standard video call rate / per 60 sec	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99
Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

*see Appendix I Standard Rate Plan International Calling rates for a list of countries and applicable rates.

65.5 What happens if the *service* is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**66 BIZ FREEDOM OF SPEECH PROMO PLAN:
BIZ FREEDOM OF SPEECH 49 – 24M (PLAN REF: 173820)**

66.1 Eligibility

- (a) The Biz Freedom of Speech Promo Plan is available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

To be eligible for this plan you or your business must provide us with a registered and active ABN, ARBN or ACN.

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Biz Freedom of Speech Promo Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Biz Freedom of Speech Promo Plan you wish to connect to.

66.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

66.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Biz Freedom of Speech 49 – 24M Promo Plan.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each

relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

66.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Biz Freedom of Speech Promo Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) Biz Freedom of Speech 49 – 24M Promo Plan.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) Biz Freedom of Speech 49 – 24M Promo Plan.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No

Table 1 continued	
Call Type	Eligible Call
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Biz Freedom of Speech 49 – 24M Promo Ref: 173820
Minimum Monthly Spend – 24 month plan	\$49
Monthly included value	Unlimited^ Standard National Calls SMS Text messaging
Monthly included mobile data allowance	3GB
Minimum total cost over 24 months – 24 month plan	\$1176
Billing interval(s)	60 secs
Standard Call Rates for Unlimited^ Call and Messaging inclusions	
Standard call rate / per 60 sec	\$0.97
Standard Flagfall / per call	\$0.40
Standard National SMS^	\$0.22
Standard National Voicemail Retrieval / per 60 sec	\$0.97
13 Numbers per 60 sec (except Customer Service)	\$0.97

Table 2 continued	Biz Freedom of Speech 49 – 24M Promo Ref: 173820
13 Numbers Flagfall (except Customer Service)	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 untimed
1800 Numbers per 30 sec	\$0.97
1800 Numbers Flagfall	\$0.40
Standard Call Rates Not include in plan inclusions	
Standard national MMS including On-net*	\$0.55
International SMS	\$0.55
International MMS – size limited to 300KB	\$0.75
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$0.75
Standard video call rate / per 60 sec	\$1.80
International video call rate / per 60 sec	\$2.99
Video Flagfall	\$0.40
Data and Excess Data Rate \$/MB (charged by 10kb increments)	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

Table 3

Mobile International	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

*see Appendix I Standard Rate Plan International Calling rates for a list of countries and applicable rates.

66.5 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and

- including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

**67 GLOBAL LIBERTY PROMO PLAN:
GLOBAL LIBERTY STARTER 40 – 24M PROMO PLAN (PLAN REF: 170873)**

67.1 Eligibility

- (a) The Global Liberty Starter Promo Plans are available from 1 August 2014 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the Global Liberty Starter Promo Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Global Liberty Plan you wish to connect to.

67.2 Minimum term

You must agree to either a *fixed length agreement* with a 24 month *minimum term*.

67.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Global Liberty Starter 40 – 24M Promo Plan,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use, based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

67.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Global Liberty Starter Plan Promo Plan.
- (b) Table 2 below contains pricing details of the:
- (i) Global Liberty Starter 40 – 24M Promo Plan,
- (c) Table 3 below contains details of international calling rates for the:
- (i) Global Liberty Starter 20 – 24M Promo Plan,

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No

Table 1 continued	Table 1 continued
Call Type	Eligible Call
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Liberty Starter 40 – 24M Promo Plan Ref: 170873
Minimum Monthly Spend – 24 month plan	\$40
Monthly included value	\$500
Monthly included <i>On-Net</i> value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	1GB
Minimum total cost over 24 months – 24 month plan	\$960
Billing interval(s)	60 secs
Standard call rate / per 60 sec	\$0.97
Standard Flagfall / per call	\$0.40
Standard National SMS^	Unlimited^
International SMS	\$0.55
Standard national MMS	\$0.55
International MMS – size limited to 300KB	\$0.75
National Video MMS	\$0.75
International Video MMS – size limited to 300KB	\$0.75
Standard video call rate / per 60 sec	\$1.80
International video call rate / per 60 sec	\$2.99
Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97

Table 2 continued	Global Liberty Starter 40 – 24M Promo Plan Ref: 170873
13 Numbers Flagfall (except Customer Service)	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call
Customer Service Calls 1300 TELECHOICE	\$0.25 per call
1800 Numbers per 30 sec	\$0.97
1800 Numbers Flagfall	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

67.5 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$35 per month for the remaining months of the fixed

term contract. The maximum termination fee is \$840 for a 24 month fixed term contract.

- (d) Any change of Rate Plan from the Global Liberty Starter 40 - 24M Promo Plan to another TeleChoice Plan, regardless if it is higher plan or for the same contract length, will be considered as a contract cancellation and will incur the standard Early Termination Fee.

68 REBEL STARTER 12M PLAN:
REBEL STARTER 12.50 – 12M (PLAN REF: 176881)

68.1 Eligibility

- (a) The Rebel Starter 12.50 - 12M Plan is available from 1 April 2015 to approved new and existing customers connecting to the *service* on the following terms:
- If *you* are an existing customer and *your* current agreement for the service is a:
- (i) *non-fixed length agreement*; or
 - (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.
- You* may only transfer to the Rebel Starter 12M Plan with our prior approval.
- When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Rebel Starter 12M Plan you wish to connect to.

68.2 Minimum term

You must agree to either a *fixed length agreement* with a 12 month *minimum term*.

68.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
- (i) Rebel Starter 12.50 – 12M plan
- (c) Each month *you* must pay:
- (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

68.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge of your Rebel Starter 12M Plan*
- (b) Table 2 below contains pricing details of the:
- (i) Rebel Starter 12.50 – 12M Plan,
- (c) Table 3 below contains details of international calling rates for the:
- (i) Rebel Starter 12.50 – 12M Plan,

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls	No
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No
Insurance	No
Handset Payments	No

Table 1 continued	
Call Type	Eligible Call
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Rebel Starter 12.50 - 12M Ref: 176881
Minimum Monthly Spend – 12 month plan	\$12.50
Monthly included value	\$200
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls
Monthly included mobile data allowance	200MB
Minimum total cost over 12 months – 12 month plan	\$150
Billing interval(s)	60 secs
Standard call rate / per 60 sec	\$0.97
Standard Flagfall / per call	\$0.40
Standard National SMS	\$0.22
International SMS	\$0.55
Standard National MMS including On-Net	\$0.55
International MMS – size limited to 300KB	\$0.75
National Video MMS including On-Net	\$0.75
International Video MMS – size limited to 300KB	\$0.75

Table 2 continued	Rebel Starter 12.50 - 12M Ref: 176881
Standard video call rate / per 60 sec	\$1.80
International video call rate / per 60 sec	\$2.99
Video Flagfall (per call)	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call
1800 Numbers per 30 sec	\$0.97
1800 Numbers Flagfall	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International [^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* Refer Appendix I - Standard Rate Plan International Calling rates for a list of countries and applicable rates.

68.5 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee for the Rebel Starter 12.50 – 12M Plan is \$150 for a 12 month fixed term contract.

69 GLOBAL REBEL 12M & GLOBAL LIBERTY 12M PLANS:
GLOBAL REBEL TEXTER 15 – 12M (PLAN REF: 176882),
GLOBAL LIBERTY STARTER 20 – 12M (PLAN REF: 176883),
GLOBAL LIBERTY LEADER 25 – 12M (PLAN REF: 176884),
GLOBAL LIBERTY FIGHTER 30 – 12M (PLAN REF: 176885),

69.1 Eligibility

- (a) The Global Rebel 12M & Global Liberty 12M Plans are available from 1 April 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Global Rebel 12M and Global Liberty 12M Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Global Rebel or Global Liberty Plan *you* wish to connect to.

69.2 Minimum term

You must agree to either a *fixed length agreement* with a 12 month *minimum term*.

69.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Global Rebel Texter 15 – 12M;
 - (ii) Global Liberty Starter 20 – 12M;
 - (iii) Global Liberty Leader 25 – 12M;
 - (iv) Global Liberty Fighter 30 – 12M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

69.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your Global Rebel 12M* or *Global Liberty 12M Plan*
- (b) Table 2 below contains pricing details of the:
 - (i) Global Rebel Texter 15 – 12M;
 - (ii) Global Liberty Starter 20 – 12M;
 - (iii) Global Liberty Leader 25 – 12M;
 - (iv) Global Liberty Fighter 30 – 12M.

Table 1

Call Type	Eligible Call
National Voice Calls	Yes
National Video Calls	No
National Text	Yes
Standard National Photo Messaging (MMS)	No
National and International Video MMS	No
International Calls^	Yes
13 Numbers	Yes
International Roaming	No
Premium SMS	No
Mobile Internet content	No
12, 18, 19 Numbers	No
Telstra Directory Assistance- 1223	No
Other special numbers (e.g. Premium or cost per service numbers)	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Handset Payments	No
Satellite Calls	No
Customer Service	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Global Rebel Texter 15 – 12M Ref: 176882	Global Liberty Starter 20 – 12M Ref: 176883	Global Liberty Leader 25 – 12M Ref: 176884	Global Liberty Fighter 30 – 12M Ref: 176885
Minimum Monthly Spend – 12 month plan	\$15	\$20	\$25	\$30
Monthly included value	\$200	\$500	\$650	\$650
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls			
Monthly included mobile data allowance	200Mb	1GB	1.5GB	2GB
Minimum total cost over 12months – 12 month plan	\$180	\$240	\$300	\$360
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Standard call rate / per 60 seconds	\$0.97	\$0.97	\$0.97	\$0.97
Standard Flagfall / per call	\$0.40	\$0.40	\$0.40	\$0.40
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.55	\$0.55	\$0.55	\$0.55
Standard national MMS including On-Net*	\$0.55	\$0.55	\$0.55	\$0.55
International MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
National Video MMS including On-Net*	\$0.75	\$0.75	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$0.75	\$0.75	\$0.75	\$0.75
Standard video call rate / per 60 sec	\$1.80	\$1.80	\$1.80	\$1.80
International video call rate / per 60 sec	\$2.99	\$2.99	\$2.99	\$2.99

Table 2 continued	Global Rebel Texter 15 – 12M Ref: 176882	Global Liberty Starter 20 – 12M Ref: 176883	Global Liberty Leader 25 – 12M Ref: 176884	Global Liberty Fighter 30 – 12M Ref: 176885
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	\$0.97	\$0.97	\$0.97	\$0.97
13 Numbers Flagfall (except Customer Service)	\$0.40	\$0.40	\$0.40	\$0.40
Customer Service Calls 1300 TELECHOICE	\$0.25 per call	\$0.25 per call	\$0.25 per call	\$0.25 per call
1800 Numbers per 30 sec	\$0.97	\$0.97	\$0.97	\$0.97
1800 Numbers Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate \$/MB (charged by 10kb increments)	\$0.15	\$0.15	\$0.15	\$0.15

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International [^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Global Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

69.5 What happens if the *service* is *cancelled early* – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

**70 LIVE GLOBAL 12M PLANS:
LIVE GLOBAL 39 – 12M (PLAN REF: 176891)**

70.1 Eligibility

- (a) The LIVE Global 12M Plan is available from 1 April 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE Global 12M Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE Global 12M Plan *you* wish to connect to.

70.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

70.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE Global 39 – 12M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out

below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

70.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE Global 12M Plan
- (b) Table 2 below contains pricing details of the:
- (i) LIVE Global 39 – 12M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No

Table 1 continued	
Call Type	Eligible Call
Mobile Internet content	No
12,19 Numbers	No
Premium SMS – This service is not available	No
Other special numbers (e.g. Premium or cost per service numbers) This service is not available	No
Insurance	No
Handset Payments	No
Satellite Calls	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE Global 39 12M Plan Ref: 176891
Minimum Monthly Spend – 12 month plan	\$39
Monthly included value	\$2000
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls^
Monthly included mobile data allowance	3GB
Minimum total cost over 12 months	\$468
Billing interval(s)	60 secs
Call Connection / Flagfall per call *	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS^	Unlimited^
International SMS	\$0.50
Standard national MMS	\$0.50

Table 2 continued	LIVE Global 39 12M Plan Ref: 176891
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
Before 3 July 2015: 1800 Numbers per 60 sec	\$0.99
From 3 July 2015 1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Before 1 July 2015: Data Rate \$/MB or part thereof (charged by 1024kb increments)	\$0.05 / MB or part thereof
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice LIVE mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International [^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **LIVE Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

70.5 Excess Data and Data Speed Controls

(a) Before 1 July 2015:

- (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB.
 - (ii) TeleChoice LIVE Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>.
- (b) From 1 July 2015:
- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted.
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.
- (c)

70.6 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the

general terms, you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
- (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

**71 LIVE GLOBAL 55 PLAN:
LIVE GLOBAL 55 – 12M (PLAN REF: 177174),**

71.1 Eligibility

- (a) The LIVE Global 55 Plan is a promotional plan available from 3 June 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the LIVE Global 55 – 12M Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE Global 55 – 12M Plan.

71.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

71.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE Global 55 – 12M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

71.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE Global 55 - 12M Plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE Global 55 – 12M Plan,
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE Global 55 – 12M Plan,

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial and Satellite Calls# - 100 minutes included (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS This Service is not available	No
Other special numbers (e.g. Premium or cost per service numbers) This Service is not available	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE Global 55 – 12M Ref: 177174
Minimum Monthly Spend – 12 month plan	\$55
Monthly discount applied for remainder of the minimum contract term associated with plan ref: 176892	\$6
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> [*] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#] Monthly included International Direct Dial [^] Calls	100 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	4GB Plus 2GB Bonus Allowance
Minimum total cost over 12 months – 12 month plan	\$660
Billing interval(s)	60 secs
Standard National SMS [^]	Unlimited [^]
International SMS	\$0.50 each
Standard national MMS including On-Net [*]	Unlimited [^]

Table 2 continued	LIVE Global 55 – 12M Ref: 177174
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Before 1 July 2015 Data Rate \$/MB or part thereof (charged by 1024 KB increments)	\$0.05 / MB or part thereof (\$51.20 / GB)
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

71.5 Excess Data and Data Speed Controls

- (a) Before 1 July 2015:

- (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB.
 - (ii) TeleChoice LIVE Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>.
- (b) From 1 July 2015:
- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted.
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

71.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

**72 LIVE GLOBAL 55 PLAN:
LIVE GLOBAL 55 – 24M (PLAN REF 177199);,**

72.1 Eligibility

- (a) The LIVE Global 55 Plan is available from 3 June 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the LIVE Global 55 Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE Global 55 Plan.

72.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

72.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE Global 55 – 24M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

72.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE Global 55 Plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE Global 55 – 24M Plan,
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE Global 55 – 24M Plan,

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial and Satellite Calls [#] - 100 minutes included (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Mobile Internet content	No
12,19 Numbers	No
Premium SMS This Service is not available	No
Other special numbers (e.g. Premium or cost per service numbers) This Service is not available	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE Global 55 – 24M Ref: 177199
Minimum Monthly Spend – 24 month plan	\$55
Monthly discount applied for remainder of the minimum contract term associated with plan ref: 175648	\$6
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> * value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls	100 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	4GB Plus 2GB Bonus Allowance
Minimum total cost over 24 months – 24 month plan	\$1,320
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard national MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each

Table 2 continued	LIVE Global 55 – 24M Ref: 177199
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Before 1 July 2015 Data Rate \$/MB or part thereof (charged by 1024 KB increments)	\$0.05 / MB or part thereof (\$51.20 / GB)
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

72.5 Excess Data and Data Speed Controls

- (a) Before 1 July 2015:
- (i) Excess Data Usage before 1 July 2015 is billed in 10 KB increments, where 1024 KB is equivalent to 1 Megabyte (MB), excess data is charged at a rate of \$0.05 per MB.

- (ii) TeleChoice LIVE Plans contain automatic data shaping controls at 110% of the plan's included data allowance. Once this data threshold is reached data speeds will be reduced for the remainder of the billing cycle. For more information about our data shaping controls please see our Usage Notification Policy available at:
<http://www.telechoice.com.au/legal/usage-notification-policy>.
- (b) From 1 July 2015:
 - (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

72.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

- 73 [LIVE] 24M PLANS:**
[LIVE] GLOBAL FREEDOM OF SPEECH – \$49 – 24M (PLAN REF: 177722)
[LIVE] FREEDOM OF SPEECH – \$49 24M (PLAN REF: 177723)
[LIVE] TC FLEXI UNLIMITED 49 – 24M (PLAN REF: 177725)
[LIVE] BIZ FREEDOM OF SPEECH 49 – 24M (PLAN REF: 177726)
[LIVE] BIZ FREEDOM OF SPEECH 49 – 24M PROMO (PLAN REF: 177727)

73.1 Eligibility

- (a) The [LIVE] 24M Plans are available from 4 August 2015 to approved existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is connected to a plan listed in Table A below:

Table A

Existing Plan	Eligible [LIVE] 24M Plan
Global Freedom of Speech - \$49 – 24M	[LIVE] Global Freedom of Speech – \$49 – 24M (Plan Ref: 177722)
Freedom of Speech - \$49 – 24M	[LIVE] Freedom of Speech - \$49 – 24M (Plan Ref: 177723)
TC Flexi Unlimited 49 – 24M	[LIVE] TC Flexi Unlimited 49 – 24M (Plan Ref: 177725)
Biz Freedom of Speech 49 – 24M	[LIVE] Biz Freedom of Speech 49 – 24M (Plan Ref: 177726)
Biz Freedom of Speech 49 – 24M Promo	[LIVE] Biz Freedom of Speech 49 – 24M Promo (Plan Ref: 177727)

You may only transfer to a [LIVE] 24M Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the [LIVE] 24M Plans.

73.2 Minimum term

The Minimum Contract Term is as per your original contract term, 24 months. Services upgraded to these plans will retain their existing Minimum Contract Term.

73.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) [LIVE] 24M Plans.
- (c) Each month *you* must pay:

- (i) a *minimum monthly charge* (which includes a value of included calls). You must pay this *minimum monthly charge* even if you do not make calls from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services you use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment you have purchased from us;
 - (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant service.
- (d) Any monthly included value that you may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

73.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your [LIVE] 24M Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) [LIVE] 24M Plans.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) [LIVE] 24M Plans.

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS,	No
International MMS and International Video MMS	No

Table 1 continued	
Call Type	Eligible Call
International Direct Dial and Eligible Satellite Calls [#] - 100 minutes included (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on [LIVE] 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on [LIVE] 24M Plans)	No
Third Party Content Services	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	[LIVE] 24M Plans Ref: 177722 / 177723 / 177725177726 / 177727
Minimum Monthly Spend – 24 month plan	\$49
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> * value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls	100 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	4GB Plus 2GB Bonus Allowance
Minimum total cost over 24 months – 24 month plan	\$1,176
<i>Billing interval(s)</i>	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard national MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

73.5 Excess Data and Data Speed Controls

- (a) TeleChoice [LIVE] 24M Plans will provide excess data charged in 1 Gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

73.6 What happens if the *service* is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$360 for a 24 month fixed term contract.

- 74 [LIVE] 12M PLANS:**
[LIVE] KM GLOBAL FREEDOM OF SPEECH – \$49 – 12M (PLAN REF: 177724)
[LIVE] GLOBAL FREEDOM OF SPEECH – \$59 12M (PLAN REF: 177728)

74.1 Eligibility

- (a) The [LIVE] 12M Plans are available from 4 August 2015 to approved existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the service is connected to a plan listed in Table A below:

Table A

Existing Plan	Eligible [LIVE] 12M Plan
KM Global Freedom of Speech - \$49 – 12M	[LIVE] KM Global Freedom of Speech – \$49 – 24M (Plan Ref: 177724)
Global Freedom of Speech - \$59 – 12M	[LIVE] Global Freedom of Speech – \$59 – 24M (Plan Ref: 177723)

You may only transfer to a [LIVE] 12M Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the [LIVE] 12M Plans.

74.2 Minimum term

The Minimum Contract Term is as per your original contract term, 12 months. Services upgraded to the [LIVE] 12M plans will retain their existing Minimum Contract Term.

74.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) [LIVE] 12M Plans.
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
- (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each

- relevant service as set out in the *pricing tables* for each relevant service;
- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

74.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your [LIVE] 12M Plan.
- (b) Table 2 below contains pricing details of the:
 - (i) [LIVE] 12M Plans.
- (c) Table 3 below contains details of international calling rates for the:
 - (i) [LIVE] 12M Plans.

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS,	No
International MMS and International Video MMS	No
International Direct Dial and Eligible Satellite Calls# - 100 minutes included (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes

Table 1 continued	
Call Type	Eligible Call
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on [LIVE] 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on [LIVE] 24M Plans)	No
Third Party Content Services	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	[LIVE] KM Global Freedom of Speech – \$49 – 12M (Plan Ref: 177724)	[LIVE] Global Freedom of Speech – \$59 – 12M (Plan Ref: 177728)
Minimum Monthly Spend – 24 month plan	\$49	\$55
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>[#] value	Unlimited^ Standard National Talk, SMS Text and MMS Messages	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls	100 Minutes (measured in 60 second blocks or part thereof)	100 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	4GB Plus 2GB Bonus Allowance	4GB Plus 2GB Bonus Allowance
Minimum total cost over 12 months – 12 month plan	\$588	\$660

Table 2 continued	[LIVE] KM Global Freedom of Speech – \$49 – 12M (Plan Ref: 177724)	[LIVE] Global Freedom of Speech – \$55 – 12M (Plan Ref: 177728)
Billing interval(s)	60 secs	60 secs
Standard National SMS[^]	Unlimited [^]	Unlimited [^]
International SMS	\$0.50 each	\$0.50 each
Standard national MMS including On-Net*	Unlimited [^]	Unlimited [^]
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited [^]	Unlimited [^]
Call Forwarding to Standard National Numbers	Unlimited [^]	Unlimited [^]
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited [^]	Unlimited [^]
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited [^]	Unlimited [^]
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

74.5 Excess Data and Data Speed Controls

- (a) TeleChoice [LIVE] 12M Plans will provide excess data charged in 1 Gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

74.6 What happens if the service is *cancelled early* – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

75 LIVE PLANS 12M:
LIVE 18 – 12M (PLAN REF: 177765), **LIVE 27 – 12M** (PLAN REF: 177766),
LIVE 35 – 12M (PLAN REF: 177767), **LIVE 40 – 12M** (PLAN REF: 177768),

75.1 Eligibility

- (a) The LIVE Plans are available from 14 August 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE Plan you wish to connect to.

75.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

75.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 18 – 12M;
 - (ii) LIVE 27 – 12M;
 - (iii) LIVE 35 – 12M;
 - (iv) LIVE 40 – 12M;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

75.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE Plan
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE 18 – 12M;
 - (ii) LIVE 27 – 12M;
 - (iii) LIVE 35 – 12M;
 - (iv) LIVE 40 – 12M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No

Table 1 continued	
Call Type	Eligible Call
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 18 12M Plan Ref: 177765	LIVE 27 12M Plan Ref: 177766	LIVE 35 12M Plan Ref: 177767	LIVE 40 12M Plan Ref: 177768
Minimum Monthly Spend – 24 month plan	\$18	\$27	\$35	\$40
Monthly included value	\$300	\$500	\$2000	\$3000
Monthly included <i>On-Net</i> * value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls^			
Monthly included mobile data allowance	300MB	1GB	3GB	4GB
Minimum total cost over 12 months	\$216	\$324	\$420	\$480
Billing interval(s)	60 secs	60 secs	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national MMS	\$0.50	\$0.50	\$0.50	\$0.50
Standard national Video MMS	\$0.75	\$0.75	\$0.75	\$0.75

Table 2 continued	LIVE 18 12M Plan Ref: 177765	LIVE 27 12M Plan Ref: 177766	LIVE 35 12M Plan Ref: 177767	LIVE 40 12M Plan Ref: 177768
International MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40	\$0.40	\$0.40
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice LIVE mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **LIVE Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

75.5 Excess Data and Data Speed Controls

(a) Excess Data Usage:

- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

75.6 What happens if the **service is cancelled early** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

**76 LIVE 55 12M PLAN:
LIVE 55 – 12M (PLAN REF: 177769),**

76.1 Eligibility

- (a) The LIVE 55 Plan is available from 14 August 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to the LIVE 55 Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 55 Plan.

76.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

76.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 55 – 12M,
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

76.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 55 Plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 55 – 12M Plan,
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE 55 – 12M Plan,

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial and Eligible Satellite Calls# - 100 minutes included (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 55 – 12M Ref: 177769
Minimum Monthly Spend – 24 month plan	\$55
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> [#] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#] Monthly included International Direct Dial [^] Calls	100 Minutes (measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	4GB Plus 2GB Bonus Allowance
Minimum total cost over 12 months – 12 month plan	\$660
Billing interval(s)	60 secs
Standard National SMS [^]	Unlimited [^]
International SMS	\$0.50 each
Standard national MMS including On-Net [*]	Unlimited [^]
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net [*]	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited [^]

Table 2 continued	LIVE 55 – 12M Ref: 177769
Call Forwarding to Standard National Numbers	Unlimited [^]
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited [^]
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited [^]
Before 1 July 2015 Data Rate \$/MB or part thereof (charged by 1024 KB increments)	\$0.05 / MB or part thereof (\$51.20 / GB)
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

76.5 Excess Data and Data Speed Controls

(a) Excess Data Usage:

- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,

- (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

76.6 What happens if the *service* is *cancelled early* – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

77 **LIVE GLOBAL 30: LIVE GLOBAL 30 PLAN (PLAN REF:177803)**

77.1 **Eligibility**

- (a) The LIVE Global 30 Plan is available from 28 August 2015 to approved existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the service is connected to a plan listed in Table A below:

Table A

Existing Plan	Eligible LIVE Global Plan
Global Liberty Fighter - \$30 24M – (Plan ref: 170892 & 173799)	LIVE GLOBAL 30 PLAN (PLAN REF:177803)
Global Liberty Leader - \$30 12M - (Plan ref: 163936 & 173795)	
Global Liberty Starter - \$30 M2M - (Plan ref: 163941 & 173792)	
Promo Global Liberty Fighter - \$30 12M - (Plan ref: 176885)	
Liberty Leader - \$30 12M - (Plan ref: 163919)	
Liberty Starter - \$30 M2M - (Plan ref: 163924)	
People's voice Plus - \$30 24M - (Plan ref: 163892)	
People's Voice - \$30 12M - (Plan ref: 163898)	
TC Flexi Heavy + 30 - 24M - (Plan ref: 163868)	
TC Flexi Heavy 30 - 12M - (Plan ref: 163874)	

You may only transfer to a LIVE Global 30 Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE Global 30 Plan

77.2 **Minimum term**

The Minimum Contract Term is as per your original contract term. 24M Services & 12M Services upgraded to the LIVE Global 30 Plan will retain their existing Minimum Contract Term. M2M Services upgraded to the LIVE Global 30 Plan will maintain their non-fixed length agreement status and are automatically renewed on a monthly basis.

77.3 **What you have to pay us**

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the

- (i) LIVE Global 30 Plan
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

77.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* LIVE Global Plan
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE Global 30 Plan – 24M;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes

Table 1 continued	
Call Type	Eligible Call
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 24M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE Global 30 Plan Ref: 177803
Minimum Monthly Spend – 24 month plan	\$30
Monthly included value	\$2000
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#
Monthly included mobile data allowance	3GB
Minimum total cost over 24 months	\$720

Table 2 continued	LIVE Global 30 24M Plan Ref: 177803
Minimum total cost over 12 months	\$360
Minimum monthly cost Non Fixed Term	\$30
Billing interval(s)	60 secs
Call Connection / Flagfall per call *	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS^	Unlimited^
International SMS	\$0.50
Standard national MMS	\$0.50
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Before 1 July 2015 Data Rate \$/MB or part thereof (charged by 1024 KB increments)	\$0.05 / MB or part thereof (\$51.20 / GB)
Effective From 1 July 2015: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice LIVE mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **LIVE Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

77.5 Excess Data and Data Speed Controls

- (a) Excess Data:
- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

77.6 What happens if the **service is cancelled early** – 12 & 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The Early Termination Fee (ETF) is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

77.7 What happens if the *service* is *cancelled early* – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**78 PROMO LIVE 40 PLAN:
PROMO LIVE 40 PLAN - 12 MONTH (PLAN REF: 179018)**

78.1 Eligibility

- (a) The Promo LIVE 40 Plan is available from 27 November 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Promo LIVE 40 Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the Promo LIVE 40 Plan.

78.2 Minimum term

You must agree to a fixed length agreement with a 12 month minimum term.

78.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) Promo LIVE 40 Plan – 12 month.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out

below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

78.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your Promo LIVE Plan.
- (b) Table 2 below contains pricing details of the:
- (i) Promo LIVE 40 Plan – 12 Month.

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes

Table 1 continued	
Call Type	Eligible Call
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Promo LIVE 40 Plan – 12 Month Ref: 179018
Minimum Monthly Spend – 24 month plan	\$40
Monthly included value	\$2000
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#
Monthly included mobile data allowance	3GB
Minimum total cost over 12 months - 12 month plan	\$480
Billing interval(s)	60 secs
Call Connection / Flagfall per call *	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS^	Unlimited^
International SMS	\$0.50
Standard national MMS	\$0.50
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99

Table 2 continued	Promo LIVE 40 Plan – 12 Month Ref: 179018
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec ~	\$1.50
International video call rate / per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice LIVE mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **LIVE Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

78.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your included data allowance has been exhausted,

- (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

78.6 What happens if the *service* is *cancelled early* – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

**79 PROMO LIVE 55 PLAN:
PROMO LIVE 55 PLAN - 12 MONTH (PLAN REF: 179019)**

79.1 Eligibility

- (a) The Promo LIVE 55 Plan is available from 27 November 2015 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the Promo LIVE 55 Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the Promo LIVE 55 Plan.

79.2 Minimum term

You must agree to a fixed length agreement with a 12 month minimum term.

79.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) Promo LIVE 55 Plan – 12 Month.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

79.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your Promo LIVE 55 Plan.
- (b) Table 2 below contains pricing details of the:
- (i) Promo LIVE 55 Plan – 12 Month.
- (c) Table 3 below contains details of international calling rates for the:
- (i) Promo LIVE 55 Plan – 12 Month.

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial and Satellite Calls [#]	No
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Promo LIVE 55 Plan 12 Month Ref: 179019
Minimum Monthly Spend – 12 month plan	\$55
Monthly included value	Unlimited^ Standard National: Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>* value	Unlimited^ Standard National: Talk, SMS Text and MMS Messages
Monthly included mobile data allowance	5GB
Minimum total cost over 12 months - 12 month plan	\$660
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard National MMS including <i>On-Net</i>*	Unlimited^

Table 2 continued	Promo LIVE 55 Plan 12 Month Ref: 179019
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

79.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

79.6 What happens if the service is *cancelled early* – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

80 TELECHOICE CBA PLANS
TELECHOICE CBA 36 – 12M (PLAN REF: 183196)
TELECHOICE CBA 46 – 12M (PLAN REF: 183258)

80.1 Eligibility

- (a) The TeleChoice CBA Plans are available from 1 March 2016 to approved new and recontracting customers connecting to the service on the following terms:

If *you* are an existing customer and *your* current *agreement* for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the TeleChoice CBA Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the TeleChoice CBA Plans.

80.2 Minimum term

You must agree to a fixed length agreement with a 12 month minimum term.

80.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the service at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) TeleChoice CBA 36 - 12M (Plan Ref: 183196)
 - (ii) TeleChoice CBA 46 - 12M (Plan Ref: 183258)
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant services to reach the total value of included value for each service;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant service at the rates set out

below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

80.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your TeleChoice CBA Plan.
- (b) Table 2 below contains pricing details of the:
- (i) TeleChoice CBA 36 - 12M (Plan Ref: 183196)
 - (ii) TeleChoice CBA 46 - 12M (Plan Ref: 183258)
- (c) Table 3 below contains details of international calling rates for the:
- (i) TeleChoice CBA 36 - 12M (Plan Ref: 183196)
 - (ii) TeleChoice CBA 46 - 12M (Plan Ref: 183258)

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - 100 or 200 minutes included calls to selected destinations. Destinations identified in Appendix I (measured in 60 second blocks or part thereof)	Yes <ul style="list-style-type: none"> • TeleChoice CBA 38: 100 Minutes included • TeleChoice CBA 48: 200 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	TeleChoice CBA 36 – 12M Ref: 183196	TeleChoice CBA 46 – 12M Ref: 183258
Minimum Monthly Spend – 12 month plan	\$36	\$46
Monthly included value	Unlimited^ Standard National: Talk, SMS Text and MMS Messages	Unlimited^ Standard National: Talk, SMS Text and MMS Messages
Monthly included mobile data allowance	3GB	3GB
Bonus Monthly included data allowance	1GB	1GB
Promotional monthly Data allowance	2GB	2GB
CBA Bonus Data	600MB	1,000MB
Minimum total cost over 12 / 24 months	\$432 over 12 months	\$552 over 24 months
Billing interval(s)	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard National MMS including On-Net*	Unlimited^	Unlimited^

Table 2 continued	TeleChoice CBA 36 – 12M Ref: 183196	TeleChoice CBA 46 – 12M Ref: 183258
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries, selected countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

80.5 Excess Data and Data Speed Controls

- (a) TeleChoice CBA Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

80.6 What happens if the service is *cancelled early* – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

80.7 Rate Plan changes from TeleChoice CBA Plans

- (a) In addition to any ETF, you agree that we may charge you a Plan Change Fee if you move from your TeleChoice CBA Plan to another plan before your minimum term has ended. The Plan Change Fee will be notified to you at that time and will be calculated as a nominal sum multiplied by the number of months or part thereof otherwise remaining on your fixed term contract.

81 LIVE 48 – 12M & 24M PLAN 11GB
LIVE 48 – 12M 11GB (PLAN REF: 185377)
LIVE 48 – 24M 11GB (PLAN REF: 185378)

81.1 Eligibility

- (a) The LIVE 48 – 12M 11GB Plan and the LIVE 48 – 24M 11GB Plan are available from 16 April 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE 48 – 12M 11GB Plan or LIVE 48 – 24M 11GB Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 48 – 12M 11GB Plan or LIVE 48 – 24M 11GB Plan.

81.2 Minimum term

You must agree to a fixed length agreement with a 12 month or 24 month minimum term.

81.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 48 – 12M (Plan ref: 185377)
 - (ii) LIVE 48 – 24M (Plan ref: 185378)
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out

below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

81.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 48 – 12M or 24M - 11GB Plan
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 48 – 12M (Plan ref: 185377)
 - (ii) LIVE 48 – 24M (Plan ref: 185378)
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE 48 – 12M (Plan ref: 185377)
 - (ii) LIVE 48 – 24M (Plan ref: 185378)

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls [#] - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	Live 48 – 12M 11GB Ref: 185377	Live 48 – 24M 11GB Ref: 185378
Minimum Monthly Spend – 12 month plan	\$48	\$48
Monthly included value	Unlimited^ Standard National: Talk, SMS Text and MMS Messages	
#Monthly included International Direct Dial^ Calls to selected countries	200 minutes	200 minutes
	(measured in 60 second blocks or part thereof)	
Monthly Bonus International Direct Dial Calls to selected countries	100 minutes	100 minutes
	#Included International call allowance is available for calls to selected countries as listed in Appendix I	
Monthly included mobile data allowance	5GB	5GB
Monthly Bonus Data Allowance	2GB	2GB
Promotional monthly Data allowance Promotional data allowance is available for the contract term	4GB	4GB

Table 2 continued	Live 48 – 12M 11GB Ref: 185377	Live 48 – 24M 11GB Ref: 185378
Minimum total cost over 12 months - 12 month plan	\$576	Not applicable
Minimum total cost over 12 months - 12 month plan	Not applicable	\$1,152
Billing interval(s)	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard National MMS including On-Net*	Unlimited^	Unlimited^
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries, selected countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

81.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

81.6 What happens if the **service is cancelled early** – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus

- (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

82 LIVE 65 11GB - HANDSET PLAN:
LIVE 65 – 24M – HANDSET PLAN 11GB PLAN REF: 185381

82.1 Eligibility

- (a) The LIVE 65 11GB Mobile Handset Plan is available from 16 April 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 65 11GB Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 65 11GB Mobile Handset Plans.

82.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

82.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 65 – 24M – Handset Plan 11GB Ref: 185381
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

82.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
- (i) LIVE 65 – 24M – Handset Plan 11GB Ref: 185381
- (b) Table 2 below contains pricing details of the;
- (i) LIVE 55 – 24M – Handset Plan 11GB Ref: 185381
- (c) Table 3 below contains details of international calling rates for the;
- (i) LIVE 65 – 24M – Handset Plan 11GB Ref: 185381

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 65 – 24M Handset Plan 11GB Ref: 185381
Minimum Monthly Spend – 24 month plan	\$65
Equipment Establishment Fee	\$29
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>[#] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#]Monthly included International Direct Dial[^] Calls to selected countries	200 Minutes
	(measured in 60 second blocks or part thereof)
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I
Monthly included mobile data allowance	5GB
Monthly Bonus Data Allowance	2GB
Promotional bonus data	4GB
Minimum total cost over 24 months – 24 month plan	\$1,589
Billing interval(s)	60 secs
Standard National SMS[^]	Unlimited [^]

Table 2 continued	LIVE 65 – 24M Handset Plan 11GB Ref: 185381
International SMS	\$0.50 each
Standard national MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

82.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads

and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

82.6 What happens if the **service is *cancelled early*** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 65 – 24M Handset Plan 11Gb Ref: 185381
Monthly Early Termination Rate	\$30
Maximum Early Termination Fee	\$720

82.7 Rate Plan Change Fees

- (a) Rate Plan Changes are not permitted from the LIVE 65 – 24M Handset Plan 11GB – Rate Plan changes will incur an ETF as detailed in 27.6 above.

82.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 65 – 11GB - 24M Plan and must be provided at the time of application for the LIVE 65 – 11GB - 24M Plan.
- (b) Approved automated payment methods include
- (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

- 83 LIVE 12M BONUS DATA - HANDSET PLANS:**
LIVE 70 – 12M – HANDSET PLAN 6GB PLAN REF: 185746
LIVE 75 – 12M – HANDSET PLAN 11GB PLAN REF: 185744

83.1 Eligibility

- (a) The LIVE 70 6GB and LIVE 75 11GB 12M Mobile Handset Plans are available from 1 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 70 6GB or LIVE 75 11GB 12M Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 70 6GB or the LIVE 75 11GB 12M Mobile Handset Plans.

83.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month *minimum term*.

83.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
- (i) LIVE 70 – 12M – Handset Plan 6GB Ref: 185746
 - (ii) LIVE 75 – 12M – Handset Plan 11GB Ref: 185744
- (c) Each month *you* must pay:
- (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

83.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
 - (i) LIVE 70 – 12M – Handset Plan 6GB Ref: 185746
 - (ii) LIVE 75 – 12M – Handset Plan 11GB Ref: 185744
- (b) Table 2 below contains pricing details of the;
 - (i) LIVE 70 – 12M – Handset Plan 6GB Ref: 185746
 - (ii) LIVE 75 – 12M – Handset Plan 11GB Ref: 185744
- (c) Table 3 below contains details of international calling rates for the;
 - (i) LIVE 70 – 12M – Handset Plan 6GB Ref: 185746
 - (ii) LIVE 75 – 12M – Handset Plan 11GB Ref: 185744

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No

Table 1 continued	
Call Type	Eligible Call
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 70 – 12M Handset Plan 6GB Ref: 185746	LIVE 75 – 12M Handset Plan 11GB Ref: 185744
Minimum Monthly Spend – 24 month plan	\$70	\$75
Equipment Establishment Fee	\$29	\$29
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages	
Monthly included <i>On-Net</i>[#] value	Unlimited^ Standard National Talk, SMS Text and MMS Messages	
#Monthly included International Direct Dial^ Calls to selected countries	100 Minutes	200 Minutes
	(measured in 60 second blocks or part thereof)	
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I	
Monthly included mobile data allowance	3GB	5GB
Monthly Bonus Data Allowance	1GB	2GB
Promotional bonus data	2GB	4GB
Minimum total cost over 24 months – 24 month plan	\$869	\$929
Billing interval(s)	60 secs	60 secs

Table 2 continued	LIVE 70 – 12M Handset Plan 6GB Ref: 185746	LIVE 75 – 12M Handset Plan 11GB Ref: 185744
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard national MMS including On-Net*	Unlimited^	Unlimited^
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

83.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data

usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

83.6 What happens if the **service is *cancelled early*** – 12 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 70 – 12M Handset Plan 6Gb Ref: 185746	LIVE 75 – 12M Handset Plan 11Gb Ref: 185744
Monthly Early Termination Rate	\$50	\$50
Maximum Early Termination Fee	\$600	\$600

83.7 Rate Plan Change Fees

- (a) Rate Plan Changes are not permitted from the LIVE 70 6GB or LIVE 75 11GB – 12M Handset Plans, changes will incur an ETF as detailed in 27.6 above.

83.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 70 6GB or LIVE 75 11GB – 12M Handset Plan and must be provided at the time of application for the LIVE 70 6GB or LIVE 75 11GB – 12M Handset Plan
- (b) Approved automated payment methods include
- (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

**84 LIVE PLANS:
LIVE 19 – M2M 1.5GB (PLAN REF: 185870),**

84.1 Eligibility

- (a) The LIVE 19 1.5GB plan is available from 17 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE 19 1.5GB plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE 19 plan you wish to connect to.

84.2 Minimum term

The LIVE 19 1.5GB plan is a non-fixed length agreement which is automatically renewed on a monthly basis.

84.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE Global 19 – M2M 1.5GB;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

84.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE Global Plan
- (b) Table 2 below contains pricing details of the:
 - (i) LIVE Global 19 – M2M 1.5GB

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE Global 19 1.5GB M2M Plan Ref: 185870
Minimum Monthly Spend	\$18
Monthly included value	\$300
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#
Monthly included mobile data allowance	0.5GB
Bonus Data Allowance	1.0GB
Minimum monthly cost Non Fixed Term contract	\$19
Billing interval(s)	60 secs
Call Connection / Flagfall per call ‡	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS^	Unlimited^
International SMS	\$0.50
Standard national MMS	\$0.0.00
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50

Table 2 continued	LIVE Global 19 1.5GB M2M Plan Ref: 185870
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

84.5 Excess Data and Data Speed Controls

(a) Excess Data Charges:

- (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (ii) 1GB excess data blocks will be made available once:

- (A) Your Plan's included data allowance has been exhausted,
- (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

84.6 What happens if the *service is cancelled early* – Month to Month plans

- (a) If a month to month *service is cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

85 LIVE PLANS:
LIVE 18 – 12M 1.5GB (PLAN REF: 185874),
LIVE 18 – 24M 1.5GB (PLAN REF: 185877),

85.1 Eligibility

- (a) The LIVE Global plans are available from 17 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE Global plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE Global plan you wish to connect to.

85.2 Minimum term

You must agree to a fixed length agreement with a 12 month minimum term or a 24 month minimum term.

85.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE Global 18 – 12M 1.5GB;
 - (ii) LIVE Global 18 – 24M 1.5GB;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible calls made over the amount of included value for the relevant service

at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

85.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* LIVE Global Plan
- (b) Table 2 below contains pricing details of the:
- (i) LIVE Global 18 – 12M 1.5GB;
 - (ii) LIVE Global 18 – 24M 1.5GB;

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on Live 24M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE Global 18 1.5GB 12M Plan Ref: 185874	LIVE Global 18 1.5GB 24M Plan Ref: 185877
Minimum Monthly Spend	\$18	\$18
Monthly included value	\$300	\$300
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#	
Monthly included mobile data allowance	0.5GB	0.5GB
Bonus Data Allowance	1.0GB	1.0GB
Minimum total cost over 12 / 24 months	\$216	\$432
Billing interval(s)	60 secs	60 secs
Call Connection / Flagfall per call ‡	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50
Standard national MMS	\$0.50	\$0.50
Effective from 1st billing cycle after 18-Dec-2015 MMS rate of \$0.00 applies	\$0.00	\$0.00
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50

Table 2 continued	LIVE Global 18 1.5GB 12M Plan Ref: 185874	LIVE Global 18 1.5GB 24M Plan Ref: 185877
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International [^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

85.5 Excess Data and Data Speed Controls

(a) Excess Data Charges:

- (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).

- (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

85.6 What happens if the **service is *cancelled early*** – 12 & 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**86 LIVE28 - PLAN 3GB :
LIVE 28 – M2M 3GB (PLAN REF: 185871)**

86.1 Eligibility

- (a) The LIVE28 – 3GB plan is available from 17 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE 28 - 3GB Plan with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE 28 - 3GB plan.

86.2 Minimum term

The LIVE 28 - 3GB Plan is a non-fixed length agreement which is automatically renewed on a monthly basis.

86.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 28 – M2M 3GB;
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

86.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE 28 3GB Plan
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 28 – M2M 3GB;

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live M2M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live M2M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 28 M2M 3GB Plan Ref: 185871
Minimum Monthly Spend – 24 month plan	\$28
Monthly included value	\$1,000
Monthly included <i>On-Net</i>[*] value	Unlimited [^] TeleChoice Mobile to TeleChoice Mobile Calls [#]
Special Off Peak Calling Offer	Unlimited [^] Standard National Calls between 7:00 pm and 7:00 am 7 days a week. (includes calls to standard national mobile and fixed lines)
Monthly included mobile data allowance	1GB
Monthly bonus Data allowance	2GB
Minimum monthly cost Non Fixed Term contract	\$28
Billing interval(s)	60 secs
Call Connection / Flagfall per call *	\$0.40
Standard call rate per 60 seconds	\$0.99
Standard National SMS[^]	Unlimited [^]
International SMS	\$0.50
Standard national MMS	\$0.00
Standard national Video MMS	\$0.75

Table 2 continued	LIVE 28 M2M 3GB Plan Ref: 185871
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99
Standard National video call rate / per 60 sec ~	\$1.50
International video call rate / per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
Excess Data charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

86.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

86.6 What happens if the **service is cancelled early** – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

87 LIVE28 - PLAN 3.5 GB :
LIVE 28 – 12M 3.5GB (PLAN REF: 185875)
LIVE 28 – 12M 3.5GB (PLAN REF: 185878)

87.1 Eligibility

- (a) The LIVE28 – 3.5GB plans are available from 17 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to the LIVE 28 – 3.5GB Plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LIVE 28 – 3.5GB plans.

87.2 Minimum term

You must agree to a *fixed length agreement* with a 12 month or 24 month *minimum term*.

87.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LIVE 28 – 12M 3.5GB;
 - (ii) LIVE 28 – 24M 3.5GB
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out

below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

87.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LIVE 28 3.5GB Plan
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 28 – 12M 3.5GB;
 - (ii) LIVE 28 – 24M 3.5GB

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS and Video MMS	Yes
International MMS and Video MMS To standard overseas mobile numbers	Yes
International Calls^	Yes
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live M2M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live M2M Plans)	No
Insurance	No
Handset Payments	No
Eligible Satellite Calls* (as nominated in Appendix I)	Yes
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LIVE 28 12M 3.5GB Plan Ref: 185875	LIVE 28 24M 3.5GB Plan Ref: 185878
Minimum Monthly Spend – 24 month plan	\$28	\$28
Monthly included value	\$1,000	\$1,000
Monthly included <i>On-Net</i>* value	Unlimited^ TeleChoice Mobile to TeleChoice Mobile Calls#	
Special Off Peak Calling Offer	Unlimited^ Standard National Calls between 7:00 pm and 7:00 am 7 days a week. (includes calls to standard national mobile and fixed lines)	
Monthly included mobile data allowance	1GB	1GB
Monthly bonus Data allowance	2GB	2GB
Minimum total cost over 12 / 24 months	\$336	\$672
Billing interval(s)	60 secs	60 secs
Call Connection / Flagfall per call *	\$0.40	\$0.40
Standard call rate per 60 seconds	\$0.99	\$0.99
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50	\$0.50
Standard national MMS	\$0.00	\$0.00

Table 2 continued	LIVE 28 12M 3.5GB Plan Ref: 185875	LIVE 28 24M 3.5GB Plan Ref: 185878
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (except Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Call Forwarding to Standard National Numbers	\$0.99	\$0.99
Standard National video call rate / per 60 sec ~	\$1.50	\$1.50
International video call rate / per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
Excess Data charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof

*Call Connection Fee / Flagfall applies to all Call types unless specified

*On-Net- to other TeleChoice Live mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia

National TeleChoice Mobile to TeleChoice Mobile Calls: Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

87.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Live Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

87.6 What happens if the **service is *cancelled early*** – 12 or 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term*, other than under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan*.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *your mobile phone* under the *equipment payment plan* (if any).

The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract

88 LIVE 38 6GB PLAN
LIVE 38 – M2M 6GB (PLAN REF: 185872),

88.1 Eligibility

- (a) The LIVE 38 6GB Plan is available from 17 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

you may only transfer to a LIVE 38 6GB plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 38 6GB Plan you wish to connect to.

88.2 Minimum term

The LIVE 38 6GB plan is a non-fixed length agreements which are automatically renewed on a monthly basis..

88.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 38 – M2M.
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

88.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 38 6GB plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 38 – M2M 6GB,
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE 38 – M2M 6GB

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

#Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 38 –M2M 6GB Plan Ref: 185872
Minimum Monthly Spend – 12 & 24 month plan	\$38
Monthly included value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i> * value	Unlimited^ Standard National Talk, SMS Text and MMS Messages
#Monthly included International Direct Dial^ Calls to selected countries	100 Minutes
	(measured in 60 second blocks or part thereof)
Monthly included mobile data allowance	3GB
Bonus Monthly included data allowance	3GB
Billing interval(s)	60 secs
Standard National SMS^	Unlimited^
International SMS	\$0.50 each
Standard national MMS including On-Net*	Unlimited^
International MMS – size limited to 300KB	\$2.50 each

Table 2 continued	LIVE 38 –M2M 6GB Plan Ref: 185872
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries and selected countries and applicable call rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

88.5 Excess Data and Data Speed Controls

(a) Excess Data Usage:

- (i) TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).

- (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

88.6 What happens if the *service is cancelled early* – Month to Month plans

- (a) If a month to month *service is cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

89 LIVE 38 – 7GB DATA PLAN
LIVE 38 - 12M – 7GB (PLAN REF: 185876)
LIVE 38 - 24M – 7GB (PLAN REF: 185879)

89.1 Eligibility

- (a) The LIVE 38 – 7GB Plans are available from 17 June 2016 to approved new and recontracting customers connecting to the service on the following terms:

If *you* are an existing customer and *your* current *agreement* for the service is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

You may only transfer to a LIVE 38 – 7GB Plan with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 38 – 7GB Plan.

89.2 Minimum term

You must agree to a fixed length agreement with a 12 or 24 month minimum term.

89.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the service at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 38 - 12M – 7GB (Plan Ref: 185876)
 - (ii) LIVE 38 - 24M – 7GB (Plan Ref: 185879)
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

89.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LIVE 38 – 7GB Data Plan.
- (b) Table 2 below contains pricing details of the:
- (i) LIVE 38 - 12M – 7GB (Plan Ref: 185876)
 - (ii) LIVE 38 - 24M – 7GB (Plan Ref: 185879)
- (c) Table 3 below contains details of international calling rates for the:
- (i) LIVE 38 - 12M – 7GB (Plan Ref: 185876)
 - (ii) LIVE 38 - 24M – 7GB (Plan Ref: 185879)

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - 100 minutes included calls to selected destinations Destinations identified in Appendix I (measured in 60 second blocks or part thereof)	Yes 100 Minutes included
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on LIVE 12M Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on LIVE 12M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	Live 38 – 12M 7GB Plan Ref: 185876	Live 38 – 24M 7GB Plan Ref: 185879
Minimum Monthly Spend – 12 month plan	\$38	\$38
Monthly included value	Unlimited^ Standard National: Talk, SMS Text and MMS Messages	Unlimited^ Standard National: Talk, SMS Text and MMS Messages
Monthly included mobile data allowance	3GB	3GB
Bonus Monthly included data allowance	1GB	1GB
Promotional monthly Data allowance	3GB	3GB
Minimum total cost over 12 / 24 months	\$456 over 12 months	\$912 over 24 months
Billing interval(s)	60 secs	60 secs
Standard National SMS^	Unlimited^	Unlimited^
International SMS	\$0.50 each	\$0.50 each
Standard National MMS including On-Net*	Unlimited^	Unlimited^
International MMS – size limited to 300KB	\$2.50 each	\$2.50 each

Table 2 continued	Live 38 – 12M 7GB Data Ref: 185876	Live 38 – 24M 7GB Data Ref: 185879
National Video MMS including On-Net*	\$0.75	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50	\$1.50
International video call rate per 60 sec ~	\$2.00	\$2.00
~ Video Flagfall	\$0.40	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00	\$0.00
1800 Numbers per 30 sec	Unlimited^	Unlimited^
Excess Data: Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99	\$0.99
Standard Call Connection Flagfall / per call	\$0.40	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – LIVE Rate Plan Calling rates for a list of countries, selected countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

89.5 Excess Data and Data Speed Controls

- TeleChoice LIVE Plans will provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
- 1GB excess data blocks will be made available once:

- (i) Your included data allowance has been exhausted;
- (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

89.6 What happens if the service is *cancelled early* – 12 and 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

89.7 Rate Plan changes from LIVE 38 – 7GB Data Plans

- (a) In addition to any ETF, you agree that we may charge you a Plan Change Fee if you move from your LIVE 38 - 7GB Data Plan to another plan before your minimum term has ended. The Plan Change Fee will be notified to you at that time and will be calculated as a nominal sum multiplied by the number of months or part thereof otherwise remaining on your fixed term contract.

90 LIVE 55 7GB –MOBILE HANDSET PLANS:
LIVE 55 – 24M – HANDSET PLAN 7GB PLAN REF: 185882

90.1 Eligibility

- (a) The LIVE 55 7GB Mobile Handset Plan is available from 17 June 2016 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current *agreement for the service* is a:

- (i) *non-fixed length agreement*; or
- (ii) *fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LIVE 55 7GB Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LIVE 55 7GB Mobile Handset Plans.

90.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

90.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LIVE 55 – 24M – Handset Plan 7Gb Ref: 185882
- (c) Each month *you* must pay:
 - (i) a *minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

90.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your;
- (i) LIVE 55 – 24M – Handset Plan 7Gb Ref: 185882
- (b) Table 2 below contains pricing details of the;
- (i) LIVE 55 – 24M – Handset Plan 7Gb Ref: 185882
- (c) Table 3 below contains details of international calling rates for the;
- (i) LIVE 55 – 24M – Handset Plan 7Gb Ref: 185882

Table 1

Call Type	Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	No
Standard National MMS	Yes
National Video MMS, International MMS and International Video MMS	No
International Direct Dial Calls# - included minutes to selected countries (measured in 60 second blocks or part thereof)	Yes Minutes included to selected Countries
13 Numbers	Yes
1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
Insurance	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on Live 24M Plans)	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Live 24M Plans)	No
Handset Payments	No
International Roaming	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

[#]Value of the International Inclusion as defined in Table 2 below.

Table 2

Plan	LIVE 55 – 24M Handset Plan 7Gb Ref: 185882
Minimum Monthly Spend – 24 month plan	\$55
Equipment Establishment Fee	\$29
Monthly included value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
Monthly included <i>On-Net</i>[*] value	Unlimited [^] Standard National Talk, SMS Text and MMS Messages
[#]Monthly included International Direct Dial[^] Calls to selected countries	100 Minutes
	(measured in 60 second blocks or part thereof)
Monthly Bonus International Direct Dial Calls to selected countries	100 Minutes
	[#] Included International call allowance is available for calls to selected countries as listed in Appendix I
Monthly included mobile data allowance	3GB
Monthly Bonus Data Allowance	1GB
Promotional bonus data	3GB
Minimum total cost over 24 months – 24 month plan	\$1,349
Billing interval(s)	60 secs
Standard National SMS[^]	Unlimited [^]
International SMS	\$0.50 each
Standard national MMS including On-Net[*]	Unlimited [^]

Table 2 continued	LIVE 55 – 24M Handset Plan 7Gb Ref: 185882
International MMS – size limited to 300KB	\$2.50 each
National Video MMS including On-Net*	\$0.75
International Video MMS – size limited to 300KB	\$2.50 each
Telstra Directory Assistance 1223	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate per 60 sec ~	\$1.50
International video call rate per 60 sec ~	\$2.00
~ Video Flagfall	\$0.40
13 Numbers per 60 sec (except Customer Service)	Unlimited^
Customer Service Calls 1300 TELECHOICE	\$0.00
1800 Numbers per 30 sec	Unlimited^
Excess Data Rate charged per 1GB increments (1GB = 1024MB)	\$10.00 / 1GB or part thereof
Standard call rate / per 60 sec	\$0.99
Standard Call Connection Flagfall / per call	\$0.40

*On-Net- to other TeleChoice mobile numbers only, excludes unreasonable use.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

90.5 Excess Data and Data Speed Controls

- (a) TeleChoice LIVE Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 10KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;

- (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

90.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum ETF is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LIVE 55 – 24M Handset Plan 7Gb Ref: 185882
Monthly Early Termination Rate	\$30
Maximum Early Termination Fee	\$720

90.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LIVE Mobile Handset Plans will incur a fee as set out in Table 5 below:
- (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another LIVE Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to a another TeleChoice Plan, other than a LIVE Mobile Handset Plan the contract will be subject to the provisions of Early Termination as described at Section 8.6 above.

Table 5

		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523	LIVE 70 Mobile Handset Plan 24M Ref: 178524
					LIVE 55 – 24M Plan Ref: 179903 Ref: 183320 Ref: 185882	LIVE65 – 24M Plan Ref: 179904 Ref: 180098 Ref: 185381
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.						
Originating Plan	LIVE 25 Mobile Handset Plan - 24M Ref: 178520	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 35 Mobile Handset Plan - 24M Ref: 178521	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 49 Mobile Handset Plan 24M Ref: 178522	\$168	\$144	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LIVE 55 Mobile Handset Plan 24M Ref: 178523	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
		Destination Plan				
		LIVE 25 Mobile Handset Plan 24M Ref: 178520	LIVE 35 Mobile Handset Plan 24M Ref: 178521	LIVE 49 Mobile Handset Plan 24M Ref: 178522	LIVE 55 Mobile Handset Plan 24M Ref: 178523	LIVE 70 Mobile Handset Plan 24M Ref: 178524
	LIVE 55 – 24M Plan Ref: 179903	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 65 – 24M Plan Ref: 179904	\$192	\$168	\$24	N/A	No Charge for Plan upgrade
	LIVE 70 Mobile Handset Plan 24M Ref: 178524	\$192	\$168	\$24	N/A	N/A

90.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LIVE 55 – 7GB - 24M Plan and must be provided at the time of application for the LIVE 55 – 7GB – 24M Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

**91 SMALL 16 PLANS 12M & 24M:
SMALL 16 – 12M (PLAN REF: 219043),
SMALL 16 – 24M (PLAN REF: 219044)**

91.1 Eligibility

- (a) The SMALL 16 12M & 24M plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

You may only transfer to the SMALL 16 plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the SMALL 16 plan *you* wish to connect to.

91.2 Minimum term

You must agree to a fixed length agreement with a 12 month or 24 month minimum term.

91.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) SMALL 16 – 12M (Plan Ref: 219043);
 - (ii) SMALL 16 – 24M (Plan Ref: 219044).
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

91.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your SMALL 16 Plan
- (b) Table 2 below contains pricing details of the:
 - (i) SMALL 16 – 12M (Plan Ref: 219043);
 - (ii) SMALL 16 – 24M (Plan Ref: 219044).

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on TeleChoice Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	SMALL 16 - 12M Plan Ref: 219043	SMALL 16 - 24M Plan Ref: 219044
Minimum Monthly Spend	\$16	\$16
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS	
Monthly included mobile data allowance	4.5GB	4GB
Minimum total cost	\$192 over 12 Months	\$384 over 24 Months
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call + (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50

Table 2 continued	SMALL 16 - 12M Plan Ref: 219043	SMALL 16 - 24M Plan Ref: 219044
Standard call rate for 13 Numbers per 60 seconds (not charged for Unlimited^ calls) (excluding TeleChoice Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ¥		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

91.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

91.6 What happens if the **service is *cancelled early*** – 12 & 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**92 SMALL 19 PLAN M2M & SMALL 16 PLAN FLEET :
SMALL 19 – M2M (PLAN REF: 219041),
SMALL 16 – FLEET (PLAN REF: 219046)**

92.1 Eligibility

- (a) The SMALL 19 M2M plan and the SMALL 16 FLEET plan are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement in the final month of the minimum term remaining.*

You may only transfer to the SMALL 19 OR SMALL16 FLEET plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the SMALL plan you wish to connect to.

92.2 Minimum term

These SMALL Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

92.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) SMALL 19 – M2M (Plan Ref: 219041);
 - (ii) SMALL 16 – FLEET (Plan Ref: 219046);
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

92.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your SMALL Plan
- (b) Table 2 below contains pricing details of the:
 - (i) SMALL 19 – M2M (Plan Ref: 219041);
 - (ii) SMALL 16 – FLEET (Plan Ref: 219046);

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	SMALL 19 - M2M Plan Ref: 214787	SMALL 16 - FLEET Plan Ref: 219046
Minimum Monthly Spend	\$19	\$16
M2M Plan set up fee.	\$15	N/A
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	4.5GB	4.5GB
Minimum total cost - including set up fee.	\$33	\$16
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call + (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50

Table 2 continued	SMALL 19 - M2M Plan Ref: 214787	SMALL 16 - FLEET Plan Ref: 219046
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00	\$0.00
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ‡		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

92.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

92.6 What happens if the *service* is *cancelled early* – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**93 MEDIUM 25 PLANS 12M & 24M:
MEDIUM 25 – 12M (PLAN REF: 219089),
MEDIUM 25 – 24M (PLAN REF: 219090)**

93.1 Eligibility

- (a) The MEDIUM 25 12M & 24M plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

You may only transfer to the MEDIUM 25 plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the MEDIUM 25 plan *you* wish to connect to.

93.2 Minimum term

You must agree to a fixed length agreement with a 12 month or 24 month minimum term.

93.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) MEDIUM 25 – 12M (Plan Ref: 219089);
 - (ii) MEDIUM 25 – 24M (Plan Ref: 219090);
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

93.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your MEDIUM 25 Plan
- (b) Table 2 below contains pricing details of the:
 - (i) MEDIUM 25 – 12M (Plan Ref: 219089);
 - (ii) MEDIUM 25 – 24M (Plan Ref: 219090);

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	MEDIUM 25 - 12M Plan Ref: 219089	MEDIUM25 - 24M Plan Ref: 219090
Minimum Monthly Spend	\$25	\$25
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS	
Monthly included mobile data allowance	20GB	20GB
Minimum total cost	\$300 over 12 Months	\$600 over 24 Months
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call + (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00	\$0.00

Table 2 continued	MEDIUM 25 - 12M Plan Ref: 219089	MEDIUM 25 - 24M Plan Ref: 219090
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ¥		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited^ calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

93.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

93.6 What happens if the **service is cancelled early – 12 & 24 month plans**

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**94 MEDIUM 29 PLAN M2M & MEDIUM 25 PLAN FLEET:
MEDIUM 29 – M2M (PLAN REF: 219055),
MEDIUM 25 – FLEET (PLAN REF:219062)**

94.1 Eligibility

- (a) The MEDIUM 29 M2M and MEDIUM 25 FLEET plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement in the final month of the minimum term remaining.*

You may only transfer to the MEDIUM plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the MEDIUM plan *you* wish to connect to.

94.2 Minimum term

The MEDIUM 29 M2M and MEDIUM 25 FLEET Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

94.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) MEDIUM 29 – M2M (Plan Ref: 219055);
 - (ii) MEDIUM 25 – FLEET (Plan Ref: 219062);
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

94.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your MEDIUM Plan
- (b) Table 2 below contains pricing details of the:
 - (i) MEDIUM 29 – M2M (Plan Ref: 219055);
 - (ii) MEDIUM 25 – FLEET (Plan Ref: 219062);

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	MEDIUM 29 - M2M Plan Ref: 219055	MEDIUM 25 - FLEET Plan Ref: 219062
Minimum Monthly Spend	\$29	\$25
M2M Plan set up fee.	\$15	N/A
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	10GB includes 5GB bonus data	10GB includes 5GB bonus data
Minimum total cost - including set up fee.	\$44	\$25
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call # (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50

Table 2 continued	MEDIUM 29 - M2M Plan Ref: 219055	MEDIUM 25 - FLEET Plan Ref: 219062
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00	\$0.00
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ‡		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited^ calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

94.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

94.6 What happens if the **service is cancelled early** – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**95 LARGE 35 PLANS 12M & 24M:
LARGE 35 – 12M (PLAN REF: 219072),
LARGE 35 – 24M (PLAN REF: 219071)**

95.1 Eligibility

- (a) The LARGE 35 12M & 24M plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

You may only transfer to the LARGE 35 plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LARGE 35 plan *you* wish to connect to.

95.2 Minimum term

You must agree to a fixed length agreement with a 12 month or 24 month minimum term.

95.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LARGE 35 – 12M (Plan Ref: 219072);
 - (ii) LARGE 35 – 24M (Plan Ref: 219071);
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

95.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LARGE 35 Plan
- (b) Table 2 below contains pricing details of the:
 - (i) LARGE 35 – 12M (Plan Ref: 219072);
 - (ii) LARGE 35 – 24M (Plan Ref: 219071);

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LARGE 35 - 12M Plan Ref: 219072	LARGE 35 - 24M Plan Ref: 219071
Minimum Monthly Spend	\$35	\$35
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS and Standard International Mobile SMS	
Monthly included mobile data allowance	35GB	35GB
Minimum total cost	\$420 over 12 Months	\$840 over 24 Months
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call + (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50
1800 Numbers per 60 sec	\$0.00	\$0.00

Table 2 continued	LARGE 35 - 12M Plan Ref: 219072	LARGE 35 - 24M Plan Ref: 219071
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ‡		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited^ calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

95.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

95.6 What happens if the **service is cancelled early** – 12 & 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**96 LARGE 39 PLAN M2M & LARGE 35 PLAN FLEET :
LARGE 39 – M2M (PLAN REF: 219071),
LARGE 35 – FLEET (PLAN REF: 219076)**

96.1 Eligibility

- (a) The LARGE 39 M2M AND LARGE 35 FLEET plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement in the final month of the minimum term remaining.*

You may only transfer to the LARGE plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the LARGE plan *you* wish to connect to.

96.2 Minimum term

The LARGE 38 and the LARGE 35 FLEET Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

96.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) LARGE 39 – M2M (Plan Ref: 219071);
 - (ii) LARGE 35 – FLEET (Plan Ref: 219076);
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

96.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your LARGE Plan
- (b) Table 2 below contains pricing details of the:
 - (i) LARGE 39 – M2M (Plan Ref: 219071);
 - (ii) LARGE 35 – FLEET (Plan Ref: 219076);

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LARGE 39 - M2M Plan Ref: 219071	LARGE 35 - FLEET Plan Ref: 219076
Minimum Monthly Spend	\$39	\$35
M2M Plan set up fee.	\$15	N/A
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	35GB	35GB
Minimum total cost - including set up fee.	\$54	\$35
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call + (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50

Table 2 continued	LARGE 39 - M2M Plan Ref: 219071	LARGE 35 - FLEET Plan Ref: 219076
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00	\$0.00
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ¥		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited^ calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia

96.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

96.6 What happens if the **service is cancelled early** – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay *us*:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**97 X-LARGE 45 PLANS 12M & 24M:
X-LARGE 45 – 12M (PLAN REF: 219089),
X-LARGE 45 – 24M (PLAN REF: 219090)**

97.1 Eligibility

- (a) The X-LARGE 45 12M & 24M plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

You may only transfer to the X-LARGE 45 plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the X-LARGE plan you wish to connect to.

97.2 Minimum term

You must agree to a fixed length agreement with a 12 month or 24 month minimum term.

97.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) X-LARGE 45 – 12M (Plan Ref: 219089);
 - (ii) X-LARGE 45 – 24M (Plan Ref: 219090).
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

97.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your X-LARGE 45 Plan
- (b) Table 2 below contains pricing details of the:
 - (i) X-LARGE 45 – 12M (Plan Ref: 219089);
 - (ii) X-LARGE 45 – 24M (Plan Ref: 219090).

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	X-LARGE 45 - 12M Plan Ref: 219089	X-LARGE 45 - 24M Plan Ref: 219090
Minimum Monthly Spend	\$45	\$45
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS	
Monthly included mobile data allowance	55GB	55GB
Minimum total cost	\$540 over 12 Months	\$1080 over 24 Months
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call + (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00	\$0.00

Table 2 continued	X-LARGE 45 - 12M Plan Ref: 219089	X-LARGE 45 - 24M Plan Ref: 219090
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ‡		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited^ calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia

97.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

97.6 What happens if the **service is cancelled early – 12 & 24 month plans**

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$15 per month or the monthly access fee (whichever is the lower) for the remaining months of the fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract and \$360 for a 24 month fixed term contract.

**98 X-LARGE 49 PLAN M2M & X-LARGE 45 PLAN FLEET:
X-LARGE 49 – M2M (PLAN REF: 219088),
X-LARGE 45 – FLEET (PLAN REF: 219094),**

98.1 Eligibility

- (a) The X-LARGE 49 M2M and X-LARGE 45 FLEET plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement in the final month of the minimum term remaining.*

You may only transfer to the X-LARGE plans with our prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the X-LARGE plan *you* wish to connect to.

98.2 Minimum term

The X-LARGE 49 and X-LARGE 45 FLEET Plans are non-fixed length agreements which are automatically renewed on a monthly basis.

98.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the
 - (i) X-LARGE 49 – M2M (Plan Ref: 219088);
 - (ii) X-LARGE 45 – FLEET (Plan Ref: 219094);
- (c) Each month *you* must pay:
 - (i) *a minimum monthly payment* (which includes a value of data). *You* must pay this *minimum monthly payment* even if *you* do not use data from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment supplied to *you* from *us*;

- (iv) charges for all eligible calls made over the amount of included value for the relevant service at the rates set out below or where not set out below, in accordance with the pricing tables for the relevant service.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

98.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of your X-LARGE PLAN
- (b) Table 2 below contains pricing details of the:
 - (i) X-LARGE 49 – M2M (Plan Ref: 219088);
 - (ii) X-LARGE 45 – FLEET (Plan Ref: 219094);

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No

Table 1 continued	
Call Type	Eligible Call
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	XL-LARGE 49 - M2M Plan Ref: 219088	X-LARGE 45 - FLEET Plan Ref: 219094
Minimum Monthly Spend	\$48	\$48
M2M Plan set up fee.	\$15	N/A
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	55GB	55GB
Minimum total cost - including set up fee.	\$63	\$45
Billing interval(s)	60 secs	60 secs
Call connection / Flagfall per call + (excluding Unlimited^ calls)	\$0.40	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^	Unlimited^
Standard National SMS^	Unlimited^	Unlimited^
International SMS	Unlimited^	Unlimited^
Standard national MMS	Unlimited^	Unlimited^
Standard national Video MMS	\$0.75	\$0.75
International MMS – size limited to 300KB	\$2.50	\$2.50
International Video MMS – size limited to 300KB	\$2.50	\$2.50

Table 2 continued	XL-LARGE 49 - M2M Plan Ref: 219088	X-LARGE 45 - FLEET Plan Ref: 219094
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.99	\$0.99
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call	\$0.00 per call
1800 Numbers per 60 sec	\$0.00	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^	Unlimited^
Standard National video call rate / per 60 sec	\$1.50	\$1.50
International video call rate / per 60 sec	\$2.00	\$2.00
Video Flagfall	\$0.40	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof	\$10.00 / 1GB or part thereof
Default Calling Rates ‡		
Default Standard National Voice Usage	\$0.99	\$0.99
Default Call connection / Flagfall	\$0.40	\$0.40
Default Standard National SMS	\$0.25	\$0.25
Default Standard National MMS	\$0.50	\$0.50
Default Standard International SMS	\$0.50	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited^ calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia

98.5 Excess Data and Data Speed Controls

- (a) Excess Data:
 - (i) TeleChoice Mobile Plans provide excess data charged in 1 Gigabyte (GB) blocks each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
 - (ii) 1GB excess data blocks will be made available once:
 - (A) Your Plan's included data allowance has been exhausted,
 - (B) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
 - (iii) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
 - (iv) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

98.6 What happens if the *service* is *cancelled early* – Month to Month plans

- (a) If a month to month *service* is *cancelled* you will be required to pay us:
 - (i) the final month's access fee.
 - (ii) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any), or
 - (B) any other equipment finance arrangements provided in the supply of this service.

If the service is cancelled by you, you forfeit any plan benefits, allowances and/or access fees paid in advance for the final month or part thereof of your billing cycle.

**99 SMALL 25 MOBILE HANDSET PLANS:
SMALL 25 – HRO 24M PLAN REF: 219045**

99.1 Eligibility

- (a) The SMALL 25 Mobile Handset Plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the *service* is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the SMALL 25 Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the SMALL 25 Mobile Handset Plans.

99.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

99.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) SMALL 25 – HRO 24M Plan Ref: 219045
- (c) Each month *you* must pay:
 - (i) *a minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set

out below or where not set out below, in accordance with the *pricing tables* for the relevant service.

- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

99.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an ‘eligible call’ which counts towards the plan and minimum monthly charge of your SMALL 25 Mobile handset plan;
- (b) Table 2 below contains pricing details of the;
- (i) SMALL 25 – HRO 24M Plan Ref: 219045

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Insurance	No

Table 1 continued	
Call Type	Eligible Call
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Handset Payments	No
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	SMALL 25 – HRO 24M Plan Ref: 219045
Minimum Monthly Spend – 24 month plan	\$25
Equipment Establishment Fee	\$29
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	4.5GB
Minimum total cost over 24 months (Not including handset repayments~)	\$629
Billing interval(s)	60 secs
Call connection / Flagfall per call ‡ (excluding Unlimited^ calls)	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^
Standard National SMS^	Unlimited^
International SMS	Unlimited^
Standard national MMS	Unlimited^
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00

Table 2 continued	SMALL 25 – HRO 24M Plan Ref: 219045
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof
Default Calling Rates ‡	
Default Standard National Voice Usage	\$0.99
Default Call connection / Flagfall	\$0.40
Default Standard National SMS	\$0.25
Default Standard National MMS	\$0.50
Default Standard International SMS	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

~ Handset Repayment amounts charged in addition to the minimum total cost.
All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.
All rates apply to use from within Australia.

99.5 Excess Data and Data Speed Controls

- (a) TeleChoice Mobile Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).
- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

99.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.

- (ii) The maximum ETF is detailed on Table 4.
- (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	SMALL 25 – HRO 24M Plan Ref: 219045
Monthly Early Termination Rate~	\$20
Maximum Early Termination Fee~	\$480

~ Plus the sum of unpaid equipment charges as per 10.6 (a) above

99.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the SMALL Mobile Handset Plans will incur a fee as set out in Table 5 below:
 - (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to another TeleChoice Plan, other than a Mobile Handset Plan listed below the contract will be subject to the provisions of Early Termination as described at Section 12.6 above.

Table 5

		Destination Plan			
		SMALL 25 Mobile Handset Plan - 24M (1)	MEDIUM 35 Mobile Handset Plan - 24M (2)	LARGE 50 Mobile Handset Plan 24M (3)	X-LARGE 60 Mobile Handset Plan 24M (4)
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.					
Originating Plan	SMALL 25 Mobile Handset Plan - 24M (1)	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	MEDIUM 35 Mobile Handset Plan - 24M (2)	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LARGE 50 Mobile Handset Plan 24M (3)	\$144	\$120	N/A	No Charge for Plan upgrade
	X-LARGE 60 Mobile Handset Plan 24M (4)	\$168	\$144	\$24	N/A

Plan Type (1)	SMALL 25 Mobile Handset Plan 24M (e.g. Plan Ref: 219045)
Plan Type (2)	MEDIUM 35 Mobile Handset Plan 24M (e.g. Plan Ref: 219061)
Plan Type (3)	LARGE 50 Mobile Handset Plan 24M (e.g. Plan Ref: 219074)
Plan Type (4)	X-LARGE 60 Mobile Handset Plan 24M (Plan Ref: 219093)

99.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a SMALL 25 – HRO 24M Plan and must be provided at the time of application for the SMALL 25 – HRO 24M Plan
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

**100 MEDIUM 35 MOBILE HANDSET PLANS:
MEDIUM 35 – HRO 24M PLAN REF: 219061**

100.1 Eligibility

- (a) The MEDIUM 35 Mobile Handset Plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the MEDIUM 35 Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the MEDIUM 35 Mobile Handset Plans.

100.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

100.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) MEDIUM 35 – HRO 24M Plan Ref: 219061
- (c) Each month *you* must pay:
 - (i) *a minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) *any equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

100.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your MEDIUM 35 Mobile handset plan;
- (b) Table 2 below contains pricing details of the;
 - (i) MEDIUM 35 – HRO 24M Plan Ref: 219061

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text - SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No

Table 1 continued	
Call Type	Eligible Call
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	MEDIUM 35 – HRO 24M Plan Ref: 219061
Minimum Monthly Spend – 24 month plan	\$35
Equipment Establishment Fee	\$29
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	10GB includes 5Gb bonus data
Minimum total cost over 24 months (Not including handset repayments~)	\$869
Billing interval(s)	60 secs
Call connection / Flagfall per call # (excluding Unlimited^ calls)	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^
Standard National SMS^	Unlimited^
International SMS	Unlimited^
Standard national MMS	Unlimited^
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^

Table 2 continued	MEDIUM 35 – HRO 24M Plan Ref: 219061
Call Forwarding to Standard National Numbers	Unlimited [^]
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof
Default Calling Rates ¥	
Default Standard National Voice Usage	\$0.99
Default Call connection / Flagfall	\$0.40
Default Standard National SMS	\$0.25
Default Standard National MMS	\$0.50
Default Standard International SMS	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

~ Handset Repayment amounts charged in addition to the minimum total cost.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited[^] calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – Live Rate Plan Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia.

100.5 Excess Data and Data Speed Controls

- (a) TeleChoice Mobile Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data

usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

100.6 What happens if the service is *cancelled early* – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum *ETF* is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	MEDIUM 35 – HRO 24M Plan Ref: 219061
Monthly Early Termination Rate~	\$25
Maximum Early Termination Fee~	\$600

~ Plus the sum of unpaid equipment charges as per 10.6 (a) above

100.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the MEDIUM Mobile Handset Plans will incur a fee as set out in Table 5 below:
- (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to another TeleChoice Plan, other than a Mobile Handset Plan listed below, the contract will be subject to the provisions of Early Termination as described at Section 12.6 above.

Table 5

		Destination Plan			
		SMALL 25 Mobile Handset Plan - 24M (1)	MEDIUM 35 Mobile Handset Plan - 24M (2)	LARGE 50 Mobile Handset Plan 24M (3)	X-LARGE 60 Mobile Handset Plan 24M (4)
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.					
Originating Plan	SMALL 25 Mobile Handset Plan - 24M (1)	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	MEDIUM 35 Mobile Handset Plan - 24M (2)	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LARGE 50 Mobile Handset Plan 24M (3)	\$144	\$120	N/A	No Charge for Plan upgrade
	X-LARGE 60 Mobile Handset Plan 24M (4)	\$168	\$144	\$24	N/A
Plan Type (1)		SMALL 25 Mobile Handset Plan 24M (e.g. Plan Ref: 219045)			
Plan Type (2)		MEDIUM 35 Mobile Handset Plan 24M (e.g. Plan Ref: 219061)			
Plan Type (3)		LARGE 50 Mobile Handset Plan 24M (e.g. Plan Ref: 219074)			
Plan Type (4)		X-LARGE 60 Mobile Handset Plan 24M (Plan Ref: 219093)			

100.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a MEDIUM 35 – HRO 24M Plan and must be provided at the time of application for the MEDIUM 35 – HRO 24M Plan
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

**101 LARGE 50 MOBILE HANDSET PLANS:
LARGE 50 – HRO 24M PLAN REF: 219074**

101.1 Eligibility

- (a) The LARGE 50 Mobile Handset Plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the LARGE 50 Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the LARGE 50 Mobile Handset Plans.

101.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

101.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) LARGE 50 – HRO 24M Plan Ref: 219074
- (c) Each month *you* must pay:
 - (i) *a minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

101.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your LARGE 50 Mobile handset plan;
- (b) Table 2 below contains pricing details of the;
 - (i) LARGE 50 – HRO 24M Plan Ref: 219074

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text – SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No

Table 1 continued	
Call Type	Eligible Call
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	LARGE 50 – HRO 24M Plan Ref: 219074
Minimum Monthly Spend – 24 month plan	\$50
Equipment Establishment Fee	\$29
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	38.88GB includes 25.88 bonus data
Minimum total cost over 24 months (Not including handset repayments~)	\$1,229
Billing interval(s)	60 secs
Call connection / Flagfall per call # (excluding Unlimited^ calls)	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^
Standard National SMS^	Unlimited^
International SMS	Unlimited^
Standard national MMS	Unlimited^
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^

Table 2 continued	LARGE 50 – HRO 24M Plan Ref: 219074
Call Forwarding to Standard National Numbers	Unlimited [^]
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof
Default Calling Rates ¥	
Default Standard National Voice Usage	\$0.99
Default Call connection / Flagfall	\$0.40
Default Standard National SMS	\$0.25
Default Standard National MMS	\$0.50
Default Standard International SMS	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International[^] (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited[^] calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

[^] Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia

101.5 Excess Data and Data Speed Controls

- (a) TeleChoice Mobile Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

101.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum *ETF* is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	LARGE 50 – HRO 24M Plan Ref: 219074
Monthly Early Termination Rate~	\$30
Maximum Early Termination Fee~	\$720

~ Plus the sum of unpaid equipment charges as per 10.6 (a) above

101.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the LARGE Mobile Handset Plans will incur a fee as set out in Table 5 below:
- (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to another TeleChoice Plan, other than a Mobile Handset Plan listed below the contract will be subject to the provisions of Early Termination as described at Section 12.6 above.

Table 5

		Destination Plan			
		SMALL 25 Mobile Handset Plan - 24M (1)	MEDIUM 35 Mobile Handset Plan - 24M (2)	LARGE 50 Mobile Handset Plan 24M (3)	X-LARGE 60 Mobile Handset Plan 24M (4)
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.					
Originating Plan	SMALL 25 Mobile Handset Plan - 24M (1)	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	MEDIUM 35 Mobile Handset Plan - 24M (2)	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LARGE 50 Mobile Handset Plan 24M (3)	\$144	\$120	N/A	No Charge for Plan upgrade
	X-LARGE 60 Mobile Handset Plan 24M (4)	\$168	\$144	\$24	N/A
Plan Type (1)		SMALL 25 Mobile Handset Plan 24M (e.g. Plan Ref: 219045)			
Plan Type (2)		MEDIUM 35 Mobile Handset Plan 24M (e.g. Plan Ref: 219061)			
Plan Type (3)		LARGE 50 Mobile Handset Plan 24M (e.g. Plan Ref: 219074)			
Plan Type (4)		X-LARGE 60 Mobile Handset Plan 24M (Plan Ref: 219093)			

101.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a LARGE 50 – HRO 24M Plan and must be provided at the time of application for the LARGE 50 – HRO 24M Plan
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.

**102 X-LARGE 60 MOBILE HANDSET PLANS:
X-LARGE 60 – HRO 24M PLAN REF: 219093**

102.1 Eligibility

- (a) The X-LARGE 60 Mobile Handset Plans are available from 11 November 2019 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer and *your* current agreement for the service is a:

- (i) *non-fixed length agreement;*
- (ii) *a 12 month fixed length agreement in the final month of the minimum term remaining, or*
- (iii) *a 24 month fixed-length agreement with less than 3 months of the minimum term remaining.*

you may only transfer to the X-LARGE 60 Mobile Handset Plans with *our* prior approval.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on your existing agreement and undertake *our* standard credit checks for the X-LARGE 60 Mobile Handset Plans.

102.2 Minimum term

You must agree to a *fixed length agreement* with a 24 month *minimum term*.

102.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in Section 1 of this *pricing table* and for *value added service features* at the rates set out in Appendix A - Value Added Service Features.
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the:
 - (i) X-LARGE 60 – HRO 24M Plan Ref: 219093
- (c) Each month *you* must pay:
 - (i) *a minimum monthly charge* (which includes a value of included calls). *You* must pay this *minimum monthly charge* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other services *you* use based on the standard charges for each relevant service as set out in the *pricing tables* for each relevant service;
 - (iii) *any equipment charges* payable for equipment *you* have purchased from *us*;

- (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure.

102.4 Eligible Calls and Pricing Plans

- (a) Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and minimum monthly charge of your X-LARGE 60 Mobile handset plan;
- (b) Table 2 below contains pricing details of the;
 - (i) X-LARGE 60 – HRO 24M Plan Ref: 219093

Table 1

Call Type	Available / Eligible Call
Standard National Voice Calls	Yes
Standard National Text – SMS	Yes
International Text – SMS: To standard overseas mobile numbers	Yes
Standard National MMS	Yes
Standard National Video MMS	No
International MMS and Video MMS To standard overseas mobile numbers	No
International and Satellite Calls^	No
13 Numbers and 1800 Numbers	Yes
Telstra Directory Assistance: 1223	Yes
Call Forwarding: To Standard National Numbers	Yes
Customer Service 1300 835 324	Yes
Standard National & International Video Calls	No
International Roaming	No
Mobile Internet content	No
12,19 Numbers	No
Premium SMS (This service is not available on TeleChoice Mobile Plans)	No
Other special numbers (e.g. Premium or cost per service numbers) (This service is not available on Telechoice Mobile Plans)	No
Insurance	No
Handset Payments	No

Table 1 continued	
Call Type	Eligible Call
Calls to national or international GSM mobile services that then divert / switch or re-route to an overseas number or premium rated number at no additional charge.	No

Table 2

Plan	X-LARGE 60 – HRO 24M Plan Ref: 219093
Minimum Monthly Spend – 24 month plan	\$55
Equipment Establishment Fee	\$29
Monthly included value	Unlimited^ Standard National Mobile Calls, SMS and MMS Unlimited^ Standard International Mobile SMS
Monthly included mobile data allowance	45GB includes 27GB bonus data
Minimum total cost over 24 months (Not including handset repayments~)	\$1349
Billing interval(s)	60 secs
Call connection / Flagfall per call ‡ (excluding Unlimited^ calls)	\$0.40
Standard National call rate per 60 seconds (to standard national mobile and landline)	Unlimited^
Standard National SMS^	Unlimited^
International SMS	Unlimited^
Standard national MMS	Unlimited^
Standard national Video MMS	\$0.75
International MMS – size limited to 300KB	\$2.50
International Video MMS – size limited to 300KB	\$2.50
13 Numbers per 60 sec (excluding TeleChoice Customer Service)	\$0.00
Customer Service Calls 1300 TeleChoice (no flagfall)	\$0.00 per call
1800 Numbers per 60 sec	\$0.00
Telstra Directory Assistance 1223 (no flagfall)	Unlimited^

Table 2 continued	X-LARGE 60 – HRO 24M Plan Ref: 219093
Call Forwarding to Standard National Numbers	Unlimited^
Standard National video call rate / per 60 sec	\$1.50
International video call rate / per 60 sec	\$2.00
Video Flagfall	\$0.40
Excess Data Rate charged per 1GB increments (1GB= 1024MB)	\$10.00 / 1GB or part thereof
Default Calling Rates ¥	
Default Standard National Voice Usage	\$0.99
Default Call connection / Flagfall	\$0.40
Default Standard National SMS	\$0.25
Default Standard National MMS	\$0.50
Default Standard International SMS	\$0.50
Default Telstra Directory Assistance 1223 (no flagfall)	\$1.50 per call
Default call forwarding to standard national numbers (plus \$0.40 flagfall).	\$0.99

‡ Call Connection Fee / Flagfall applies to all call types unless specified.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

¥ Default rates apply to unlimited usage deemed as unreasonable.

All rates apply to use from within Australia, to within Australia.

Table 3

Mobile International^ (including calls to Satellite numbers)	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	
Special International call inclusions	
Unlimited^ calls to the following countries: Bangladesh, Canada, China, Egypt, Greece, Hong Kong, India, Malaysia, New Zealand, Pakistan, Singapore, Thailand, UK, USA, Vietnam	

* see Appendix I – **Live Rate Plan** Calling rates for a list of countries and applicable rates.

^ Excludes unreasonable use. See Appendix B – Fair Use Policy.

All rates apply to use from within Australia

102.5 Excess Data and Data Speed Controls

- (a) TeleChoice Mobile Handset Plans will provide excess data charged in 1 gigabyte (GB) blocks, each 1GB block has an allowance of 1024MB. Data usage within the 1GB excess data block is for uploads and downloads and is deducted from the 1GB allowance in units of 1KB (1024KB = 1MB).

- (b) 1GB excess data blocks will be made available once:
 - (i) Your Plan's included data allowance has been exhausted;
 - (ii) Your 1GB excess data block (and subsequent 1GB excess data blocks) has been exhausted.
- (c) Each 1GB excess data block will provide its own usage alerts at 50%, 85% and 100% usage thresholds.
- (d) There may be a delay between the expiry of the included allowance (and/or excess data blocks) and the availability of your 1GB excess data block.

102.6 What happens if the **service is cancelled early** – 24 month plans

- (a) If the *service* is *cancelled* before the expiry of the *minimum term* you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (b) If the *service* is *cancelled* before the expiry of the *minimum term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
 - (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on:
 - (A) *your mobile phone* under the *equipment payment plan* (if any); or
 - (B) any other equipment finance arrangements provided in the supply of this service.
- (c) The *Early Termination Fee (ETF)*
 - (i) The *ETF* is calculated based upon the Monthly Early Termination Rate described in Table 4 below applicable for the remaining months of the fixed term contract.
 - (ii) The maximum *ETF* is detailed on Table 4.
 - (iii) The Monthly Early Termination Rate and the Maximum Early Termination Fee do not include any additional equipment or handset repayments.

Table 4

Plan	X-LARGE 60 – HRO 24M Plan Ref: 219093
Monthly Early Termination Rate~	\$30
Maximum Early Termination Fee~	\$720

~ Plus the sum of unpaid equipment charges as per 10.6 (a) above

102.7 Rate Plan Change Fees

- (a) Rate Plan Changes from the X-LARGE Mobile Handset Plans will incur a fee as set out in Table 5 below:
- (i) Rate plan changes are subject to TeleChoice approval.
 - (ii) You may be entitled to move to another Mobile Handset plan with a higher or lower monthly access fee.
 - (iii) If you move to another TeleChoice Plan, other than a Mobile Handset Plan listed below the contract will be subject to the provisions of Early Termination as described at Section 12.6 above.

Table 5

		Destination Plan			
		SMALL 25 Mobile Handset Plan - 24M (1)	MEDIUM 35 Mobile Handset Plan - 24M (2)	LARGE 50 Mobile Handset Plan 24M (3)	X-LARGE 60 Mobile Handset Plan 24M (4)
Rate Plan change Administration Fee		\$25	\$25	\$25	\$25
Rate Plan Change Maximum charge over 24 months The Rate Plan change Fee is calculated by taking the charge described in the table below (the maximum charge) divided by 24 multiplied by the remaining contract months.					
Originating Plan	SMALL 25 Mobile Handset Plan - 24M (1)	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade	No Charge for Plan upgrade
	MEDIUM 35 Mobile Handset Plan - 24M (2)	\$24	N/A	No Charge for Plan upgrade	No Charge for Plan upgrade
	LARGE 50 Mobile Handset Plan 24M (3)	\$144	\$120	N/A	No Charge for Plan upgrade
	X-LARGE 60 Mobile Handset Plan 24M (4)	\$168	\$144	\$24	N/A
Plan Type (1)		SMALL 25 Mobile Handset Plan 24M (e.g. Plan Ref: 219045)			
Plan Type (2)		MEDIUM 35 Mobile Handset Plan 24M (e.g. Plan Ref: 219061)			
Plan Type (3)		LARGE 50 Mobile Handset Plan 24M (e.g. Plan Ref: 219074)			
Plan Type (4)		X-LARGE 60 Mobile Handset Plan 24M (Plan Ref: 219093)			

102.8 Automated Payment Method

- (a) An automated Payment method is mandatory for all accounts with services connected to a X-LARGE 60 – HRO 24M Plan and must be provided at the time of application for the X-LARGE 60 – HRO 24M Plan.
- (b) Approved automated payment methods include
 - (i) Bank account Direct Debit
 - (ii) Credit card authority
 - (A) Visa and Mastercard payment is available
 - (B) A 1.6% credit card processing fee is applicable to any credit card payment transaction.